



The bridge to possible

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Webex for VDI

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Extend the rich collaboration experience of Cisco Webex for Windows to your virtualized environments by enabling intelligent processing of real-time voice and video on your local devices.

Product overview

Cisco® Webex is a leading technology in the team collaboration market, combining the core elements of team collaboration—calling, messaging, and meeting—with the inclusion of intelligence and context. Get access to screensharing, group messaging, cross-collaboration tools and app integrations, all in one app.

Is your organization implementing virtualization strategies? Now you can use Webex® for Virtual Desktop Infrastructure (WVDI) to deliver the rich, uncompromised user experience of the Webex platform to virtualized desktops in addition to your PCs, Macs, tablets, and smartphones.

How it works

In virtualized environments, the Webex™ application is deployed in the hosted virtual desktop in the data center, while Webex VDI Client runs on the local thin client. With the Webex application running on your hosted virtual desktop, you can see presence status, send an instant message, check voice messages, or collaborate via voice and video calls. Webex VDI Client processes voice and video traffic locally and routes from point to point between clients, bypassing the data center. This feature eliminates the inefficient “hairpin” effect in which messages between two endpoints are routed through the data center, rather than traveling directly from the sender to the receiver. With this optimized architecture, users in virtualized settings benefit from the same uncompromised experience they enjoy with the traditional Webex for Windows solution.

Features and benefits

Table 1 lists the features and benefits of Webex VDI.

Table 1. Features and benefits

Feature	Benefit
Webex platform on the virtual desktop	<ul style="list-style-type: none"> Rich collaboration that supports the uncompromised user experience of the Webex application
Local voice and video processing	<ul style="list-style-type: none"> Efficient use of local thin-client resources to reduce the use of network bandwidth and data center resources, eliminating the hairpin effect for the ultimate user experience
Cisco Precision Video Engine	<ul style="list-style-type: none"> High-fidelity wideband audio and business-quality video communications up to high definition (720p at 30 frames per second [fps])
Secure Real-Time Transport Protocol (SRTP)	<ul style="list-style-type: none"> Secure media encryption
Secure remote access	<ul style="list-style-type: none"> Secure remote access through native Cisco AnyConnect® Secure Mobility Client
Citrix virtual apps and desktops and VMWare Horizon	<ul style="list-style-type: none"> Support for the latest Citrix and VMware infrastructure on the premises
Webex desktop share	<ul style="list-style-type: none"> Support for desktop share of the thin client

Feature	Benefit
Collaboration Edge	<ul style="list-style-type: none"> • Cisco Mobile and Remote Access (MRA) provides a secure connection for Webex application traffic without having to connect to the corporate network over a VPN. MRA allows WVDI clients that are outside the enterprise to use instant messaging and presence services, make voice and video calls, search the corporate directory, share content, launch a web conference, and use visual voicemail
Virtual desktop on cloud	<ul style="list-style-type: none"> • Support for the latest Citrix Cloud and Microsoft Windows Virtual Desktop deployments
Rich thin-client support	<ul style="list-style-type: none"> • Support for Windows, HP ThinPro, Unicon eLux, Ubuntu, and iGelOS as the operation system of the thin client or thick client

System requirements

System requirements for the Webex application with the Webex VDI client are outlined within the Deployment Guide for Cisco Webex for VDI on [cisco.com](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cloudCollaboration/wbxt/vdi/wbx-teams-vdi-deployment-guide/wbx-teams-vdi-deployment-wbx-calling-EFT_chapter_01.html#id_127342) at:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cloudCollaboration/wbxt/vdi/wbx-teams-vdi-deployment-guide/wbx-teams-vdi-deployment-wbx-calling-EFT_chapter_01.html#id_127342.

Note: Feature gaps against Webex windows are listed under <https://help.webex.com/en-us/dyitdcb/Webex-Teams-VDI-Feature-Support>.

Warranty information

Find warranty information on Cisco.com at the [Product Warranties](#) page.

Cisco environmental sustainability

Information about Cisco’s environmental sustainability policies and initiatives for our products, solutions, operations, and extended operations or supply chain is provided in the “Environment Sustainability” section of Cisco’s [Corporate Social Responsibility](#)(CSR) Report.

Reference links to information about key environmental sustainability topics (mentioned in the “Environment Sustainability” section of the CSR Report) are provided in the following table:

Sustainability topic	Reference
Information on product material content laws and regulations	Materials
Information on electronic waste laws and regulations, including products, batteries, and packaging	WEEE compliance

Cisco makes the packaging data available for informational purposes only. It may not reflect the most current legal developments, and Cisco does not represent, warrant, or guarantee that it is complete, accurate, or up to date. This information is subject to change without notice.

Ordering information

Webex for Windows and Webex for VDI are a part of Cisco Unified Workspace Licensing. Visit https://www.cisco.com/go/workspace_licensing for more information and to determine whether Cisco Unified Workspace Licensing is appropriate for your organization.

To download software, visit the [Cisco Software Center](#).

Cisco Unified Communications Services

Cisco and our certified partners can help you deploy a highly secure, resilient Cisco Unified Communications solution so you can meet aggressive deployment schedules and accelerate your business advantage. The Cisco portfolio of services is based on proven methodologies for unifying voice, video, data, and mobile applications on fixed and mobile networks.

The unique Cisco lifecycle approach to services defines the requisite activities at each phase of the solution lifecycle. Customized planning and design services focus on creating a solution that meets your business needs. Award-winning technical support increases operational efficiency. Remote management services simplify day-to-day operations, and optimization services enhance solution performance as your business needs change.

Cisco Capital

Flexible payment solutions to help you achieve your objectives

Cisco Capital makes it easier to get the right technology to achieve your objectives, enable business transformation and help you stay competitive. We can help you reduce the total cost of ownership, conserve capital, and accelerate growth. In more than 100 countries, our flexible payment solutions can help you acquire hardware, software, services and complementary third-party equipment in easy, predictable payments.

[Learn more.](#)

For more information

For more information about Webex for VDI, visit:

- <https://help.webex.com/en-us/dyitdcb/Webex-Teams-VDI-Feature-Support>
- https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cloudCollaboration/wbxt/vdi/wbx-teams-vdi-deployment-guide.html

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