

# Business Edition 6000 Software Load Summary Export Unrestricted Version 10X11X-XU-07

This document details the software that has been preloaded on this server for your convenience.

Every attempt is made to keep the software versions in this build as up to date as possible; however, it may be the case that newer code has been released since this server was manufactured. Before installing, please ensure that you have the latest versions, available either from [Cisco Software Center](#) (CSC), or via [Cisco Electronic Software Delivery](#) (eSD). Details of how to use Electronic Software Delivery are provided via email when ordering licenses for your chosen applications. Table 2 below lists the included files and indicates where they may be found online for download.

## Installed Applications

Business Edition 6000 servers ship with a number of application virtual machines preinstalled to simplify system deployment. Unified communications applications, including Cisco Paging Server, are fully installed and configured with a common baseline configuration. Prime Collaboration Provisioning is also preinstalled and configured, ready to add users and devices to the preconfigured applications.

Contact Center Express is installed to the “skip” configuration point, meaning that it is ready to accept system configuration and complete installation when first started. This configuration may be entered using the system wizard via the virtual machine console, or by providing a platformConfig.xml configuration file. The installation process completes without further interaction after providing this configuration. Refer to the [Business Edition 6000 Installation Guide](#) for further information. Table 1 summarizes the installed applications for this build.

**Table 1.** Preinstalled Applications (New and updated software **highlighted**)

Application	Version	Install Option	Pre-installation Method
<b>Cisco Unified Communications Manager (UNRST)</b>	<b>11.5(1)</b>	1000 Users	<b>Partial (skip) installed application</b>
<b>Cisco Unified Communications Manager IM &amp; Presence (UNRST)</b>	<b>11.5(1)</b>	1000 Users	<b>Partial (skip) installed application</b>
<b>Cisco Unity Connection (UNRST)</b>	<b>11.5(1)</b>	1000 Users	<b>Partial (skip) installed application</b>
<b>Cisco Paging Server</b>	<b>11.5(1)</b>	Standard	<b>Deployed application OVA</b>
Cisco Unified Contact Center Express	11.0(1)	100 Agents	Partial (skip) installed application
<b>Cisco Prime Collaboration Provisioning</b>	<b>11.2(0)</b>	Small	<b>Deployed application OVA</b>

## Preloaded Applications - Version Choice

The hypervisor datastore on this server includes installation files for both versions 10 and 11 unified communications (UC) applications (Cisco Unified Communications Manager, Cisco Unity Connection and Cisco Unified Communications Manager Instant Messaging and Presence Server). You may install any of the other preloaded applications with either of these UC releases. Unified communications version 10 or 11 applications

must be used together. Table 2 details the files included in the datastore and indicates which to use for either a version 10 or 11 unified communications solution.

**Table 2.** Preloaded Software (New and updated software **highlighted**)

Application / File	Filename	Access	Version 10 Solution	Version 11 Solution
<b>Cisco Unified Communications Manager &amp; Cisco Unity Connection<sup>1</sup></b>				
- Common version 10.5 application image	Bootable_UCSInstall_UCOS_UNRST_10.5.2.10000-5.sgn.iso	eSD	✓	
- Version 10.5 recovery image	10.5.2.10000-5-recovery.iso	<a href="#">CSC</a>	✓	
<b>- Version 10.5 Service Update 3a</b>	<b>UCSInstall_UCOS_UNRST_10.5.2.13901-2.sgn.iso</b>	<a href="#">CSC</a>	✓	
- Version 10.5 UCM virtual machine template	cucm_10.5_vmv8_v1.9.ova	<a href="#">CSC</a>	✓	
- Version 10.5 CUC virtual machine template	CUC_10.5_vmv8_v1.5.ova	<a href="#">CSC</a>	✓	
- Version 10.5.2 UCM locale files	UCM-Locales-10.5.2.2200-1.iso	<a href="#">CSC</a>	✓	
- Version 10.5 CUC locale files	UCN-Locales-10.5.2.1-1-ar-SA-da-DK.iso UCN-Locales-10.5.2.1-1-de-DE-es-CO.iso UCN-Locales-10.5.2.1-1-es-ES-he-IL.iso UCN-Locales-10.5.2.1-1-hu-HU-nl-BE.iso UCN-Locales-10.5.2.1-1-nl-NL-ru-RU.iso UCN-Locales-10.5.2.1-1-sv-SE-zh-TW.iso	<a href="#">CSC</a>	✓	
<b>- Common version 11.5.1 application image</b>	<b>Bootable_UCSInstall_UCOS_UNRST_11.5.1.10000-6.sgn.iso</b>	eSD		✓
<b>- Version 11.5.1 recovery image</b>	<b>11.5.1.10000-6-recovery.iso</b>	<a href="#">CSC</a>		✓
<b>- Version 11.5 UCM virtual machine template</b>	<b>cucm_11.5_vmv8_v1.0.ova</b>	<a href="#">CSC</a>		✓
<b>- Version 11.5 CUC virtual machine template</b>	<b>CUC_11.5_v1.0.ova</b>	<a href="#">CSC</a>		✓
- Version 11.0 UCM locale files	UCM-Locales-11.0.1.1000-1.iso	<a href="#">CSC</a>		✓
- Version 11.0 CUC locale files	UCN-Locales-11.0.0.1-1-ar-SA-el-GR.iso UCN-Locales-11.0.0.1-1-en-AU-fr-CA.iso UCN-Locales-11.0.0.1-1-he-IL-nl-NL.iso UCN-Locales-11.0.0.1-1-pl-PL-sv-SE.iso UCN-Locales-11.0.0.1-1-tr-TR-zh-TW.iso	<a href="#">CSC</a>		✓
<b>Cisco Unified Communications Manager IM &amp; Presence</b>				
<b>- Version 10.5 SU2a application image</b>	<b>UCSInstall_CUP_UNRST_10.5.2.23900-4.sgn.iso</b>	eSD	✓	
<b>- Version 10.5 SU2a recovery image</b>	<b>10.5.2.23900-4-recovery.iso</b>	<a href="#">CSC</a>	✓	
- Version 10.5 virtual machine template	cucm_im_p_10.5_vmv8_v1.1.ova	<a href="#">CSC</a>	✓	
<b>- Version 11.5 application image</b>	<b>Bootable_UCSInstall_CUP_UNRST_11.5.1.10000-4.sgn.iso</b>	eSD		✓
<b>- Version 11.5 recovery image</b>	<b>11.5.1.10000-4-recovery.iso</b>	<a href="#">CSC</a>		✓
- Version 11.0 IMP locale files	IMP-Locales-11.0.1.1000-1.iso	<a href="#">CSC</a>		✓
<b>- Version 11.5 virtual machine template</b>	<b>cucm_im_p_11.5_vmv8_v1.2.ova</b>	<a href="#">CSC</a>		✓
<b>Cisco Paging Server</b>				
<b>- Virtual application installer</b>	<b>CiscoPagingServer_11.5.1.ova</b>	<a href="#">CSC</a>	✓	✓
<b>Cisco Unified Contact Center Express</b>				
- Application image	Bootable_UCSInstall_UCCX_11_0_1_UCOS_11.0.1.10000-75.sgn.iso	eSD	✓	✓
- Virtual machine template	UCCX_11.0_vmv8_v2.5.ova	<a href="#">CSC</a>	✓	✓
- Language pack	CCX-Locales-11.0.1.10000-1.iso	<a href="#">CSC</a>	✓	✓

<sup>1</sup> Version 10 and 11 upgrade images are available via eSD.

Application / File	Filename	Access	Version 10 Solution	Version 11 Solution
<b>Cisco Prime Collaboration Deployment</b>				
- Virtual application installer	<a href="#">pcd_vApp_UCOS_11.5.2.10000-4_vmv7_v1.2.ova</a>	eSD	✓	✓
<b>Cisco Prime Collaboration Provisioning</b>				
- Virtual application installer	cpc-provisioning-11.2.0-523-small.ova	<a href="#">CSC</a>	✓	✓
<b>Cisco Prime Assurance &amp; Analytics Business</b>				
- Virtual application installer	<a href="#">cpc-assurance-11.5.69330-Business.ova</a>	<a href="#">CSC</a>	✓	✓
<b>Virtualization Hypervisor</b>				
- Application image	<a href="#">Vmware-ESXi-6.0.0-3073146-Custom-Cisco-6.0.1.1.iso</a>	eSD or <a href="#">VMware</a>	✓	✓
- Client installation package	<a href="#">VMware-viclient-all-6.0.0-3016447.exe</a>	<a href="#">VMware</a>	✓	✓

## Patch Files

Where patches and updates for the latest software are available at the time of building the manufacturing image, these have been included in the datastore for your convenience. For UC applications, patch files (also known as COP files) have been bundled in iso format and stored in the /OVA-ISO/App\_Patches/ datastore directory. To use these files, simply connect the appropriate iso image to your UC virtual machine, then follow your application documentation to install the patch(es) from “DVD”.

**Note:** Please check <http://software.cisco.com> for any additional patches or updates that may have been released since the issue of this document.

The following table details the patches included in this release. Please check release information for each patch before applying. In most cases, all patches should be applied immediately after application install completes.

Application Patches and Updates	
<b>Cisco Unified Communications Manager 10.5 (UCM10_COP_Files.iso)</b>	
Olson 2016c DST update for 10.5(2x)	<a href="#">ciscocm_dst-updater.2016c-el6-00.10.5.2.cop.sgn</a>
Cisco Unified Communications Manager 10.5(2.14068) Device Package	<a href="#">cmterm-devicepack10.5.2.14068-1.cop.sgn</a>
Security COP to address CSCuy79473 & CSCuy86302 for CUCM 10.5(2)	<a href="#">ciscocm_security-patch-bundle_10.5.2-v2016a_k3.cop.sgn</a>

## Locale Files

For additional convenience, software preloads now include locale files for Unified Communications Manager, IM & Presence Server, Unity Connection and Contact Center Express. Locale files have been packaged in DVD images, allowing them to be installed directly from local media by the applications. Connect the ISO DVD image to your virtual machine using vSphere client prior to installing the locale.

## Additional Software

To ensure consistency across Cisco Collaboration products, licensing purchased with the Business Edition 6000 may also entitle you to use the applications listed in the following table. Software for these applications have not been included in this software bundle as they may require hypervisor licensing or hardware resources that are not

typically available with Business Edition servers. If you would like to use these applications and have the appropriate license and hardware, software may be obtained through eSD or Software Center. Some application software may be subject to export restrictions.

**Table 3.** Additional Software

Application	Entitlement / Requirements	Access
Cisco WebEx Meeting Server	Available with CUWL Pro licensing. Requires dedicated server and Foundation Hypervisor license and vSphere license.	eSD
Cisco Prime License Manager	Available as a standalone application if required. Consider using the integrated version provided with each Unified Communications Manager or Unity Connection installation in the first instance.	eSD
Cisco Expressway	Available with all UCM user license purchases.	<a href="#">CSC</a> / eSD
Cisco Telepresence Conductor	Available with CUWL Pro / Personal Multiparty licensing.	<a href="#">CSC</a> / eSD
Cisco Telepresence Server on Virtual Machine	Available with CUWL Pro / Personal Multiparty licensing.	<a href="#">CSC</a> / eSD



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