



End-of-Sale and End-of-Life Announcement for the Cisco Mobility Service Engine 8.x (Location and CAS Services) and 7.x SW Release (MSE 8.x and 7.x)

EOL12538 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Mobility Service Engine 8.x (Location and CAS Services) and 7.x SW Release (MSE 8.x and 7.x). The last day to order the affected product(s) is February 1, 2019. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Mobility Service Engine 8.x (Location and CAS Services) and 7.x SW Release (MSE 8.x and 7.x)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 3, 2018
End-of-Sale Date: App SW, License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 1, 2019
Last Ship Date: App SW, License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 2, 2019
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 1, 2020
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 1, 2020
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	April 29, 2021
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2022

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MSE K9Z LIC	License	There is currently no replacement product available for this product.	-	-
MSE-VA-SW	Cisco Mobility Services Engine Virtual Appliance SW	L-MSE-7.0-K9	MSE Virtual Appliance (Please select L-MSE-PAK for MSE Lic)	-
3310 MSE LIC OPT	Context-Aware License Options	There is currently no replacement product available for this product.	-	-
ADV LOC SERVICES	Advanced Location service license(release 7.4 and beyond)	There is currently no replacement product available for this product.	-	-
AIR MSE LIC OPT	Context-Aware License Options	There is currently no replacement product available for this product.	-	-
AIR MSE PAK OPT	Mobility Services Configurable Pak	There is currently no replacement product available for this product.	-	-
AIR-CA-LE-12KC	^Context Aware Engine for Clients License For 12K Clients	There is currently no replacement product available for this product.	-	-
AIR-CA-LE-3KC	^Context Aware Engine for Clients License For 3K Clients	There is currently no replacement product available for this product.	-	-
AIR-CA-LE-6KC	^Context Aware Engine for Clients License For 6K Clients	There is currently no replacement product available for this product.	-	-
AIR-CAS-12KC-K9	Context Aware Engine for Clients License For 12K Clients	There is currently no replacement product available for this product.	-	-
AIR-CAS-12KC-K9=	Context Aware License For 12K Clients and Tags (RSSI based)	There is currently no replacement product available for this product.	-	-
AIR-CAS-1KC-K9	Context Aware Engine for Clients License For 1K Clients	There is currently no replacement product available for this product.	-	-
AIR-CAS-1KC-K9=	Context Aware License For 1K Clients and Tags (RSSI based)	There is currently no replacement product available for this product.	-	-
AIR-CAS-3KC-K9	Context Aware Engine for Clients License For 3K Clients	There is currently no replacement product available for this product.	-	-
AIR-CAS-3KC-K9=	Context Aware License For 3K Clients and Tags (RSSI based)	There is currently no replacement product available for this product.	-	-
AIR-CAS-6KC-K9	Context Aware Engine for Clients License For 6K Clients	There is currently no replacement product available for this product.	-	-
AIR-CAS-6KC-K9=	Context Aware License For 6K Clients and Tags (RSSI based)	There is currently no replacement product available for this product.	-	-
AIR-CAS-CLNFR-K9	Cisco MSE Client NFR License	There is currently no replacement product available for this product.	-	-
AIR-CAS-TAGNFR-K9	Cisco Context Aware Engine Tag License	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AIR-MSE-PAK	Mobility Services Configurable PAK	There is currently no replacement product available for this product.	-	-
AIR-MSE-PAK=	Mobility Services Configurable PAK	There is currently no replacement product available for this product.	-	-
AIR-PROMO-2-2011	Mobility Services Package (Promo Valid Until July 29 2011)	There is currently no replacement product available for this product.	-	-
L-AD-LS-1000AP	1000 AP CMX License (Advanced Location Services licenses)	There is currently no replacement product available for this product.	-	-
L-AD-LS-1000AP=	1000 AP CMX License (Advanced Location Services license)	There is currently no replacement product available for this product.	-	-
L-AD-LS-100AP	100 AP CMX License (Advanced Location Services license)	There is currently no replacement product available for this product.	-	-
L-AD-LS-100AP=	100 AP Advanced Location Services licenses	There is currently no replacement product available for this product.	-	-
L-AD-LS-1AP	1 AP CMX License (Advanced Location Services license)	L-AD-LS-1AP-N	1 AP CMX Advanced License for CMX 10 and higher	-
L-AD-LS-1AP=	1 AP Advanced Location Services license	There is currently no replacement product available for this product.	-	-
L-CAS-12KC	Context Aware Lic For 12000 Devices (RSSI based)- E Delivery	There is currently no replacement product available for this product.	-	-
L-CAS-1KC	Context Aware Lic For 1000 Devices (RSSI based) - E Delivery	There is currently no replacement product available for this product.	-	-
L-CAS-3KC	Context Aware Lic For 3000 Devices (RSSI based) - E Delivery	There is currently no replacement product available for this product.	-	-
L-CAS-6KC	Context Aware Lic For 6000 Devices (RSSI based) - E Delivery	There is currently no replacement product available for this product.	-	-
L-LS-1000AP	1000 AP Base Location Services licenses	There is currently no replacement product available for this product.	-	-
L-LS-1000AP=	1000 AP Base Location Services licenses	There is currently no replacement product available for this product.	-	-
L-LS-100AP	100 AP Base Location Services license	There is currently no replacement product available for this product.	-	-
L-LS-100AP=	100 AP Base Location Services license	There is currently no replacement product available for this product.	-	-
L-LS-1AP	1 AP Base Location Services license	See Product Migration Options section for details.	L-LS-1AP-N	-
L-LS-1AP=	1 AP Base Location Services license	There is currently no replacement product available for this product.	-	-
L-MSE-K9Z	CONFIG PID: EQUIVALENT TO L-MSE-7.0-K9	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-MSE-NFR-K9	MSE Virtual Appliance (NFR)	There is currently no replacement product available for this product.	-	-
L-MSE-PAK-B	PAK FOR LICENSE	There is currently no replacement product available for this product.	-	-
L-UPG-LS-1AP	1 AP Advance Location Upgrade license	See Product Migration Options section for details.	L-UPG-LS-1AP-N	-
L-UPG-LS-1AP=	1 AP Advance Location Upgrade license	There is currently no replacement product available for this product.	-	-
LIC-AD-LS-1APZ	50 AP CMX License (Advanced Location Services license)	There is currently no replacement product available for this product.	-	-
LIC-AD-LS-50APZ	50 AP CMX License (Advanced Location Services license)	There is currently no replacement product available for this product.	-	-
LIC-MSE-7.0-K9Z	MSE Virtual Appliance	There is currently no replacement product available for this product.	-	-
LIC-MSE-PAK	MSE License	There is currently no replacement product available for this product.	-	-
LOC SERVICES	Location services licenses	There is currently no replacement product available for this product.	-	-
MSE LIC	Context-Aware License (For releases prior to 7.4)	There is currently no replacement product available for this product.	-	-
MSE LIC OPT	Context-Aware License Options	There is currently no replacement product available for this product.	-	-
MSE PAK B	MSE License	There is currently no replacement product available for this product.	-	-
MSE-SW-LEGACY	MSE software option - MSE 8.0 SW	MSE-SW-NEW	MSE software option - CMX 10.x SW	-
PRO-L-AD-LS-1000AP	Promotion-1000 AP CMX License (Advanced Location license)	There is currently no replacement product available for this product.	-	-
PRO-L-AD-LS-100AP	Promotion-100 AP CMX License (Advanced Location license)	There is currently no replacement product available for this product.	-	-
PRO-L-AD-LS-1AP	Promotion- 1 AP CMX License (Advanced Location license)	There is currently no replacement product available for this product.	-	-
PRO-L-CAS-12KC	Promotion- Context Aware Lic For 12000 Devices - E Delivery	There is currently no replacement product available for this product.	-	-
PRO-L-CAS-1KC	Promotion- Context Aware Lic For 1000 Devices - E Delivery	There is currently no replacement product available for this product.	-	-
PRO-L-CAS-3KC	Promotion- Context Aware Lic For 3000 Devices - E Delivery	There is currently no replacement product available for this product.	-	-
PRO-L-CAS-6KC	Promotion- Context Aware Lic For 6000 Devices- E Delivery	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
PRO-L-LS-1000AP	Promotion- 1000 AP Base Location Services licenses	There is currently no replacement product available for this product.	-	-
PRO-L-LS-100AP	Promotion- 100 AP Base Location Services license	There is currently no replacement product available for this product.	-	-
PRO-L-LS-1AP	Promotion- 1 AP Base Location Services license	There is currently no replacement product available for this product.	-	-

Product Migration Options

For Location Services, Customer can migrate to CMX 10.x SW which have both Base Location and Advanced Location License available.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Mobility Service Engine 8.x (Location and CAS Services) and 7.x SW Release (MSE 8.x and 7.x) through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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