

Webex Expert on Demand and RealWear

Transform your frontline with hands-free collaboration

Empower your frontline workers with high quality, hands-free collaboration experiences.



Instantly connect your team with remote experts for real-time

assistance to get work done, anywhere, anytime.

Frontline workers are the engine that powers your business













workers are critical to business processes and continuity.

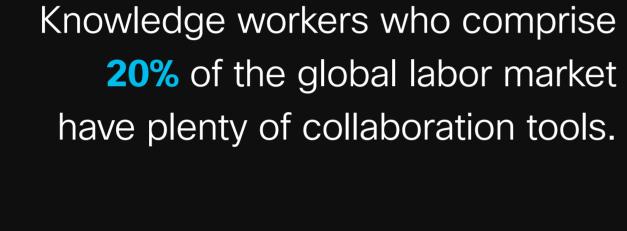
From field service technicians to doctors and nurses, frontline

But they may not have the technology they need to succeed

of frontline workers feel disconnected

feel underappreciated

of frontline workers





Frontline and deskless workers make up the other 80%. They still use point or analog solutions to collaborate.

It's time to take collaboration to new levels

Unlock the power of the Webex platform by connecting remote experts to the frontline, enabling them to see what the frontline worker is seeing while performing their job.



reality headset. The ease and feature richness of Webex Expert on Demand combined with RealWear's

Expert on Demand integrated with RealWear

turns the HMT into a voice-activated, assisted

hands-free devices deliver a seamless experience that transforms frontline collaboration to improve productivity, increase efficiency and reduce operational downtime.

Real-time video with one or multiple experts

For frontline workers:

- Start a call through recent contacts, directory, and dedicated team space
- ✓ Join scheduled meetings Request help for immediate assistance
- Capture, share, and annotate images

Integrate digital workflows

✓ Full set of Webex App and Meetings capabilities

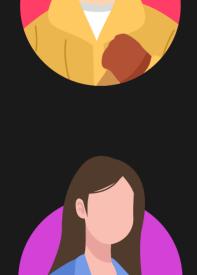
For remote experts:

- Easily add additional participants on the fly
- Content sharing, annotation, and whiteboarding Flexible layout and stage view for meetings

Recording

Field service support

Webex Expert on Demand and RealWear are ideal for:



repair equipment fast.

Remote training Save on travel and education costs with a virtual learning

experience to onboard new hires and share knowledge.

Connect dispatched technicians with experts to diagnose and



Connect experts to operators for real-time troubleshooting

Manufacturing assembly

and instructions for complex tasks.



Quality audits and inspections

remote access to facilities and equipment.

Car dealerships and service centers Connect the dealership with specialists for faster maintenance

Reduce travel expenses by providing vendors and customers



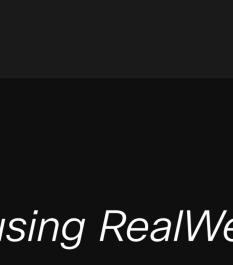
Healthcare

-Klemens Fliri, IT-Systems Engineer Global UC & Leader, Hirschmann Automotive

and repairs, and improved customer satisfaction.

surgery in real time to help enhance outcomes.

Enable specialists to guide doctors through an examination or



By using RealWear and Cisco Webex Expert on Demand, we were able to improve on our existing collaboration tools to work more efficiently. Remarkably,

we increased first-time fix rates and improved the speed of getting to first-time resolution, all while significantly reducing travel expenses."

Getting started is easy

from select partners or directly online

Buy the RealWear device

Webex licenses for experts and frontline workers

account manager for the Expert on Demand add-on licenses

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Reach out to your sales

Ready to learn more?

Purchase or leverage existing

Watch the video