



## **Cisco Prime Network Services Controller Release Notes, Release 3.4.1d**

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Revised: December 11, 2015,

# Cisco Prime Network Services Controller Release Notes

## Prime Network Services Controller Overview

The dynamic nature of cloud environments requires organizations to apply and enforce frequent changes to networks. These networks can consist of thousands of virtual services elements, such as firewalls, load balancers, routers, and switches. Cisco Prime Network Services Controller simplifies operations with centralized, automated multidevice and policy management for Cisco network virtual services. For the latest Prime Network Services Controller release updates and overview, see the corresponding Prime Network Services Controller [data sheet](#).

Cisco Prime Network Services Controller (Prime Network Services Controller) is the primary management element for Cisco Nexus 1000V (Nexus 1000V) switches and services that can enable a transparent, scalable, and automation-centric network management solution for virtualized data center and hybrid cloud environments. Nexus 1000V switches and services deliver a highly secure multitenant environment by adding virtualization intelligence to the data center network. These virtual switches are built to scale for cloud networks. Support for Virtual Extensible LAN (VXLAN) helps enable a highly scalable LAN segmentation and broader virtual machine (VM) mobility.

Prime Network Services Controller enables the centralized management of Cisco virtual services to be performed by an administrator, through its GUI, or programmatically through its XML API. Prime Network Services Controller is built on an information-model architecture in which each managed device is represented by its subcomponents (or objects), which are parametrically defined. This model-centric approach enables a flexible and simple mechanism for provisioning and securing virtualized infrastructure using Cisco VSG and Cisco Adaptive Security Appliance 1000V (ASA 1000V) Cloud Firewall virtual security services.

In addition, Prime Network Services Controller supports Cisco Cloud Services Router 1000V (CSR 1000V) edge routers, and Citrix NetScaler 1000V and Citrix NetScaler VPX load balancers. This combination of virtual services brings numerous possibilities to customers, enabling them to build virtual data centers with all of the required components to provide best-in-class cloud services.

## Requirements Overview

The following topics identify the primary requirements for installing and using Prime Network Services Controller. For a complete set of requirements, see the [Cisco Prime Network Services Controller 3.4 Installation Guide](#).

### System Requirements

Requirement	Description
<b>Prime Network Services Controller Virtual Appliance</b>	
Four virtual CPUs	1.8 GHz
Memory	4 GB RAM

Requirement	Description
Disk space	220 GB on shared NFS or SAN, configured on two disks as follows: <ul style="list-style-type: none"> <li>• Disk 1—20 GB</li> <li>• Disk 2—200 GB</li> </ul>
Management interface	One management network interface
Processor	x86 Intel or AMD server with 64-bit processor listed in the VMware compatibility matrix
<b>Prime Network Services Controller Device Adapter</b>	
Two virtual CPUs	1.8 GHz
Memory	2 GB RAM
Disk space	20 GB
<b>Interfaces and Protocols</b>	
HTTP/HTTPS	—
Lightweight Directory Access Protocol (LDAP)	—
<b>Intel VT</b>	
Intel Virtualization Technology (VT)	Enabled in the BIOS

## Hypervisor Requirements

Prime Network Services Controller is a multi-hypervisor virtual appliance that can be deployed on VMware vSphere, OpenStack KVM Hypervisor, or Microsoft Hyper-V Server 2012 (Hyper-V Hypervisor).

- See the [VMware Compatibility Guide](#) to confirm that VMware supports your hardware platform.
- See the [Windows Server Catalog](#) to confirm that Microsoft Hyper-V supports your hardware platform.
- See the following links to confirm that OpenStack KVM supports your hardware platform:
  - [OpenStack Compute and Image System Requirements](#)
  - [OpenStack for Cisco DFA Install Guide for Using the Cisco OpenStack Installer](#)

Requirement	Description
VMware	

Requirement	Description
VMware vSphere	5.1, 5.5, and 6.0 with VMware ESXi (English only)
VMware vCenter	5.1, 5.5, and 6.0 (English only)
<b>OpenStack KVM</b>	
KVM Hypervisor	Ubuntu 12.04 LTS server, 64-bit
KVM Kernel	Version 3.2.0-52-generic
Cisco OpenStack Installer	Havana (Standalone mode only) Prime Network Services Controller 3.4 does not support Orchestrator mode.
<b>Microsoft</b>	
Microsoft Server	Microsoft Hyper-V Server 2012 R2 (Standard or Data Center)
Microsoft System Center Virtual Machine Manager (SCVMM)	Microsoft SCVMM 2012 R2




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**Note** Prime Network Services Controller running as a virtual machine with version 3.4.1b and later can be hosted on VMware vSphere ESXi 6.0 hosts that are managed by VMware vCenter Server 6.0.

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## Web-Based GUI Client Requirements

Requirement	Description
Operating system	Either of the following: <ul style="list-style-type: none"> <li>• Microsoft Windows</li> <li>• Apple Mac OS</li> </ul>
Browser	Any of the following: <ul style="list-style-type: none"> <li>• Google Chrome 32.0 or later (recommended)</li> <li>• Internet Explorer 10.0 or later</li> <li>• Mozilla Firefox 26.0 or later</li> </ul>
Flash player	Adobe Flash Player plugin 11.9 or later

## Firewall Ports Requiring Access

If Prime Network Services Controller is protected by a firewall, the following ports on the firewall must be open so that clients can contact Prime Network Services Controller.

Port	Description
22	TCP
80	HTTP
443	HTTPS
843	Adobe Flash

## Performance and Scalability

The following table lists the performance and scalability data for Prime Network Services Controller when using VMware.

Item	Scalability Numbers
Endpoints (ASA 1000Vs, CSR 1000Vs, Citrix NetScaler load balancers, and VSGs)	511
Hypervisors	600
Locales	256
Object groups	65536
Orgs	2048
Policies	4096
Policy sets	2048
Rules	16384
Security profiles	2048
Tenants	256
Managed VMs	6000
Users	260
Zones	8192

## Hypervisor Support

The following table identifies features that differ with regard to hypervisor support in Prime Network Services Controller 3.4. Features that are not listed are supported by all hypervisors.

Feature and Device Support	VMware vSphere ESXi 5.1 and 5.5	OpenStack KVM Ubuntu 12.04	Microsoft Hyper-V Server 2012 R2
<b>Feature Support</b>			
Automatic deployment of network services	Supported	Not supported	Not supported
Licensing for CSR 1000V edge routers and Citrix NetScaler 1000V load balancers	Supported	Supported	Not supported
Network Refresh button	N/A	Supported	Supported
VM Attribute support	Supported: <ul style="list-style-type: none"> <li>• Cluster Name</li> <li>• Guest OS Full</li> <li>• Name</li> <li>• Hypervisor Name</li> <li>• Parent Application Name</li> <li>• Port Profile Name</li> <li>• Resource Pool</li> <li>• VM DNS Name</li> <li>• VM Name</li> </ul>	N/A	Supported: <ul style="list-style-type: none"> <li>• Guest OS Full</li> <li>• Name</li> <li>• Port Profile Name</li> <li>• VM DNS Name</li> <li>• VM Name</li> </ul>
<b>Device Support</b>			
For detailed information about device support, see <a href="#">Cisco Prime Network Services Controller Supported Devices</a> .			
ASA 1000V	Supported	Not supported	Not supported
Citrix NetScaler 1000V	Supported	Supported	Not supported
Citrix NetScaler VPX	Supported	Supported	Not supported
CSR 1000V	Supported	Supported	Partial support <sup>1</sup>
VSG	Supported	Not supported	Supported

<sup>1</sup> VM assignment only.

## Prime Network Services Controller Upgrade Matrix

The following table lists the supported upgrade paths for Prime Network Services Controller.

Initial Version	Intermediate State(s)	Final Version
2.0.3	2.1 to 3.0.2g to 3.2.2a	3.4.1d
2.1	3.0.2 to 3.2.2a	3.4.1d
3.0.2	3.2.2a	3.4.1d
3.2.1d	—	3.4.1d
3.2.2b	—	3.4.1d
3.4.1b	—	3.4.1d
3.4.1c	—	3.4.1d

## Important Notes

The following topics provide important information for using Prime Network Services Controller.

### Cisco ASA Instances Do Not Register with Prime Network Services Controller

If you instantiate an ASA 1000V service using the asa871-8.ova image, the service instance will not register with Prime Network Services Controller. Contact the Cisco Technical Assistance Center (TAC) for help in addressing this issue.

You can contact the TAC over the phone or via the Web:

- Regional phone numbers are available at <http://www.cisco.com/c/en/us/support/web/tsd-cisco-worldwide-contacts.html#numbers>.
- To use the Web, go to <http://www.cisco.com/cisco/web/support/index.html>.

### Configuring OpenStack for Service VMs That Use DHCP

If you instantiate a CSR 1000V edge router or Citrix NetScaler load balancer from Prime Network Services Controller with a data interface configured for DHCP and DHCP is enabled for networks in OpenStack, the interface is assigned correctly in OpenStack but is shown as unassigned in the device CLI. To address this situation, turn off TX for the TAP interface used for DHCP service in OpenStack as described in the following procedure.

## Procedure

---

**Step 1** Install ethtool by entering the following command:

```
apt-get install ethtool
```

**Step 2** To identify the TAP interface of the network that is used for the DHCP service, enter the following command:

```
ip netns exec qdhcp-network-id ifconfig
```

**Step 3** Turn off TX for the identified TAP interface by entering the following command:

```
ip netns exec qdhcp-network-id ethtool -K tapinterface-name tx off
```

---

## Configuring a Prime Network Services Controller Instance on OpenStack Kilo

If you bring up a Prime Network Services Controller instance from an ISO image on the OpenStack Kilo platform, the PNSC installation might loop after finishing and restart at the first step of the installation. This problem is due to an open issue on libvirt. To correct this problem, complete the following steps.

## Procedure

---

**Step 1** Locate the driver.py file in the `/usr/lib/python2.7/site-packages/nova/virt/libvirt` folder on the OpenStack controller and compute nodes. Replace it with the driver.py file that is available on the public repository:

<https://cns-gyum-server.cisco.com/yumrepo/osp7/driver.py>

**Step 2** After replacing the driver.py file on the controller and compute nodes, restart the nova service. The following example shows the difference between the original driver.py file and the modified one:

```
# diff driver.py driver.py.orig
2192c2192
<                                     write_to_disk=True, pnc=True)
---
>                                     write_to_disk=True)
4018c4018
<                                     instance, inst_path, image_meta, disk_info, pnc=False):
---
>                                     instance, inst_path, image_meta, disk_info):
4027,4030c4027
<         if pnc:
<             guest.os_boot_dev = ["hd"]
<         else:
<             guest.os_boot_dev = blockinfo.get_boot_order(disk_info)
---
>         guest.os_boot_dev = blockinfo.get_boot_order(disk_info)
4114c4111
<                                     context=None, pnc=False):
---
```



```
>                                     context=None):
4182c4179
<                                     instance, inst_path, image_meta, disk_info, pnscl)
---
>                                     instance, inst_path, image_meta, disk_info)
4307c4304
<                                     block_device_info=None, write_to_disk=False, pnscl=False):
---
>                                     block_device_info=None, write_to_disk=False):
4325c4322
<                                     context, pnscl)
---
>                                     context)
```

---

## VM DNS Attributes Are Not Populated in Hyper-V Hypervisor

When using Hyper-V Hypervisor, some DNS attributes are not displayed in Prime Network Services Controller. This situation occurs due to recent changes in Linux VMs running in Hyper-V Hypervisor. For more information and the Microsoft services that must be installed for Prime Network Services Controller to fetch the VM DNS attributes from SCVMM, see <http://technet.microsoft.com/en-us/library/jj860438.aspx>.

## Cloned Linux Virtual Machines

When Linux virtual machines are cloned, new MAC addresses are assigned. This causes a MAC address mismatch between the VM settings and the Linux Guest OS. If you encounter this situation, the following message is displayed:

```
The Guest OS either does not contain interface configuration for the VM NICs or the
interfaces are explicitly disabled.
```

For information on how to resolve the MAC address mismatch, see the [VMware Knowledge Base](#).

## Editing Firewall Interfaces

We recommend that you do not edit the data interfaces of compute or edge firewalls. Changing the data interface via the Prime Network Services Controller GUI will stop communications between the Cisco Nexus 1000V VEM link and the firewall, and thereby stop vPath traffic.

If you change the data interfaces of compute or edge firewalls via the Prime Network Services Controller GUI, make the appropriate configuration changes on the Nexus 1000V.

## Searching with Special Characters

Searching for organization names will not work if the organization names include special characters, such as \$.

## User Account Password Expiration

When adding a user account, the administrator can choose to expire the account password and select the date on which it expires. When the expiration date is reached, the account is disabled and the user cannot log in to Prime Network Services Controller until a user with administrator privileges extends the expiration date.

## Workflow for Automatically Deploying Network Services

Prime Network Services Controller enables you to automatically deploy compute firewall and load balancer network services by preparing the required networks, defining organizational profiles by configuring service automation policies, and assigning the organizational profiles to the required organization in the tenant hierarchy.

The following table identifies the tasks required to configure Prime Network Services Controller for automatic network service deployment, the related documentation, and the minimum role required for each task.

Task	Related Documentation	Role Required
1. Confirm that the following prerequisites are met: <ul style="list-style-type: none"> <li>• Prime Network Services Controller has been installed and is accessible from VMware.</li> <li>• In Prime Network Services Controller, VMware vCenter has been added as a VM Manager.</li> <li>• The Prime Network Services Controller Device Adapter has been installed and is registered with Prime Network Services Controller.</li> </ul>	<a href="#">Cisco Prime Network Services 3.4 Installation Guide</a>	admin
2. Import service images. Supported service devices are VSG compute firewalls and Citrix NetScaler load balancers.	<a href="#">Importing Service Images, on page 11</a>	admin
3. Configure Management, HA, and vPath networks and subnetworks at root.	<a href="#">Configuring Networks for Network Service Deployment, on page 11</a>	admin
4. Create the policies and profiles for the network services.	<a href="#">Adding a Device Profile, on page 12</a>	admin
5. Create organizational (Org) profiles and add service automation definitions to each profile.	<a href="#">Configuring an Org Profile for Automatic Service Deployment, on page 13</a>	admin
6. In Tenant Management, create the organization where the network services will be deployed and assign an Org profile.	<a href="#">Creating an Organization and Assigning an Org Profile, on page 14</a>	admin or tenant-admin
7. Add a network to the organization to deploy the network service.	<a href="#">Deploying a Network Service, on page 14</a>	tenant-admin
8. Configure additional policies and profiles as needed.	<a href="#">Configuring Additional Policies and Profiles for Network Services, on page 15</a>	tenant-admin
9. Removing an automatically deployed compute firewall network service.	<a href="#">Deleting an Automatically Deployed Compute Firewall Service, on page 16</a>	tenant-admin

## Importing Service Images

Prime Network Services Controller enables you to import service images that you can then use to instantiate a device or service VM. After you import an image, Prime Network Services Controller automatically places the file in the correct location and populates the Images table.

### Before You Begin

Confirm that the service images are available for importing into Prime Network Services Controller.

### Procedure

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**Step 1** Choose **Resource Management > Resources > Images**.

**Step 2** Click **Import Service Image**.

**Step 3** In the Importing Service Image Dialog box:

- a) Enter a name and description for the image you are importing.
  - b) In the Type field, choose the type of image to import.
  - c) In the Version field, enter a version number that you want to assign to the image.
  - d) In the Import area, provide the following information, and then click **OK**:
    - Protocol to use for the import operations: FTP, SCP, or SFTP.
    - Hostname or IP address of the remote host with the images.
    - Account username and password for the remote host.
    - Absolute image path and filename, starting with a slash (/).
- 

## Configuring Networks for Network Service Deployment

To automatically deploy network services, you must configure the following networks with subnetworks at the root level:

- A management network—This network provides IP addresses for the automatically deployed services.
- A vPath service network—This network is required for deploying compute firewall network services.
- An HA network—This network is required for deploying compute firewall network services in HA mode.

The following guidelines apply when creating networks for automated network service deployment:

- You must use the same Distributed Virtual Switch (DVS) port group for all networks.
- The port group must be accessible from Prime Network Services Controller.

## Procedure

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- Step 1** Choose **Resource Management > Managed Resources > root**.
- Step 2** In the Networks tab, click **Add**.
- Step 3** To add a management network, provide the following information and click **OK**:
- Enter the network name and description.
  - In the Role field, choose **Management**.
  - In the VM Manager area, choose the VMM and the port group.
- Step 4** To add an HA network to support compute firewall services in HA mode, provide the following information and click **OK**:
- Enter the network name and description.
  - In the Role field, choose **HA**.
  - In the VM Manager area, choose the VMM and the port group.
- Step 5** To add a vPath service network, provide the following information and click **OK**:
- Enter the network name and description.
  - In the Role field, choose **Service\_Vpath**.
  - In the VM Manager area, choose the VMM and the same port group that you chose for the management network.
- Step 6** For each management and vPath network, add a subnetwork as follows:
- Choose the network and click **Add** in the Subnetworks area.
  - In the Add Subnetwork dialog box, enter the netmask, gateway, and name for the subnetwork.
  - In the IP Address Range area, click **Add** and enter the starting and ending IP addresses for the IP address range for the subnetwork.
  - Click **OK** to accept your changes.
- 

## Adding a Device Profile

A device profile is a set of custom security attributes and device policies. Adding a device profile enables you to specify the DNS and NTP servers that the service device is to use in addition to SNMP, syslog, and authentication policies.

For more information about device profiles, see the [Cisco Prime Network Services Controller User Guide](#) or the online help.

## Procedure

---

- Step 1** Choose **Policy Management > Device Configurations > root > Device Profiles**.
- Step 2** Click **Add Device Profile**.
- Step 3** In the General tab in the Add Device Profile dialog box:
- Enter the profile name and description.
  - If required, select the time zone.
  - Add a DNS server and domain.
  - Add an NTP server.

- e) For the SNMP, Syslog, and Auth policies, either use the default policy, select another existing policy, or create a new policy.
- f) In the Policy Engine Logging field, indicate whether logging is enabled or disabled.

**Step 4** In the Advanced tab, specify the fault, core file, and log file policies to use for the for the Prime Network Services Controller policy agent, and then click **OK**.

## Configuring an Org Profile for Automatic Service Deployment

A network service automation policy specifies the profiles, image, and credentials to be used when deploying a network service. Depending on the type of service, different options are available. For each Org profile, you can create a definition for each network service type: compute firewall and load balancer.

### Procedure

- Step 1** Choose **Tenant Management > root > Profile Name > Create** and enter a name for the Org profile.
- Step 2** Choose **Resource Management > Managed Resources > root > Service Deployment > Org Profile > profile** where *profile* is the profile you created in the first step.
- Step 3** To enable automatic deployment of the service, check the **Enable Automation** check box.
- Step 4** Click **Compute Firewall Service** or **Load Balancer Service** to deploy that service using this Org profile.
- Step 5** In the Network Service dialog box, provide the information as described in the following table, and then click **OK**. Different fields are available depending on the type of service.  
**Note** You must set the Admin state to *enable* to deploy the service.

Field	Description
<b>Properties</b>	
Admin State	Whether the Administrative state of the network service is enabled or disabled. You must choose <b>enable</b> to deploy the service.
HA Mode	(Compute firewall only) Whether the service should operate in standalone or active standby mode.
Deployment Size	(Compute firewall only) Size of the deployment: small, medium, or large. For more information, see the online help.
Enable License	(Load balancer only) Check the check box to use an existing license for the service.
Feature License	(Load balancer only) Choose the license to use for the service.
<b>Profiles</b>	

Field	Description
Device Config Profile	The device configuration profile to use for the service.
<b>Access</b>	
Login User	User account for administrative access.
Login Password	User password for administrative access.
Confirm Password	Confirming password entry.
<b>VM Image Table</b>	
<i>image</i>	Choose the service image to use to deploy the network service.

---

## Creating an Organization and Assigning an Org Profile

After you configure the service automation policies for an Org profile, create the tenant or other organization on which you want to deploy the network service. Creating the organization includes assigning the Org profile that will be used to automatically deploy network services.

### Before You Begin

Determine the level in the hierarchy where the organization that will be configured to automatically deploy network services will reside.

### Procedure

- 
- Step 1** Choose **Tenant Management > root** and navigate to the level where you want to add the organization that will deploy network services using the Org profile. For example, to assign an Org profile to a tenant, click **Create Tenant** at the root level. Similarly, to assign an Org profile at the Application level, navigate to the VDC and click **Create Application**.
  - Step 2** In the Create dialog box, enter a name for the organization and, from the **Profile** drop-down list, choose the Org profile to assign to the organization.
  - Step 3** Click **OK**.
- 

## Deploying a Network Service

After you create the organization where network services will be deployed and assign an Org profile, you can deploy the network service. To deploy the network service, create a network on the organization.

The following guidelines apply when deploying a network service:

- Only one compute firewall service can be automatically instantiated for an organization by adding a Layer 2 network with any role.
- Only one load balancer service can be automatically instantiated for an organization by adding a Layer 2 network with the role Service\_LB.

### Before You Begin

- For a compute firewall network service, confirm that Management and vPath networks have been configured at root.
- For a load balancer network service, confirm that a Management network has been configured at root.

### Procedure

- 
- Step 1** Choose **Resource Management > Managed Resources > root > tenant** or **tenant > org**.
  - Step 2** In the Networks tab, create the network for the service to be deployed, being sure to choose the correct role for the service. The network service is then automatically deployed. To monitor progress, choose **Resource Management > Managed Resources > root > tenant** or **tenant > org** and click the **Network Services** tab.
  - Step 3** For load balancer network services only, create a new virtual server profile and policies before adding a VIP to the automatically instantiated load balancer. For more information, see [Creating a Virtual Server Profile](#), on page 15.
- 

### Creating a Virtual Server Profile

You can create a virtual server profile that you can then apply to virtual servers. For more information, see the [Cisco Prime Network Services Controller User Guide](#) or the online help.

### Procedure

- 
- Step 1** Choose **Policy Management > Service Profiles > root > tenant > Load Balancer > Virtual Server Profiles**.
  - Step 2** Click **Add Virtual Server Profile**.
  - Step 3** In the Add Virtual Server Profile dialog box, enter a name and description for the profile, and then click **Add Service**.
  - Step 4** In the Add Service dialog box, enter service information in the General and Server Farm tabs.
  - Step 5** When you are done, click **OK** in the open dialog boxes.
- 

### Configuring Additional Policies and Profiles for Network Services

After deploying a network service, you might need to apply new policies and profiles to the network service. To apply new policies and profiles to a specific, deployed network service, create the policies and profiles at the same organizational level as the deployed service. For example, if a compute firewall network service has been deployed for a VDC, create the new policies and profiles at the VDC level.

## Deleting an Automatically Deployed Compute Firewall Service

You cannot delete an automatically deployed compute firewall by deleting the network of a specific client. However, you can delete an automatically deployed compute firewall service from the Managed Resources Network Services tab in Prime Network Services Controller.



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**Note** If you delete the vPath network from root, it will remove all compute firewalls from all tenants and subordinate organizations.

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### Procedure

- 
- Step 1** Choose the organization in which the network service has been deployed (**Resource Management > Managed Resources > root > tenant > org**).
- Step 2** Click the **Network Services** tab.
- Step 3** Choose the automatically deployed compute firewall service and click **Delete**.
- 

## Open Bugs

The following table lists the open bugs in Prime Network Services Controller 3.4.1d.

Bug ID	Description
<a href="#">CSCuo82931</a>	In OpenStack environments, CSR 1000V edge routers enter Failed to Apply state if ten or more interfaces are configured.
<a href="#">CSCur75807</a>	Service automation fails without an error message for new tenants if all existing management IP addresses assigned to the Layer 2 network have been used. You can confirm this has occurred by choosing <b>Resource Management &gt; Managed Resources &gt; root &gt; Faults</b> .
<a href="#">CSCus09357</a>	Prime Network Services Controller Device Adapter fails in OpenStack.
<a href="#">CSCut80588</a>	Cisco ASA 1000V instantiation hangs at the VM creation step with the error "VNMC password not configurable."
<a href="#">CSCuv95049</a>	IP-SPID bindings are missing from the Cisco ASA 1000V.

## Resolved Bugs

The following table lists the resolved bugs in Prime Network Services Controller 3.4.1d.



Bug ID	Headline
<a href="#">CSCut12955</a>	A change in the Prime Network Services Controller shared secret does not take effect for the service virtual machine.
<a href="#">CSCuv64163</a>	A reboot message occurs during the Prime Network Services Controller upgrade.
<a href="#">CSCuv94235</a>	Internal ID rule corruption causes the error "Attribute not found."
<a href="#">CSCuw25078</a>	The Prime Network Services Controller CLI should check the NTP status, similar to <b>show ntp peer-status</b> .
<a href="#">CSCuw49613</a>	Need to remove the keepalived service from the Prime Network Services Controller base OS.
<a href="#">CSCuw89393</a>	The hypervisorIntegration setting becomes corrupted on the wrong upgrade path.

## Using the Bug Search Tool

This topic explains how to use the Bug Search Tool to search for a specific bug or to search for all bugs in a release.

### Procedure

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**Step 1** Go to <http://tools.cisco.com/bugsearch>.

**Step 2** In the Log In screen, enter your registered Cisco.com username and password, and then click **Log In**. The Bug Search page opens.

**Note** If you do not have a Cisco.com username and password, you can register for them at <http://tools.cisco.com/RPF/register/register.do>.

**Step 3** To search for a specific bug, enter the bug ID in the Search For field and press **Enter**.

**Step 4** To search for bugs in the current release:

- a) In the Search For field, enter Cisco Prime Network Services Controller 3.4 and press **Enter**. Leave the other fields empty.
- b) When the search results are displayed, use the filter tools to find the types of bugs you are looking for. You can search for bugs by status, severity, modified date, and so forth.

**Tip** To export the results to a spreadsheet, click the **Export Results to Excel** link.

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## Related Documentation

### Prime Network Services Controller

The Prime Network Services Controller documentation is available on [Cisco.com](http://Cisco.com) at the following URL:

<http://www.cisco.com/c/en/us/support/cloud-systems-management/prime-network-services-controller/tsd-products-support-series-home.html>

#### **Cisco Intercloud Fabric Documentation**

The Cisco Intercloud Fabric documentation is available on [Cisco.com](http://www.cisco.com) at the following URL:

<http://www.cisco.com/c/en/us/support/cloud-systems-management/intercloud-fabric/tsd-products-support-series-home.html>

#### **Cisco ASA 1000V Documentation**

The Cisco Adaptive Security Appliance (ASA) documentation is available on [Cisco.com](http://www.cisco.com) at the following URL:

<http://www.cisco.com/c/en/us/support/security/asa-1000v-cloud-firewall/tsd-products-support-series-home.html>

#### **Cisco Cloud Services Router 1000V Documentation**

The Cisco Cloud Services Router 1000V (CSR 1000V) documentation is available on [Cisco.com](http://www.cisco.com) at the following URL:

<http://www.cisco.com/c/en/us/support/routers/cloud-services-router-1000v-series/tsd-products-support-series-home.html>

#### **Cisco Nexus 1000V Series Switch Documentation**

The Cisco Nexus 1000V Series switch documentation is available on [Cisco.com](http://www.cisco.com) at the following URL:

<http://www.cisco.com/c/en/us/support/switches/nexus-1000v-switch-vmware-vsphere/tsd-products-support-series-home.html>

#### **Cisco Prime Data Center Network Manager Documentation**

The Cisco Prime Data Center Network Manager (DCNM) documentation is available on [Cisco.com](http://www.cisco.com) at the following URL:

<http://www.cisco.com/c/en/us/support/cloud-systems-management/prime-data-center-network-manager/tsd-products-support-series-home.html>

#### **Cisco Virtual Security Gateway Documentation**

The Cisco Virtual Security Gateway (VSG) documentation is available on [Cisco.com](http://www.cisco.com) at the following URL:

<http://www.cisco.com/c/en/us/support/switches/virtual-security-gateway/tsd-products-support-series-home.html>

## **Accessibility Features in Prime Network Services Controller**

All product documents are accessible except for images, graphics, and some charts. If you would like to receive the product documentation in audio format, braille, or large print, contact [accessibility@cisco.com](mailto:accessibility@cisco.com).

## **Obtaining Documentation and Submitting a Service Request**

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see *What's New in Cisco Product Documentation*, at: <http://www.cisco.com/c/en/us/td/docs/general/whatsnew/whatsnew.html>.

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**Americas Headquarters**  
Cisco Systems, Inc.  
San Jose, CA 95134-1706  
USA

**Asia Pacific Headquarters**  
Cisco Systems (USA) Pte. Ltd.  
Singapore

**Europe Headquarters**  
Cisco Systems International BV  
Amsterdam, The Netherlands

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