



# Cisco TelePresence System Software Version Compatibility—1.9.x, 1.8.x, and 1.7.x Releases

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## Document Revisions

Date	Revision
July 28, 2014	Added compatibility for Cisco TelePresence Multipoint Switch (CTMS) version 1.9.4, and specified the Cisco Unified Communications Manager (Unified CM) version on which it has been tested (10.0).
July 25, 2014	<ul style="list-style-type: none"> <li>Changed compatibility of CTS-Manager with Cisco Unified Communications Manager (Unified CM) 10.0 and 10.5 to 1.9.2 and above.</li> <li>Removed compatibility for Unified CM Release 10.1.</li> </ul>
February 14, 2014	Added compatibility information for Cisco TelePresence Administration software releases TX 6.0 and 1.10.4.
January 10, 2014	Added compatibility information for Cisco Unified Communications Manager (Unified CM) Release 10.0.
August 27, 2013	Changed Cisco Unified Communications Manager (Unified CM) version from 8.6(2a)SU3 to 8.6(2a)SU3.
August 20, 2013	Added compatibility for Cisco Unified Communications Manager (Unified CM) version 9.1(2).
April 19, 2013	Added Cisco Unified IP Phone load SIP75.9-3-1S or SIP70.9-3-1S.
April 9, 2013	Added VCS X7.1 compatibility. Added TMS compatibility information.
January 25, 2013	Changed the Unified CM Release from 9.0(1) to 9.1(1).
December 17, 2012	Added the supported phone load release for systems that use a Cisco Unified IP Phone for call control to <a href="#">Table 1</a> .
December 5, 2012	Added support for Cisco Jabber for Windows Release 9.0.



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Date	Revision
November 1, 2012	<ul style="list-style-type: none"> <li>• Changed TelePresence Server version from 2.2(1.48) to 2.3(1.55).</li> <li>• Removed invalid cross-references.</li> </ul>
September 28, 2012	<ul style="list-style-type: none"> <li>• Removed compatibility information for CTS Releases 1.8.x and 1.7.x.</li> <li>• Added a statement that CTS 1.8.x and 1.7.x releases are compatible with CTS 1.9.x releases.</li> </ul>
September 27, 2012	<ul style="list-style-type: none"> <li>• Consolidated all CTS 1.9.x releases into <a href="#">Table 1</a>.</li> <li>• Added CTS 1.8.4 and 1.8.3 to the 1.8.2 matrix. Compatibility information for CTS 1.8.4 and 1.8.3 is the same as 1.8.2.</li> <li>• Changed VCS version from 7.1 to 7.2.</li> </ul>
September 14, 2012	<ul style="list-style-type: none"> <li>• Added compatibility information for Unified CM 9.1(1). Compatibility information for Unified CM 9.1(1) is the same as 8.6(2a)SU3.</li> <li>• Added compatibility information for CTS 1.9.2. Compatibility information for CTS 1.9.2 is the same as 1.9.1.</li> </ul>
August 15, 2012	Changed Cisco Unified Communications Manager (Unified CM) version in the compatibility tables from 8.6.2 to 8.6(2a)SU3.
June 6, 2012	Removed the restriction that the TX9000 and the TX1310 65 require a minimum version of CTMS 1.8.1. Both systems are supported in CTMS 1.7.x, 1.8.x, and 1.9.x.
June 5, 2012	<ul style="list-style-type: none"> <li>• Added information for CTS 1.9.1.</li> <li>• Added information for CTMS 1.9.0 and CTS-Manager 1.9.0.</li> <li>• Removed support for CTS 1.9.x with Cisco Unified CM 8.6.1.</li> </ul>
April 13, 2012	<ul style="list-style-type: none"> <li>• Added information for CTS-Manager 1.7.5.</li> <li>• Stated that CTS-Manager 1.7.5 is the minimum software that is required to support the TX9000 and TX1310 65 (see footnote <a href="#">12</a>).</li> </ul>

# CTS 1.9.x Software Compatibility

The deployments of software in this matrix are tested. See the footnotes for additional information about each deployment. For CTS, CTS-Manager, and CTMS, software versions in the same train (for example, all 1.8.x versions) are supported in the deployment unless otherwise noted.


**Note**

CTS Release 1.9.x is compatible with CTS Releases 1.7.x and 1.8.x.

[Table 1](#) summarizes CTS 1.9.x compatibility.

The dash (—) signifies that the device is not tested or not applicable for that specific deployment.

**Table 1** CTS 1.9.x Compatibility with Other Devices

CTS <sup>1</sup>	Cisco Unified CM	VCS	CTS-Manager <sup>1</sup>	CTMS <sup>1</sup>	TMS	MCU	TS	WebEx <sup>2</sup>	Phone Load Name for IP Phones <sup>3</sup>
1.9.x	10.5 <sup>4</sup>	7.2	1.9.2 <sup>5</sup>	1.9.0	13.2.2 <sup>7</sup>	4.3(1.68)	2.3(1.55)	SP31	SIP75.9-3-1-1S or SIP70.9-3-1-1S <sup>8</sup> SIP75.9-2-1S or SIP70.9-2-1S <sup>8</sup>
1.9.x	10.0 <sup>6</sup>	7.2	1.9.4 <sup>6</sup>	1.9.0	13.2.2 <sup>7</sup>	4.3(1.68)	2.3(1.55)	SP31	SIP75.9-3-1-1S or SIP70.9-3-1-1S <sup>8</sup> SIP75.9-2-1S or SIP70.9-2-1S <sup>8</sup>
1.9.x	10.0 <sup>6</sup>	7.2	1.9.2 <sup>5</sup>	1.9.0	13.2.2 <sup>7</sup>	4.3(1.68)	2.3(1.55)	SP31	SIP75.9-3-1-1S or SIP70.9-3-1-1S <sup>8</sup> SIP75.9-2-1S or SIP70.9-2-1S <sup>8</sup>
1.9.x	9.1(2)	7.2	1.9.0	1.9.0	13.2.2 <sup>7</sup>	4.3(1.68)	2.3(1.55)	SP31	SIP75.9-3-1-1S or SIP70.9-3-1-1S <sup>8</sup> SIP75.9-2-1S or SIP70.9-2-1S <sup>8</sup>
1.9.x	9.1(1)	7.2	1.9.0	1.9.0	13.2.2 <sup>7</sup>	4.3(1.68)	2.3(1.55)	SP31	SIP75.9-3-1-1S or SIP70.9-3-1-1S <sup>8</sup> SIP75.9-2-1S or SIP70.9-2-1S <sup>8</sup>
1.9.x	8.6(2a)SU3	7.2 7.1	1.9.0	1.9.0	13.2.2 <sup>7</sup>	4.3(1.68)	2.3(1.55)	SP31	SIP75.9-3-1-1S or SIP70.9-3-1-1S <sup>8</sup> SIP75.9-2-1S or SIP70.9-2-1S <sup>8</sup>

**Table 1** CTS 1.9.x Compatibility with Other Devices (continued)

CTS <sup>1</sup>	Cisco Unified CM	VCS	CTS-Manager <sup>1</sup>	CTMS <sup>1</sup>	TMS	MCU	TS	WebEx <sup>2</sup>	Phone Load Name for IP Phones <sup>3</sup>
1.9.x	8.5.1 <sup>9 10</sup>	7.2 7.1	1.9.0	1.9.0	13.2.2 <sup>7</sup>	4.3(1.68)	2.3(1.55)	SP31	SIP75.9-3-1-1S or SIP70.9-3-1-1S <sup>8</sup> SIP75.9-2-1S or SIP70.9-2-1S <sup>8</sup>
1.9.x	10.5 <sup>4</sup>	7.2 7.1	1.8.1	1.8.3	13.2.2 <sup>7</sup>	4.3(1.68)	2.3(1.55)	SP31	SIP75.9-3-1-1S or SIP70.9-3-1-1S <sup>8</sup> SIP75.9-2-1S or SIP70.9-2-1S <sup>8</sup>
1.9.x	10.0 <sup>4</sup>	7.2 7.1	1.8.1	1.8.3	13.2.2 <sup>7</sup>	4.3(1.68)	2.3(1.55)	SP31	SIP75.9-3-1-1S or SIP70.9-3-1-1S <sup>8</sup> SIP75.9-2-1S or SIP70.9-2-1S <sup>8</sup>
1.9.x	9.1(2)	7.2 7.1	1.8.1	1.8.3	13.2.2 <sup>7</sup>	4.3(1.68)	2.3(1.55)	SP31	SIP75.9-3-1-1S or SIP70.9-3-1-1S <sup>8</sup> SIP75.9-2-1S or SIP70.9-2-1S <sup>8</sup>
1.9.x	9.1(1)	7.2 7.1	1.8.1	1.8.3	13.2.2 <sup>7</sup>	4.3(1.68)	2.3(1.55)	SP31	SIP75.9-3-1-1S or SIP70.9-3-1-1S <sup>8</sup> SIP75.9-2-1S or SIP70.9-2-1S <sup>8</sup>
1.9.x	8.6(2a)SU3	7.2 7.1	1.8.1	1.8.3	13.2.2 <sup>7</sup>	4.3(1.68)	2.3(1.55)	SP31	SIP75.9-3-1-1S or SIP70.9-3-1-1S <sup>8</sup> SIP75.9-2-1S or SIP70.9-2-1S <sup>8</sup>
1.9.x	8.5.1 <sup>9 10</sup>	—	1.8.1	1.8.3	13.2.2 <sup>7</sup>	4.3(1.68)	2.3(1.55)	SP31	SIP75.9-3-1-1S or SIP70.9-3-1-1S <sup>8</sup> SIP75.9-2-1S or SIP70.9-2-1S <sup>8</sup>
1.9.x	10.5 <sup>4</sup>	—	1.7.5 <sup>11 12</sup>	1.7.3	13.2.2 <sup>7</sup>	4.3(1.68)	2.3(1.55)	SP31	SIP75.9-3-1-1S or SIP70.9-3-1-1S <sup>8</sup> SIP75.9-2-1S or SIP70.9-2-1S <sup>8</sup>

**Table 1** CTS 1.9.x Compatibility with Other Devices (continued)

CTS <sup>1</sup>	Cisco Unified CM	VCS	CTS-Manager <sup>1</sup>	CTMS <sup>1</sup>	TMS	MCU	TS	WebEx <sup>2</sup>	Phone Load Name for IP Phones <sup>3</sup>
1.9.x	9.1(2)	—	1.7.5 <sup>11 12</sup>	1.7.3	13.2.2 <sup>7</sup>	4.3(1.68)	2.3(1.55)	SP31	SIP75.9-3-1-1S or SIP70.9-3-1-1S <sup>8</sup> SIP75.9-2-1S or SIP70.9-2-1S <sup>8</sup>
1.9.x	9.1(1)	—	1.7.5 <sup>11 12</sup>	1.7.3	13.2.2 <sup>7</sup>	4.3(1.68)	2.3(1.55)	SP31	SIP75.9-3-1S <sup>8</sup> or SIP70.9-3-1S SIP75.9-2-1S or SIP70.9-2-1S <sup>8</sup>
1.9.x	8.6(2a)SU3	—	1.7.5 <sup>11 12</sup>	1.7.3	13.2.2 <sup>7</sup>	4.3(1.68)	2.3(1.55)	SP31	SIP75.9-3-1-1S or SIP70.9-3-1-1S <sup>8</sup> SIP75.9-2-1S or SIP70.9-2-1S <sup>8</sup>
1.9.x	8.5.1 <sup>9 10</sup>	—	1.7.5 <sup>11 12</sup>	1.7.3	13.2.2 <sup>7</sup>	4.3(1.68)	2.3(1.55)	SP31	SIP75.9-3-1-1S or SIP70.9-3-1-1S <sup>8</sup> SIP75.9-2-1S or SIP70.9-2-1S <sup>8</sup>

- For CTS, CTS-Manager, and CTMS, software versions in the same train (for example, all 1.8.x versions) are supported in the deployment unless otherwise noted.
- WebEx works only with CTMS.
- A phone load version is required only if your system uses a Cisco Unified IP Phone for call control. Use the SIP75 phone load version for systems that use a Cisco Unified IP Phone 7975 for call control. Use the SIP70 phone load version for systems that use a Cisco Unified IP Phone 7970 for call control.
- Systems that are registered to Unified CM release 10.0 only:** A minimum of Cisco TelePresence Administration software TX 6.1.1. or 1.10.4 software is required for the directory feature (if configured) to work on your system.
- Versions of CTS-Manager above Version 1.9.2 are also compatible.
- Systems that are registered to Unified CM release 10.0 only:** A minimum of Cisco TelePresence Administration software TX 6.1.1. or 1.10.4 software is required for the directory feature (if configured) to work on your system.
- The Cisco TelePresence Management Suite (TMS) was tested with systems running CTS software 1.9.x as part of a backward compatibility test with systems running later versions of the Cisco TelePresence software. TMS release 13.2.2 was tested with these systems. No problems were found during testing.
- A phone load version is required only if your system uses a Cisco Unified IP Phone for call control. Use the SIP75 phone load version for systems that use a Cisco Unified IP Phone 7975 for call control. Use the SIP70 phone load version for systems that use a Cisco Unified IP Phone 7970 for call control.
- Cisco Unified CM 8.5.x treats TC endpoints as third-party SIP endpoints.
- Cisco Unified CM 8.5.x does not support BFCP.
- CTS-Manager 1.7.x treats TC endpoints as video conferencing devices (no One Button to Push functionality).
- The CTS TX9000 and CTS TX1310 65 systems require a minimum of CTS-Manager 1.7(5) or 1.8(1) and higher.

## Additional Information about CTS 1.9.x Compatibility

- The minimum software releases for these endpoints are the following:
  - TX1310 47: 1.8.0
  - TX9000: 1.9.0
  - TX1300 65: 1.9.0.1
- The software releases for these products are tested with the deployments in this matrix (See [Table 1](#)):
  - Session Border Control (SBC): ASR-SBC 3.4.2
  - Cisco Unified Border Element (CUBE): CISCO 2800 ADV ENT 15.1.4 IOS
  - Cisco Jabber for Windows Release 9.0
- For more information about interoperability between CTS and other devices, see *Interoperability Between CTS Endpoints and Other Endpoints or Devices*:  
[http://www.cisco.com/en/US/docs/telepresence/interop/endpoint\\_interop.html](http://www.cisco.com/en/US/docs/telepresence/interop/endpoint_interop.html)

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