Release Notes for Smart Call Home Release 4.3.4.2

Release: Smart Call Home 4.3.4.2

Release Date: November 21, 2023

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Introduction

This document provides information to systems engineers and customers about the actual functional and performance capabilities of the product delivered to the customer.

This document is the Release Notes for Smart Call Home 4.3.4.2 that describes the caveats in this release.

Cisco Smart Call Home is an award-winning, embedded support feature available with Cisco SMARTnet and other qualifying service offers. It is available at no additional cost for a broad range of Cisco network devices.

Operational and Business Benefits

Problems are often identified and resolved before they affect your business. Smart Call Home provides the following operational and overall business benefits:

- Higher availability as a result of proactive, fast issue resolution
- Increased operational efficiency through less time troubleshooting
- Quick and convenient web-based access to personalized information

Feature Enhancement

This section provides a brief description of what is new or changed in this release:

- Resolved SCH:
    - Maintenance and security fixes

Resolved Defects

SCH Software Release 4.3.4.2	
ID	**Details**
CSCwc59593	Adding UCS FI Fault Codes to SCH

Known Defects

SCH Software Release 4.3.4.2	
ID	**Details**
NA	NA

Related Documentation

Smart Call Home information can always be gathered on the internet at the following link:

SCH support community

There are two user guides published for Smart Call Home, one for end customers and one for Cisco partners. These can befound at the following link:

• For end customers: transport gateway and troubleshooting
http://www.cisco.com/c/dam/en/us/td/docs/switches/lan/smart_call_home/user_guides/SCH_Ch4.pdf
http://www.cisco.com/c/dam/en/us/td/docs/switches/lan/smart_call_home/user_guides/SCH_Ch5.pdf

• For Cisco partners:
http://www.cisco.com/c/dam/en/us/td/docs/switches/lan/smart_call_home/user_guides/Book.pdf

• SCH Monitoring Details
http://www.cisco.com/c/dam/en/us/td/docs/switches/lan/smart_call_home/user_guides/MonitoringDetails.pdf
http://www.cisco.com/assets/services/smart-call-home/monitoring-details-for-smartnet-service/

TG Deployment Guide
• Deploying the Transport Gateway on Cisco Unified Computing System and Red Hat LinuxDeploying the Transport Gateway in a Load-Balanced Environment

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly What's New in Cisco Product Documentation, which also lists all new and revised Cisco technical documentation, at the following link:

http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html

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