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CISCO

End-of-Sale and End-of-Life Announcement for the Cisco Webex Meeting Server

Contents

Overview

EOL13175

Cisco announces the end-of-sale and end-of life dates for the Cisco Webex Meeting Server. The last day to order the affected product(s) is July 8, 2020. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1.   End-of-life milestones and dates for the Cisco Webex Meeting Server

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 8, 2020
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 8, 2020
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 6, 2020
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 8, 2021
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 8, 2021
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	October 4, 2022
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2023

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Product part numbers

Table 2.   Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CWMS-USRUG-K9	WBX Meetings Server – User Licenses – Upgrade SKU	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CWMS-XL-S-K9	Large capacity license for 4000 port	See the Product Migration Options section below for detailed information on replacing this product.	–	–
R-WMS1.5-UPG-K9=	CWMS 1.5 Upgrade – Standard Encryption	See the Product Migration Options section below for detailed information on replacing this product.	–	–
R-WMS3.0-UP-AU-K9=	CWMS 3.0 Upgrade – Audio Unencrypted	See the Product Migration Options section below for detailed information on replacing this product.	–	–
R-WMSVR3-UP-K9	WebEx Meeting Server Upgrade – Standard Encryption	See the Product Migration Options section below for detailed information on replacing this product.	–	–
WBXMTSVR-UWL-K9	Webex Meetings Server 2.x Software Kit	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CWMS	Cisco Webex Meetings Server	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CWMS-MD-LRG-S-K9	CWMS Large & XL MDC (capacity 2000+ concurrent user)	See the Product Migration Options section below for detailed information on replacing this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CWMS-MDC-K9=	CWMS Multi-Data Center Licenses Encrypted Connection	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CWMS-USRMG-K9	Webex Meeting Server User Licenses – Migrations Only	See the Product Migration Options section below for detailed information on replacing this product.	–	–
MIG-WXMSVR3-USR-K9	MP to MTGS SRVR-Elec Deliv -Standard Encrypt	See the Product Migration Options section below for detailed information on replacing this product.	–	–
R-WBXMTSVR-UWL-AU	Webex Meetings Server 3.x SW Kit – Audio Unencrypted	See the Product Migration Options section below for detailed information on replacing this product.	–	–
R-WBXMTSVR-UWL-K9	Webex Meetings Server 3.x Software Kit	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CWMS-MD-MED-S-K9	CWMS Medium MDC (capacity 800 concurrent users)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CWMS-MDC-LRG-AU-K9	CWMS Unencrypted Audio - Large Multi-Data Ctr Lic (cap 2000)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
L-WBXMTSVR2-ADD-K9	Webex Meetings Server 2.x – Addon Licenses	See the Product Migration Options section below for detailed information on replacing this product.	–	–
R-WMS2.5-UPG-K9=	CWMS 2.5 Upgrade – Standard Encryption	See the Product Migration Options section below for detailed information on replacing this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
R-WMS3.0-UPG-K9=	CWMS 3.0 Upgrade – Standard Encryption	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CWMS-MD-L-UG-S-K9	CWMS Large & XL MDC (cap 2000+ concurrent users) Upgrade SKU	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CWMS-MDC-AU-K9=	CWMS Unencrypted Audio – Multi-Data Center Licenses	See the Product Migration Options section below for detailed information on replacing this product.	–	–
R-MP-WMS-MIG-K9=	MP to WebEx Meeting Server – Standard Encryption	See the Product Migration Options section below for detailed information on replacing this product.	–	–
R-MPWMS-MIG-AU-K9=	MP to WebEx Meeting Server – Audio Unencrypted	See the Product Migration Options section below for detailed information on replacing this product.	–	–
R-WMS2.6-UPG-K9=	CWMS 2.6 Upgrade – Standard Encryption	See the Product Migration Options section below for detailed information on replacing this product.	–	–
R-WMS2.8-UPG-K9=	2.8 OVA that supports Audio Encryption	See the Product Migration Options section below for detailed information on replacing this product.	–	–
R-WMS20-UP-AU-K9=	CWMS 2.0 Upgrade – Audio Unencrypted	See the Product Migration Options section below for detailed information on replacing this product.	–	–
R-WMS28-UP-AU-K9=	2.8 OVA that does not support Audio Encryption	See the Product Migration Options section below for detailed information on replacing this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
R-WMSVR3-AU-UP-K9	WebEx Meeting Server Upgrade - Audio Unencrypted	See the Product Migration Options section below for detailed information on replacing this product.	–	–
WBXMTSVR2-USR-K9	WBX Meetings Server 2.x - Initial Licenses	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CNF-MIG-USER	Conferencing Migration User from CUWL PRO to a la carte	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CWMS-MD-M-UG-S-K9	CWMS Medium MDC (capacity 800 concurrent users) Upgrade SKU	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CWMS-MDC-SM-AU-K9	CWMS Unencrypted Audio - Small Multi-Data Ctr Lic (cap 250)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CWMS-SRVR4-K9	Webex Meetings Server 4.x Software Kit	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CWMS-XL-UG-S-K9	Large capacity license for 4000 port - Upgrade SKU	See the Product Migration Options section below for detailed information on replacing this product.	–	–
R-WXMTSVR3-PTS-K9	Webex Meetings Server 3.x Software Kit Ports Model	See the Product Migration Options section below for detailed information on replacing this product.	–	–
WBXMTSVR3-UWLUSRK9	WebEx Meetings Server 3.x Users	See the Product Migration Options section below for detailed information on replacing this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CWMS-MD-SM-S-K9	CWMS Small MDC (capacity 250 concurrent users)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CWMS-MDC-MED-AU-K9	CWMS Unencrypted Audio - Medium Multi-Data Ctr Lic (cap 800)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CWMS-NFR-AU-K9	WebEx Meeting Server 4.x SW Kit (Audio Unencrypted) - NFR	See the Product Migration Options section below for detailed information on replacing this product.	–	–
L-WBXMTSVR3-ADD-K9	Webex Meetings Server 3.x - Addon Licenses	See the Product Migration Options section below for detailed information on replacing this product.	–	–
WBXMTSVR2-USR-K9=	WBX Meetings Server 2.x - Upgrade Licenses	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CWMS-SRVR4-AU-K9	Webex Meetings Server 4.x - Software Kit Audio Unencyrpted	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CWMS-USR-K9	WBX Meetings Server -User Licenses	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CWMS4-UGMG-UAK9	Webex Mtg Srvr 4.x SW Kit Audio Unencrypt Upgrade/Mig Only	See the Product Migration Options section below for detailed information on replacing this product.	–	–
R-WMS2.0-UPG-K9=	CWMS 2.0 Upgrade - Standard Encryption	See the Product Migration Options section below for detailed information on replacing this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CNF-MIG-RTU	RTU for Conferencing Migration	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CWMS-K9-NFR	Webex Meetings Server 4.x Software Kit – Not For Resale	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CWMS-MD-S-UG-S-K9	CWMS Small MDC (capacity 250 concurrent users) – Upgrade SKU	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CWMS4-UPG-MG-K9	Webex Meetings Server 4.x SW Kit – Upgrade & Migrations Only	See the Product Migration Options section below for detailed information on replacing this product.	–	–
R-WMS15-UP-AU-K9=	CWMS 1.5 Upgrade – Audio Unencrypted	See the Product Migration Options section below for detailed information on replacing this product.	–	–
R-WMS2.7-UPG-K9=	2.7 OVA that supports Audio Encryption	See the Product Migration Options section below for detailed information on replacing this product.	–	–
R-WMS25-UP-AU-K9=	CWMS 2.5 Upgrade – Audio Unencrypted	See the Product Migration Options section below for detailed information on replacing this product.	–	–
R-WMS26-UP-AU-K9=	CWMS 2.6 Upgrade – Audio Unencrypted	See the Product Migration Options section below for detailed information on replacing this product.	–	–
R-WMS27-UP-AU-K9=	2.7 OVA that does not support Audio Encryption	See the Product Migration Options section below for detailed information on replacing this product.	–	–

Product migration options

Cisco Webex Meeting Server customers are advised to migrate to Cisco Webex cloud service or Cisco Meeting Server. Migration to Cisco Webex cloud services offers similar user experiences and features plus deploying Cisco Webex Audio Edge services keeps your audio costs too a minimum. Customers with on-prem only requirements can migrate to Cisco Meeting Server. Migration options and steps to help customers will be published soon.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://www.cisco.com/cisco/support/notifications.html.

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