

# InformaCast Virtual Appliance Basic Paging Release Notes

InformaCast Virtual Appliance Basic Paging version 9.0.2 (InformaCast) is a popular IP broadcasting application for virtualized environments. These release notes document the compatibility requirements, new features, and known/resolved issues in the new version.

## Compatibility

InformaCast is compatible with the following versions of Cisco Unified Communications Manager server (including Business Edition 6000): 8.5, 8.6, 9.0, 9.1, 9.12, 10.0, and 10.5.

#### **New Features**

**New Upgrade File.** A new file (singlewireVAUpgrade-2.0.2.deb) has been added to the upgrade process. Depending on the version of InformaCast Virtual Appliance from which you are starting, you will install different package files:

- For Carthage through Delphi versions to the current version, you will install two package files (singlewireVAUpgrade-1.4.deb and singlewireVAUpgrade-2.0.2.deb)
- For 8.5.1 to the current version, you will install one package file (singlewireVAUpgrade-2.0.2.deb)

InformaCast Virtual Appliance 8.5.1 is a waypoint in the upgrade process: for pre-Aberdeen through Delphi versions of the Virtual Appliance, you must upgrade to 8.5.1, reboot the Virtual Appliance, and then continue to upgrade to 9.0.2.

## **Known Issues**

Broadcasts Fail Using JTAPI with 7905 and 7912 Model IP Phones. The 7905 and 7912 model phones (running firmware 8.0.3, and 8.0.4 respectively) will fail to broadcast and remain in an Activated state if the Send Commands to Phones By JTAPI checkbox is selected on the Broadcast Parameters page. Continue to use HTTP requests for broadcasts to these phones (i.e. do not select the Send Commands to Phones By JTAPI checkbox). This is a known and outstanding issue.

### **Resolved Issues**

The following issues have been resolved for this version:

- Bug Affected Upgrade Process for Delphi Priority Patch Installations. If you used the Priority Patch supplied to InformaCast 8.4 users, upgrading to InformaCast 9.0.1 from InformaCast 8.5.1 would fail. You can resolve this issue by reverting to your 8.5.1 snapshot of the Virtual Appliance and then upgrading to 9.0.2. This issue has been resolved.
- **Documentation Change.** The file name for a backup of InformaCast had been listed erroneously in InformaCast 9.0.1. It has been corrected for 9.0.2: InformaCastBackup.zip. This issue has been resolved.

## **Resolved Caveats**

CDETs ID	Title
CSCuh30601	Phone caches were persisting after transitioning back to Basic mode. Ensure that you have the most up-to-date recipients by clicking the <b>Update</b> button on the Edit Recipient Groups page.

### **New Caveats**

CDETs ID	Title
CSCtq36901	The 3905 model IP phone does not support CTI; it will not receive commands from InformaCast when using JTAPI transport and busy monitoring via CTI does not work. If you are using the 3905, run InformaCast in HTTP mode only.