Preface

This guide describes the hardware features of the Catalyst 3560-C and 2960-C switches. It describes the physical and performance characteristics of the switch, explains how to install it, and provides troubleshooting information.

This guide does not describe system messages that you might receive or how to configure your switch. See the switch software configuration guide, the switch command reference, and the switch system message guide on Cisco.com.

Note   Means *reader take note*. Notes contain helpful suggestions or references to materials not contained in this manual.

Caution   Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

Warning   **IMPORTANT SAFETY INSTRUCTIONS**

This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents. Use the statement number provided at the end of each warning to locate its translation in the translated safety warnings that accompanied this device. Statement 1071

SAVE THESE INSTRUCTIONS

The safety warnings for this product are translated into several languages in the *Regulatory Compliance and Safety Information for the Catalyst 3560-C and 2960-C Switches* that is available on Cisco.com. The EMC regulatory statements are also included in that guide.

Related Publications

http://www.cisco.com/go/cat3560c_docs

http://www.cisco.com/go/cat2960c_docs

Note Before installing, configuring, or upgrading the switch, see the release notes on Cisco.com for the latest information.

- *Release Notes for the Catalyst 3560-C Switch*
- *Release Notes for the Catalyst 2960-C Switch*
- *Catalyst 3560-C and 2960-C Switch Getting Started Guide*
- *Regulatory Compliance and Safety Information for the Catalyst 3560-C and 2960-C Switches*
- *Catalyst 2960 and 2960-S Switch Software Configuration Guide*
- *Catalyst 2960 and 2960-S Switch Command Reference*
- *Catalyst 3560 Switch Software Configuration Guide*
- *Catalyst 3560 Switch Command Reference*
- *Catalyst 3750, 3560, 3550, 2975, 2970, 2960, and 2960-S Switch System Message Guide*

For other information about related products, see these documents:

- *Smart Install Configuration Guide*
- *Auto Smartports Configuration Guide*
- *Cisco EnergyWise Configuration Guide*

Cisco SFP module documents:

http://www.cisco.com/en/US/products/hw/modules/ps5455/prod_installation_guides_list.html

SFP module compatibility matrix documents:

http://www.cisco.com/en/US/products/hw/modules/ps5455/products_device_support_tables_list.html

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html

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