



Cisco Wireless Phone 840 and 860 Release Notes for Firmware Release 1.9(0)

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These release notes support the Cisco Wireless Phone 840 and 860 software release 1.9(0). These wireless smartphones require:

- **Call Control**
 - Cisco Unified Communications Manager
 - Minimum: 11.5(1)
 - Recommended: 12.5(1), 14.0(1), or higher)
 - Webex Calling
- **Wireless LAN Controller and Access Points**
 - See the [Cisco Wireless Phone 840 and 860 Deployment Guide](#) for supported solutions.

What's new in this release?

The following sections describe the features that are new or have changed in this release.

Cisco Unified Survivable Remote Site Telephony

Cisco Wireless Phones 840 and 860 now support the Survivable Remote Site Telephony (SRST) .

Add Configuration File Dump to Cisco Apps and Log Bundles

The log bundle now includes a configuration .zip file.

CUCM Call Pickup

Cisco Unified Communications Manager Call Pickup allows you to pick up call from other phones when the phone is busy or in a call queue or shared line group.

Report a Problem User Choice in Cisco Phone UI

Report any of the following issue types by filling out a brief comment, date, and time of issue occurred.

- Telephony call (dropper, other)

- Audio quality
- Battery
- Other

Diagnostics Application

Diagnostics application helps administrator to perform diagnostics tests quickly and efficiently to verify phone's hardware components.

NTP in Web Access Network Information

Displays NTP server address in Network Information tab of Phone Webpage and on Phone Status page.

CAC is Disabled by Default

Call Admission Control (CAC) is now disabled by default.



Note The following features require the latest device enabler QED installer and software COP files (Update QED to Version 1.9.0 and Firmware 1.9.0). Also, the 1.9.0 QED COP file must be applied. Just by applying the Firmware COP will not enable these features.

Announced Caller ID

Provides an audible announcement of who is calling you.

Mute SIP Registration Notifications

A new option to mute SIP registration notifications.

Push Custom Ringtone, Notification, Alarm, and Wallpaper

Allows you to specify a custom ringtone, notification sound, alarm sound, and wallpaper per phone within CUCM.

Where to Find More Information

Cisco Wireless Phone 840 and 860 User Guide

Cisco Wireless Phone 840 and 860 Administration Guide for Cisco Unified Communications Manager

Installation

Refer to the following documents for installation instructions.

840 - <https://www.cisco.com/web/software/282074288/164620/cmterm-840.1-9-0-1914-65593-readme.html>

860 - <https://www.cisco.com/web/software/282074288/164620/cmterm-860.1-9-0-2409-65593-readme.html>

Open bugs

Bug number	Description
CSCwc20252	860–840 Bluetooth Pairing Mode Confusion vulnerability.
CSCwd73349	Conference not recorded when user creates a conference with a call on hold.

Bug number	Description
CSCwe57179	Phone didn't reregister to Webex after network outage and initial reconnection attempt failed.
CSCwe98811	WebAPI Widget on 840 and 860 phones goes into "loading icons" state.

Resolved bugs

Bug number	Description
CSCwe41696	Airplane mode remains enabled after exiting SAFE mode.
CSCwe57185	Call dropped by CUCM because phone did not reregister in time.

Bug Search Tool

We report open and resolved customer-found bugs of severity 1 to 3. You can find details about listed bugs and search for other bugs by using the Cisco Bug Search Tool. For more info on using the Bug Search, see [Bug Search Tool Help](#).

- View [All Caveats](#)
- View [Open Caveats](#)
- View [Resolved Caveats](#)

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