

# Cisco Process Orchestrator 3.4 Release Notes

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This document describes key features, product requirements, enhancements, and known issues in this release of Cisco Process Orchestrator. For more information about this release, refer to the appropriate product guides.

To access the most current Process Orchestrator documentation, including these release notes, see <http://www.cisco.com/c/en/us/support/cloud-systems-management/process-orchestrator/tsd-products-support-series-home.html>.

## Introduction

Cisco Process Orchestrator is the foundation on which to standardize, unify, and automate best practices for IT processes in complex, heterogeneous environments. Through its unique ability to automate the end-to-end service delivery process across the entire IT landscape, Cisco Process Orchestrator allows organizations to improve business alignment and adaptability, rapidly provision new services, achieve vendor interoperability, and reduce risk. Automating tasks that IT staff would otherwise perform manually improves alignment to best practice and improves security, quality, and productivity.

## System Requirements

For the complete list of inter-operable components and version/release information, see the *Cisco Process Orchestrator 3.4 Compatibility Matrix* located here: <http://www.cisco.com/c/en/us/support/cloud-systems-management/process-orchestrator/products-device-support-tables-list.html>.

## Important Notes

### Cisco Process Orchestrator Support

Cisco Process Orchestrator is primarily purchased as a part of various solutions. The packaged automation packs in these solutions specialize Process Orchestrator to a particular domain and provides the solution's value.

The solution compatibility matrix governs which Process Orchestrator versions are supported with each solution version (such as Cisco Intelligent Automation for Cloud). For example, although separate solution downloads will typically not require any updates to the Process Orchestrator release, customers should check the solution's compatibility matrix for specifics because on occasion a specific Process Orchestrator patch level might be required.

## Licensing Information

When an order is placed, the customer receives their Claim Certificate. The Claim Certificate provides the Product Authorization Keys (PAK) and a link to the Cisco Product License Registration Portal where the PAK keys are registered.



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## New Features and Enhancements

The licensing team will then issue the customer their keys. Customers should contact Cisco Technical Support and will be referred to the Global Licensing Organization (GLO) to request a new license code.

After you receive the new license code, enter the license into the Cisco Process Orchestrator Update Product License dialog.

## New Features and Enhancements

Along with general user experience improvements and bug fixes, the following are additions and enhancements to Cisco Process Orchestrator for this release.

- Export Table to HTML Activity
- Override Web Services Ports or Certificate
- Import Custom Task
- Cloud Center Trigger
- Free up memory before process completes
- Install Cisco Process Orchestrator Patch Silently

## Known Issues

The following are some of the known issues with Cisco Process Orchestrator 3.4, with solutions and workarounds, if available.

### In MariaDB Silent Install the Security Roles do not get Updated

#### Problem

Security roles are not updated based on the group user specified in the RSP file.

#### Solution

Add these Security roles manually later in the Process Orchestrator console under **Administrators**.

### Upgrade Removes the BMC Remedy Folder Inside the Adapter Folder

#### Problem

Removing the remedy folder during upgrade makes the Remedy adapter unusable.

#### Solution

Manually add the remedy folder after the upgrade is done.

## Checking on Other Issues

Use the “Bug Search” tool to search for a specific bug or to search for all bugs in a release.

1. Go to <http://tools.cisco.com/bugsearch>.

## Known Issues

2. At the Log In screen, enter your registered Cisco.com username and password; then, click **Log In**. The Bug Search page opens.

If you do not have a Cisco.com username and password, you can register for them at <http://tools.cisco.com/RPF/register/register.do>.

3. To search for a specific bug, enter the bug ID in the Search For field and press **Enter**.
4. To search for bugs in the current release, click the **Search Bugs** tab and specify the following criteria:
  - a. In the Search For field, enter **Process Orchestrator 3.4** and press **Enter**. (Leave the other fields empty.)
  - b. When the search results are displayed, use the filter tools to find the types of bugs you are looking for. You can search for bugs by modified date, status, severity, and so on.

**Note:** To export the results to a spreadsheet, click the **Export All to Spreadsheet** link.

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see [What's New in Cisco Product Documentation](#).

To receive new and revised Cisco technical content directly to your desktop, you can subscribe to the [What's New in Cisco Product Documentation RSS feed](#). The RSS feeds are a free service.

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## Known Issues