



# Release Notes for Cisco Small Business SPA30X, SPA50X, and SPA51X IP Phone Firmware Release 7.6(2)SR5

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## Introduction

This document describes the updates and fixes in Cisco Small Business SPA30X, SPA50X, and SPA51X IP Phone Firmware Release 7.6(2)SR5.

As with any firmware release, read these release notes before you upgrade the firmware. We also recommend that you back up the configuration before you perform any firmware upgrade.

## Before You Upgrade

When you upgrade a Cisco SPA50X or Cisco SPA30X IP Phone that is running a release prior to 7.5.2b, you must first upgrade to 7.5.2b before you upgrade to a later release. See the following table for more information.

| Firmware Release Installed on Your Phone | Special Instructions for Upgrading to Release 7.5.3 or Later |
|--|--|
| 7.5.2b or later                          | None   |
| 7.5.1                                    | Upgrade to 7.5.2b first, then upgrade to 7.5.3 or later.     |
| 7.4.x                                    |  |
| 7.3.x                                    |  |



# Software Compatibility

Firmware Release 7.6(2)SR5 includes all customer-found defects that have been fixed after Firmware Release 7.6(2)SR4. For SPA5x5, the openssl library upgrades to openssl-0.9.8zh.

## New and Changed Features

There are two new features included in Firmware Release 7.6(2)SR5 which are both related to Cisco EDOS Remote Customization (RC) server. They are as follows:

1. Addition of a new core bundle Certificate Authority (CA) to the phone's trust list to adapt to the RC server.
2. Addition of a new software version parameter in the RC home URL support on SPA 50x/51x/525 phone.

## Caveats

This section describes the resolved and open caveats, and provides information on accessing the Cisco Software Bug Toolkit.

## Access Cisco Bug Search

Known problems (bugs) are graded according to severity level. These release notes contain descriptions of the following:

- All severity level 1 or 2 bugs
- Significant severity level 3 bugs

You can search for problems by using the Cisco Bug Search.

### Before You Begin

To access Cisco Bug Search, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

### Procedure

**Step 1** To access the Cisco Bug Search, go to:

<https://tools.cisco.com/bugsearch>

**Step 2** Log in with your Cisco.com user ID and password.

**Step 3** To look for information about a specific problem, enter the bug ID number in the Search for field, then press **Enter**.

## Open Caveats

There are currently no open defects for the Cisco Small Business SPA30X, SPA50X, and SPA51X for Firmware Release 7.6(2)SR5.

## Resolved Caveats

The following table lists severity 1, 2, and 3 defects that are resolved for the Cisco Small Business SPA30X, SPA50X, and SPA51X for Firmware Release 7.6(2)SR5.

For more information about an individual defect, search for the caveat in the Bug Search Toolkit. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, the table reflects a snapshot of the defects that were resolved at the time this report was compiled. For an updated view of resolved defects, access Bug Toolkit as described in [Access Cisco Bug Search, page 2](#).

| Identifier | Headline  |
|------------|---|
| CSCvi84687 | SPA504G - Phone freezes when receiving call (video codec of freeswitch turn on) |

## Behavior During Times of Network Congestion

Anything that degrades network performance can affect voice and video quality, and in some cases, can cause a call to drop. Sources of network degradation can include, but are not limited to, the following activities:

- Administrative tasks, such as an internal port scan or security scan
- Attacks that occur on your network, such as a Denial of Service attack

To reduce or eliminate any adverse effects to the devices, schedule administrative network tasks during a time when the devices are not being used or exclude the devices from testing.

## Related Documentation

### Cisco Small Business

For more information on Cisco Small Business, see <https://www.cisco.com/smb>.

## Cisco Small Business Product Documentation

For more information on Cisco Small Business SPA500 Series IP Phones, see <https://www.cisco.com/c/en/us/products/collaboration-endpoints/small-business-spa500-series-ip-phones/index.html>.

For more information on Regulatory Compliance and Safety Information for the Cisco SPA300 Series and Cisco SPA500 Series IP Phones, see

[https://www.cisco.com/c/dam/en/us/td/docs/voice\\_ip\\_comm/csbpipp/ip\\_phones/regulatory\\_compliance/guide/rcsi\\_SPA300\\_SPA500.pdf](https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/csbpipp/ip_phones/regulatory_compliance/guide/rcsi_SPA300_SPA500.pdf).

## Additional Information

For more information on Cisco Small Business Support Community, see <https://supportforums.cisco.com/community/5541/small-business-support-community>.

For more information on Cisco Small Business Support, see <https://supportforums.cisco.com/community/3226/small-business-support-service>.

For downloading the software, see <https://software.cisco.com/download/navigator.html>.

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see *What's New in Cisco Product Documentation* at: <https://www.cisco.com/c/en/us/td/docs/general/whatsnew/whatsnew.html>.

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