



## CISCO NETWORK ASSURANCE ENGINE LICENSE UPDATE

Starting with release 2.1(1a) and beyond, Cisco Network Assurance Engine (NAE) will require a valid license to use the software beyond the first thirty days post installation. To obtain a valid license, customers and partners must reach out to the Cisco Account teams. There are three types of license offered:

- Production license valid for the subscription term purchased and based on the number of months left in the purchase contract.
- Not-for-Resale (NFR) license valid for 365 days from the date of license installation. This license is available for partners ONLY to train and get familiar with the software. This is an unlimited feature license available at no cost to the partner.
- Trial license available valid for 30 days from the date of license installation and available for customers to perform trials using the software.

For installation details follow the installation procedure available as part of the NAE documentation.

### WHAT YOU NEED TO PROVIDE CISCO TO GET A LICENSE

In order to obtain a license, the user must first install the NAE release 3.0(1) of the software. The user must provide the following information to the Cisco account team by clicking on the About Network Assurance Engine Page. Following figures show you how to navigate to the page.

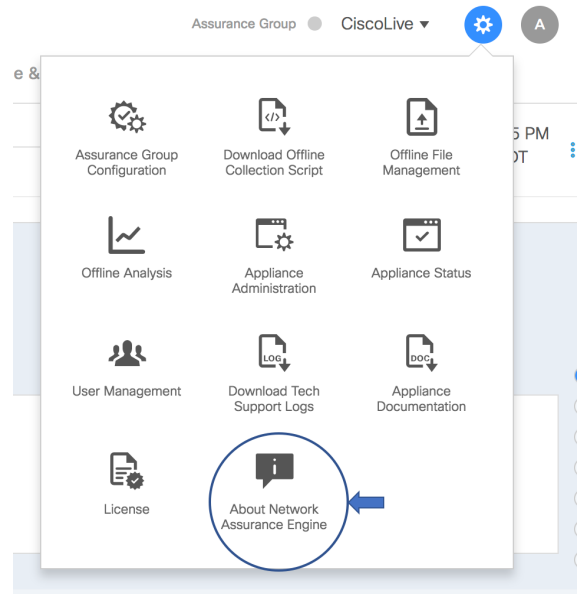


Figure 1: Navigating to the About Network Assurance Engine page from NAE landing page



# Cisco Network Assurance Engine

Version 2.1(0)

Build ID	1738
Build Time	June 9 2018, 3:33:26 AM PDT June 9 2018, 10:33:26 AM UTC
Appliance Time	July 26 2018, 10:38:05 AM PDT July 26 2018, 5:38:05 PM UTC
➡ Appliance Model	NAE-V500-S
➡ Appliance ID	3ea5c10a-dd8a-4eb2-99d4-2eb3a2b19ea4
License Type	PRODUCTION ⓘ

### Terms and Conditions

Cisco's End User License Agreement ([www.cisco.com/go/eula](http://www.cisco.com/go/eula)) and any Cisco Network Assurance Engine Supplemental End User License Agreement (collectively, "EULA") govern your use of this Product.

Close

Figure 2: Appliance Model and Appliance ID in the About Network Assurance Engine Page

- (a) Appliance Model (obtained from the About ... page )
- (b) Appliance ID (obtained from the About ... page )
- (c) Type of license required: Production/ NFR/ Trial (depending on type of use)
- (d) **For Production License only** either the web order number, Deal ID, Contract or the Sales Order information from the purchase will be required.
- (e) For Production License only indicate the number of days remaining based on term purchased.

## WHO DO I CONTACT TO GET MY LICENSE

Contact your Cisco Account team, Technical Sales Architect, Cisco Product Sales Specialist, or ask your partner to contact their Channel Sales Account team.

## HOW MUCH TIME DO I HAVE TO REQUEST A LICENSE

NAE software will offer full functionality for a period of thirty days after installation. After this period expires, data collection and analysis will continue in release 3.0(1) but in subsequent releases analysis will stop. Users are urged to request a license as soon version 3.0(1) is installed.



**DO I NEED TO OBTAIN A LICENSE AGAIN IF I INSTALLED ONE AFTER UPGRADING TO RELEASE 2.1(1a)**

If a license was already installed after upgrade to release 2.1(1a) the use of NAE is subject to the terms of purchase for Production licenses or the remaining duration of use for other license types. There is no action needed specific to an upgrade from release 2.1(a) to release 3.0(1).

Cisco Network Assurance Engine is governed by the [Cisco End User License Agreement](#) (“EULA”) and the [Cisco Supplemental End User License Agreement](#) (“SEULA”).