



Cisco Unified IP Phone 7960G and 7940G (SIP) Release Notes for Firmware Release 8.8 for Cisco Unified Communications Manager

September 20, 2007

Use these release notes with the Cisco Unified IP Phone 7960G and 7940G running SIP firmware release 8.8 with Cisco Unified Communications Manager versions 6.0, 5.1 and 5.0.

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Related Documentation

Cisco Unified IP Phone Documentation

Refer to publications that are specific to your language, phone model and Cisco Unified Communications Manager release. Navigate from the following documentation URL:

http://www.cisco.com/en/US/products/hw/phones/ps379/tsd_products_support_series_home.html

Cisco Unified Communications Manager Documentation

Refer to the Cisco Unified Communications Manager Documentation Guide and other publications specific to your Cisco Unified Communications Manager release. Navigate from the following URL:

http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd_products_support_series_home.html



Americas Headquarters:
Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA

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Cisco Unified Communications Manager Business Edition Documentation

Refer to the Cisco Unified Communications Manager Business Edition Documentation Guide and other publications that are specific to your Cisco Unified Communications Manager release. Navigate from the following URL:

http://www.cisco.com/en/US/products/ps7273/tsd_products_support_series_home.html

Installation Notes

The firmware image names are:

- POS3-08-8-00.loads
- P003-08-8-00.sbn
- POS3-08-8-00.sb2
- P003-08-8-00.bin

To load and install the required firmware image for the Cisco Unified IP Phone 7960G and 7940G (SIP) on Cisco Unified Communications Manager 6.0, 5.1, and 5.0, follow these steps:

Procedure

-
- Step 1** Go to the following URL:
<http://www.cisco.com/cgi-bin/tablebuild.pl/ip-7900ser>
- Step 2** Click one of the following hyperlinks and follow the prompts to download the firmware:
- For Cisco Unified CallManager 5.0(1), 5.0(2), or 5.0(3):
cmterm-7940-7960-8.8.00-sip.cop
 - For Cisco Unified CallManager 5.0(4) and later:
cmterm-7940-7960-8.8.00-sip.cop.sgn
- Step 3** Go back to the URL shown in [Step 1](#), click the following hyperlink, and follow the prompts to download the Readme file, which contains installation instructions for the corresponding firmware:
cmterm-7940-7960-sip 8-8-readme.htm
- Step 4** Follow the instructions in the Readme file to install the firmware.

Caveats

This section includes these topics:

- [Using Bug Toolkit, page 3](#)
- [Open Caveats, page 3](#)
- [Resolved Caveats, page 4](#)

Using Bug Toolkit

Known problems (bugs) are graded according to severity level. These release notes contain descriptions of:

- All severity level 1 or 2 bugs.
- Significant severity level 3 bugs.

You can search for problems by using the Cisco Software Bug Toolkit.

To access Bug Toolkit, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

To use the Software Bug Toolkit, follow these steps:

Procedure

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- Step 1** To access the Bug Toolkit, go to <http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs>.
- Step 2** Log on with your Cisco.com user ID and password.
- Step 3** To look for information about a specific problem, enter the bug ID number in the “Search for bug ID” field, then click **Go**.
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Open Caveats

[Table 1](#) lists Severity 1, 2, and 3 defects that are open for the Cisco Unified IP Phone 7960G and 7940G (SIP) using firmware release 8.8.

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that [Table 1](#) reflects a snapshot of the defects that were open at the time this report was compiled. For an updated view of open defects, access Bug Toolkit as described in the [“Using Bug Toolkit” section on page 3](#).

Table 1 Open Caveats for the Cisco Unified IP Phone 7960G and 7940G (SIP) for Firmware Release 8.8

| Identifier | Headline and Bug Toolkit Link |
|----------------------------|---|
| CSCsk23270 | SIP call fails because Cisco Unified IP Phone 7940G adds port in ACK request Uniform Resource Identifier (URI) http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsk23270 |

Resolved Caveats

Table 2 lists Severity 1, 2, and 3 defects that are resolved for the Cisco Unified IP Phone 7960G and 7940G (SIP) using firmware release 8.8.

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that Table 2 reflects a snapshot of the defects that were resolved at the time this report was compiled. For an updated view of resolved defects, access Bug Toolkit as described in the “Using Bug Toolkit” section on page 3.

Table 2 Resolved Caveats for the Cisco Unified IP Phone 7960G and 7940G (SIP) for Firmware Release 8.8

| Identifier | Headline and Bug Toolkit Link |
|------------|--|
| CSCsi93026 | SIP phones generate multiple registration attempts and alarm errors http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsi93026 |
| CSCsj02046 | Ringback is not heard by SIP caller http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsj02046 |

Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What’s New* in Cisco Product Documentation, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Cisco Product Security Overview

This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately.

A summary of U.S. laws governing Cisco cryptographic products may be found at: <http://www.cisco.com/wwl/export/crypto/tool/stqrg.html>. If you require further assistance please contact us by sending email to export@cisco.com.

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