

End-of-Sale and End-of-Life Announcement for the Cisco Legacy Video Surveillance Manager Hardware Platforms

EOL6789

Cisco announces the end-of-sale and end-of life dates for the Cisco® Legacy Video Surveillance Manager Hardware Platforms. The last day to order the affected product(s) is January 1, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Legacy Video Surveillance Manager Hardware Platforms

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	July 3, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 1, 2010
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 1, 2010
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	January 1, 2011
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 1, 2011
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	March 29, 2014
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2014

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CVIS-ES-16-12000	Cisco VS Encoding Server: 3U, 16 Channel, 12x1000GB	CVIS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options
CVIS-ES-16-1500	Cisco VS Encoding Server: 3U, 16 Channel, 3x500GB	CVIS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options
CVIS-ES-16-3500	Cisco VS Encoding Server: 3U, 16 Channel, 7x500GB	CVIS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options
CVIS-ES-16-6000	Cisco VS Encoding Server: 3U, 16 Channel, 12x500GB	CVIS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options
CVIS-ES-16-9000	Cisco VS Encoding Server: 3U, 16 Channel, 12x750GB	CVIS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options
CVIS-ES-16-VO	Cisco VS Encoding Server: 3U, 16 Channel, Video Only	CVIS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options
CVIS-ES-1SCFL	1 IP Stream Connection Feature License for Cisco ES	CVIS-MS-1SCFL	1 Stream Connection Feature License for Media Server

CIVS-ES-1SCFL=	1 IP Stream Connection Feature License for Cisco ES	CIVS-MS-1SCFL=	1 Stream Connection Feature License for Media Server
CIVS-ES-32-12000	Cisco VS Encoding Server: 3U,32 Channel,12x1000GB	CIVS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options
CIVS-ES-32-9000	Cisco VS Encoding Server: 3U,32 Channel,12x750GB	CIVS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options
CIVS-ES-32-VO	Cisco VS Encoding Server: 3U,32 Channel,Video Only	CIVS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options
CIVS-ES-48-12000	Cisco VS Encoding Server: 3U,48 Channel,12x1000GB	CIVS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options
CIVS-ES-48-6000	Cisco VS Encoding Server: 3U,48 Channel,12x500GB	CIVS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options
CIVS-ES-48-9000	Cisco VS Encoding Server: 3U,48 Channel,12x750GB	CIVS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options
CIVS-ES-48-VO	Cisco VS Encoding Server: 3U,48 Channel,Video Only	CIVS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options
CIVS-ES-64-6000	Cisco VS Encoding Server: 3U,64 Channel,12x500GB	CIVS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options
CIVS-ES-64-9000	Cisco VS Encoding Server: 3U,64 Channel,12x750GB	CIVS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options
CIVS-ES-64-VO	Cisco VS Encoding Server: 3U,64 Channel,Video Only	CIVS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options
CIVS-HD1000S	1000 Gigabyte HD for ES, MS, OM Series Platforms		There is currently no replacement product available for this product.
CIVS-HD1000S=	1000 Gigabyte HD for ES, MS, OM Series Platforms		There is currently no replacement product available for this product.
CIVS-HD500S	500 Gigabyte HD for ES, MS and OM Series Platforms		There is currently no replacement product available for this product.
CIVS-HD500S=	500 Gigabyte HD for ES, MS and OM Series Platforms		There is currently no replacement product available for this product.
CIVS-HD750S	750 Gigabyte HD for ES, MS, OM Series Platforms		There is currently no replacement product available for this product.
CIVS-HD750S=	750 Gigabyte HD for ES, MS, OM Series Platforms		There is currently no replacement product available for this product.
CIVS-MS1R-1500	Cisco VS Media Server, 1RU,3x500GB	CIVS-MSP-1RU	1RU MSP Assembly
CIVS-MS1R-2250	Cisco VS Media Server, 1RU,3x750G	CIVS-MSP-1RU	1RU MSP Assembly
CIVS-MS1R-3000	Cisco VS Media Server, 1RU,3x1000GB	CIVS-MSP-1RU	1RU MSP Assembly
CIVS-MS1R-500	Cisco VS Media Server, 1RU,1x500GB	CIVS-MSP-1RU	1RU MSP Assembly
CIVS-MS1R-500FC	Cisco VS Media Server, 1RU,1x500GB, Fibre Channel	CIVS-MSP-1RU	1RU MSP Assembly
CIVS-MS1R-PSU	Power Supply For 1U Media Servers		There is currently no replacement product available for this product.
CIVS-MS2R-3000	Cisco VS Media Server, 2RU, 6x500GB	CIVS-MSP-2RU	2RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options
CIVS-MS2R-4500	Cisco VS Media Server, 2RU,6x750GB	CIVS-MSP-2RU	2RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options
CIVS-MS2R-6000	Cisco VS Media Server, 2RU,6x1000GB	CIVS-MSP-2RU	2RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options

CIVS-MS2R-PSU	Power Supply For 2U Media Servers	There is currently no replacement product available for this product.	
CIVS-MS3R-12000	Cisco VS Media Server, 3RU,12x1000GB	CIVS-MSP-2RU	2RU w/Motherboard;1 CPU;RAID;Pwr Supp;NO Drives;NO Options
CIVS-MS3R-6000	Cisco VS Media Server, 3RU,12x500GB	CIVS-MSP-2RU	2RU w/Motherboard;1 CPU;RAID;Pwr Supp;NO Drives;NO Options
CIVS-MS3R-9000	Cisco VS Media Server, 3RU,12x750GB	CIVS-MSP-2RU	2RU w/Motherboard;1 CPU;RAID;Pwr Supp;NO Drives;NO Options
CIVS-MS3R-PSU	Power Supply For 3U Media And Encoding Servers	There is currently no replacement product available for this product.	
CIVS-MS5R-18000	Cisco VS Media Server, 5RU,24x750GB	CIVS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options
CIVS-MS5R-PSU	Power Supply For 5U Media Servers	There is currently no replacement product available for this product.	
CIVS-MSA1R-250	Cisco VS Media Server Appliance, 1RU, 250GB	CIVS-MSP-1RU	1RU MSP Assembly

Q&A

Q. Which Cisco Video Surveillance Product Line does this announcement affect?

A. The platforms contained within this announcement are legacy platform used with the Cisco Video Surveillance Manager product suite.

Q. Will I still be able to order the same software revisions on the suggested platforms above?

A. The migration platforms contained above support software version 5.1 of Cisco Video Surveillance Media Server, version 3.1 Cisco Video Surveillance Operations Manager and later releases.

Q. Will the new platforms increase my cost per system?

A. In general, the new platforms will decrease the total system cost for purchasing a Cisco Video Surveillance Manager system.

Q. Are there any additional items I should be aware of when considering the correct migration platform?

A. In most cases options are available for a direct migration to the current generation of hardware platforms. The MSP-1RU does not current support RAID configurations as of the writing of this document and this may affect the appropriate platform for your migration path.

Q. How long may I continue to purchase legacy platforms and how long will they continue to be supported?

A. All of the information on last order date and support duration is contained within Table 1 above.

Q. Where can I get more information on these new hardware platforms?

A. Additional information about the replacement product can be found at:
<http://www.cisco.com/go/videosurveillance>.

Product Migration Options

Customers are encouraged to migrate to the Cisco Physical Security Multiservices Platform. Information about this product can be found at:

http://www.cisco.com/en/US/prod/collateral/vpndevc/ps6918/ps9145/ps9152/data_sheet_c78-490683.html.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco Legacy Video Surveillance Manager Hardware Platforms through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date

For More Information

For more information about the Cisco Physical Security Multiservices Platform, visit http://www.cisco.com/en/US/prod/collateral/vpndevc/ps6918/ps9145/ps9152/data_sheet_c78-490683.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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