

# Cisco IP Phone 8800 Series Multiplatform Phones Release Notes for Firmware Release 11.3(7)SR1

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This is a maintenance release and contains defects and security fixes.

## Changes in this release

### Webex Onboarding retry timer changes

Multiplatform Phones (MPP) support Webex services starting with MPP 11.3.6 release. This feature is enabled seamlessly for all the MPP phones registered to Webex Calling ([learn more](#)) and also for the Webex for Broadworks service providers that enable it ([learn more](#)). In the prior releases, for the cases when MPP device is unable to onboard to Webex services, it would retry every two minutes. We are changing this retry timer to gradually back off to once every 24 hours. If you are trying to resolve the issues with Webex services connection, you can force the MPP phone to retry immediately by rebooting it.

### PRT (Problem Report Tool) file name restrictions

This firmware does not allow the use of “.” character in PRT name either used directly or included as a part of the macro variable.

## Build information

The following firmware versions correspond to this release.

- 8811/8841/8851/8861 – sip88xx.11-3-7MPP0101-284
- 8845/8865 – sip8845\_65.11-3-7MPP0101-284
- 8832 – sip8832.11-3-7MPP0101-284

## Open bugs

Bug number	Severity	Description
CSCvy86354	S3	MPP phones restart intermittently
CSCvw72979	S3	Phone will show the call center softkey after answer executive or call forward call
CSCvz35920	S3	SSRC changes for outgoing Re-INVITES
CSCwa70238	S3	MPP should block sending CANCEL when Park button is pressed twice quickly
CSCwb46008	S3	Many PRTs with logs missing for around 5 seconds
CSCwb84477	S3	8865: KEM Type is set to unsupported option, phone will not report kem "offline" status to cloud
CSCwb85883	S3	88xx 88x5 the generated PRT toast content will overlap when a paging call is received
CSCwb61351	S3	The o-line IP address is not EXT_IP in a NAT call

## Resolved bugs

Bug number	Severity	Description
CSCwb65913	S3	ICE: Phone crashes when STUN server is not reachable due to port block
CSCwc75949	S3	8832 intermittently mutes and unmutes the microphone without user intervention
CSCwc78400	S3	Command injection during PRT file generation
CSCwc78413	S3	Stored XSS via packet capture filename
CSCwc78427	S2	Secure data partition is world readable and writable
CSCwc78405	S3	Privilege escalation to root user via continually executing script
CSCwb65732	S3	Camera LED is still on after hanging up the video call
CSCwb92297	S2	Original 7821, 7841, 7861 Enterprise phones with hardware version V20 or later converted to MPP firmware cannot convert back to Enterprise firmware.

## Bug Search Tool

We report open and resolved customer-found bugs of severity 1 to 3. You can find details about listed bugs and search for other bugs by using the Cisco Bug Search Tool. For more info on using the Bug Search, see [Bug Search Tool Help](#).

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