

# **Media Proxy and Recording**

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## **Overview**

Cisco Unified Border Element (CUBE) Media Proxy is a solution that provides multiple forking function, and is built on CUBE architecture. Multiple forks are required for recorder redundancy and advanced media processing needs. The CUBE Media Proxy solution supports mandatory and optional recorders.

CUBE Media Proxy supports Unified CM Network-Based Recording (NBR) and SIP-Based Media Recording (SIPREC), to enable forking and recording of Real-Time Transport Protocol (RTP) streams.

### **Feature Information**

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to <a href="https://www.cisco.com/go/cfn">www.cisco.com/go/cfn</a>. An account on Cisco.com is not required.

Table 1: Feature Information for Recording Proxy

Feature Name	Releases	Feature Information
Secure forking of nonsecure calls	Cisco IOS XE Bengaluru 17.5.1a	CUBE Media Proxy supports both secure and nonsecure forking of nonsecure calls.

Feature Name	Releases	Feature Information
SIPREC-Based CUBE Media Proxy	Cisco IOS XE Amsterdam 17.3.1a	The SIPREC-based CUBE Media Proxy solution supports forking to multiple recorders.
CUBE Media Proxy	IOS XE Gibraltar Release 16.10.1a	The CUBE Media Proxy solution provides multiple forking functions for redundancy and advanced media processing.

# **Supported Platforms**

CUBE Media Proxy is supported on the following Cisco router platforms running on Cisco IOS XE Software Releases:

- Cisco 4000 Series-Integrated Services Routers (ISR4321, ISR4331, ISR4351, ISR4431, ISR4451, and ISR4461)
- Cisco Aggregated Services Routers (ASR ASR1001-X, ASR1002-X, ASR1004 with RP2, ASR1006 with RP2, Cisco ASR1006-X Aggregated Services Routers with RP2 and ESP40, ASR 1006-X with RP3 and ESP40/ESP100)
- Cisco Cloud Services Routers (CSR1000V series)
- Cisco Catalyst 8000V Edge Software (Catalyst 8000V) series
- Cisco 8300 Catalyst Edge Series Platforms (C8300-1N1S-6T, C8300-2N2S-6T, C8300-1N1S-4T2X, C8300-2N2S-4T2X)
- Cisco 8200 Catalyst Edge Series Platform (C8200-1N-4T)
- Cisco 8200L Catalyst Edge Series Platform (C8200L-1N-4T)



Note

When upgrading to C8000V software from a CSR1000V release, an existing throughput configuration will be reset to a maximum of 250Mbps. Install an HSEC authorization code, which you can obtain from your Smart License account, before reconfiguring your required throughput level.

### Restrictions

CUBE Media Proxy using Unified CM NBR, and SIPREC-Based CUBE Media Proxy do not support the following:

- Forking of video sessions
- Recording of calls from endpoints that are registered with the Cloud. For example, Cisco Webex Calling.
- · SRTP fallback
- · Midcall block
- Concurrent use with CUBE B2BUA SBC features.

- Server Groups in outbound dial-peers toward recorders.
- Midcall updates from the recorders such as pause or resume recording, RE-INVITE with SDP changes, INVITE that replaces header that is sent by recorders when they switch from active to standby CUBE Media Proxy.



Midcall update "BYE" from the recorders is supported.

Unified CM NBR and SIPREC for the same call flow.

The following restriction applies when using CUBE Media Proxy with Unified CM NBR:

• If the primary recorder sends a=inactive in the response SDP, the same is forwarded to Unified CM. Forking is not triggered to any of the recorders.

# **CUBE Media Proxy Using Unified CM Network-Based Recording**

CUBE Media Proxy using Unified CM Network-Based Recording (NBR), is Unified CM dependent and requires you to configure inbound dial-peers from Unified CM. After receiving a media forking request from Unified CM, the CUBE Media Proxy establishes media forks to the configured targets.

## **SIPREC-Based Media Proxy**

The SIPREC (SIP Media Recording) feature supports media recording for Real-Time Transport Protocol (RTP) streams in compliance with section 3.1.1. of RFC 7245, with CUBE Media Proxy acting as the Session Recording Client (SRC). SIP is used to establish a Recording Session between the CUBE Media Proxy and recorders (or any other media application).

For SIPREC solutions, CUBE Media Proxy accepts an inbound RTP fork from a CUBE SBC and replicates this RTP fork to multiple SIPREC targets based on its inbound configuration.

# **About Multiple Media Forking Using CUBE Media Proxy**

Unified CM Network-Based CUBE Media Proxy and SIPREC-Based CUBE Media Proxy support the following functions:

- Media forking for up to five destinations per call
- Destination redundancy by hunting algorithm
- Media fork policy control
- Load balancing during initial call setup
- High Availability
- TLS, TCP, and UDP transport protocols
- Secure forking of nonsecure calls

• Secure forking of secure calls

## **Secure Forking of Secure and Nonsecure Calls**

From Cisco IOS XE Bengaluru 17.5.1a onwards, you can configure a combination of secure and nonsecure forks for a nonsecure call.

CUBE Media Proxy Using Unified CM Network-Based Recording, on page 3 supports secure forking of secure and nonsecure calls.



Note

You cannot use the **mandatory policy** command with secure forking configurations.

For SRTP pass through to work in secure media forking, the Command Line Interface **srtp pass-thru** should be configured at global or dial-peer level.

# **Deployment Scenarios for Media Proxy**



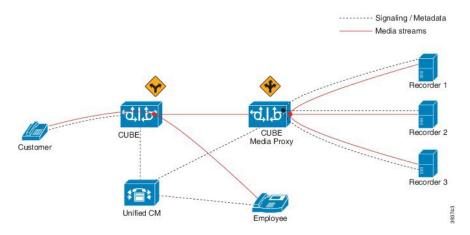
Note

From Cisco IOS XE Bengaluru 17.5.1a onwards, you can deploy a combination of secure and nonsecure destinations.

## **Media Proxy Using Unified CM Network-Based Recording**

In Network Based Recording (NBR) deployments, Cisco Unified Communications Manager establishes an initial forked media leg with CUBE Media Proxy. This may either be from a phone using its built-in bridge, (Deployment Scenario for CUBE Media Proxy Using Unified CM NBR for External Call), or from a CUBE SBC using the eXtended Media Forking (XMF) API (Deployment Scenario for CUBE Media Proxy Using Unified CM NBR for External Call).

Figure 1: Deployment Scenario for CUBE Media Proxy Using Unified CM NBR for External Call



Signaling / Metadata
Media streams

Recorder 1

CUBE
Media Proxy

Recorder 2

Recorder 3

Employee

Figure 2: Deployment Scenario for CUBE Media Proxy Using Unified CM NBR for Internal Call

The information flow is as follows:

- 1. External or internal call is set up between the endpoints.
- 2. CUBE Media Proxy receives the media forking request from UCM.
- 3. CUBE Media Proxy sets up sessions with the recorders based on the proxy policy.
  - Mandatory recorder: Proxy policy is configured to set a recorder as mandatory. CUBE Media Proxy
    tries to establish connection with the mandatory recorder. Forking to the remaining recorders happen
    only if the connection with the mandatory recorder is successful.
  - Optional recorders: When the proxy policy is not configured, all the recorders are set as optional.
     CUBE Media Proxy tries to establish a connection with the remaining recorders even if any of the recorders fail.



Note

 If the CUBE Media Proxy receives a '486' response from the initial recorder, CUBE Media Proxy does not fork the INVITE to other recorders. To perform alternate routing, configure the voice hunt user-busy command in global configuration mode.

Example: Router(config)# voice hunt user-busy

- Secure recorders: When secure recorders are configured, mandatory proxy policy configuration does not apply. CUBE Media Proxy tries to establish a connection with the first secure recorder from the list of configured dial-peers. Forking to the remaining recorders happens after establishing a connection with the first secure recorder.
- **4.** If required, Cisco Unified SIP Proxy may be used to route or load balance a media fork for a group of recorders.

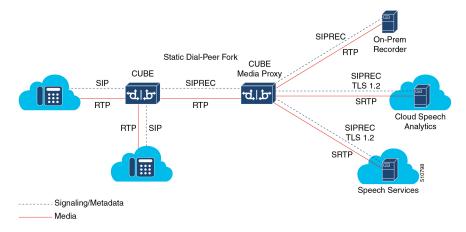


The CUBE Media Proxy solution supports Unified CM Release 12.5.1 and Cisco Unified SIP Proxy Release 9.1.8.

## **SIPREC-Based Media Proxy**

CUBE Media Proxy may be configured to fork media autonomously using SIPREC, as shown in the following scenario.

Figure 3: Deployment Scenario for SIPREC-Based CUBE Media Proxy



The information flow in this scenario is as follows:

- 1. CUBE SBC receives a call from a SIP trunk and routed to the intended destination.
- 2. CUBE SBC uses SIPREC to establish a media fork of the call with CUBE Media Proxy.
- 3. CUBE Media Proxy uses SIPREC to establish secure or nonsecure media forks with up to five destinations.



Note

On receiving BYE from the primary secure recorder, Media Proxy disconnects all secure and nonsecure recording sessions. BYE received from any other recorder, secure or nonsecure, will not impact other active recording sessions.

## **Recording Metadata**

Metadata is the information that a Recording Server (RS) receives from a Recording Client (RC) in a SIP session. Metadata has the following functions:

- Carries the communication session data that describes the call to the Recording Server.
- Identifies the participants list.
- Identifies the session and media association time.

#### Recording Metadata in CUBE Media Proxy Using Unified CM NBR

Unified CM passes information about the forked call to CUBE Media Proxy in up to 16 metadata parameters that are included in the From header of the SIP Invite. CUBE Media Proxy includes a copy of this metadata in the Invite it sends to the configured destinations. The following is an example of a **From** header with metadata.



Note

The **From** header, including all metadata must not exceed 583 bytes.

Following is a sample SIP header of a recording request:

```
From: "abcd" <sip:198101@10.200.25.137;
x-nearend;x-refci=27298698;x-nearendclusterid=NY-NJ-Labcluster;
x-nearenddevice=SEP2834A28318CE;
x-nearendaddr=198101;x-farendrefci=27298699;
x-farendclusterid=NY-NJ-Labcluster;x-farenddevice=AFIFIM-VI1;x-farendaddr=172001;
x-sessionid=696dd5d3f7755c6abdc438e93d01febf>;
tag=14087~b35a5915-3167-4d6a-871d-c121221602bf-27298703
```

#### **Recording Metadata in SIPREC-Based CUBE Media Proxy**

The initial SIPREC Invite from CUBE to CUBE Media Proxy, and the SIPREC Invite from CUBE Media Proxy to the recorders, includes recording metadata in a SIPREC XML body.

Following is a sample SIPREC INVITE:

```
INVITE sip:9876@8.43.33.203:5060 SIP/2.0
Via: SIP/2.0/UDP 8.43.33.209:5060;branch=z9hG4bK20959B
From: <sip:8.43.33.209>;tag=678813-6AC
To: <sip:9876@8.43.33.203>
Date: Thu, 13 Feb 2020 03:35:19 GMT
Call-ID: B0FA2851-4D4811EA-82E5D263-E98F8024@8.43.33.209
Supported: 100rel, timer, resource-priority, replaces, sdp-anat
Require: siprec
Min-SE: 1800
Cisco-Guid: 2967454021-1296568810-2195116643-3918495780
User-Agent: Cisco-SIPGateway/IOS-17.3.20200207.160928
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO,
REGISTER
CSeq: 101 INVITE
Max-Forwards: 70
Timestamp: 1581564919
Contact: <sip:8.43.33.209:5060>;+sip.src
Expires: 180
Allow-Events: telephone-event
Content-Type: multipart/mixed; boundary=uniqueBoundary
Mime-Version: 1.0
Content-Length: 2250
--uniqueBoundary
Content-Type: application/sdp
Content-Disposition: session; handling=required
o=CiscoSystemsSIP-GW-UserAgent 5146 1045 IN IP4 8.43.33.209
```

```
s=SIP Call
c=IN IP4 8.43.33.209
t.=0 0
m=audio 8278 RTP/AVP 0
c=IN IP4 8.43.33.209
a=rtpmap:0 PCMU/8000
a=ptime:20
a=sendonly
a=label:1
m=audio 8280 RTP/AVP 0
c=IN IP4 8.43.33.209
a=rtpmap:0 PCMU/8000
a=ptime:20
a=sendonly
a=label:2
--uniqueBoundary
Content-Type: application/rs-metadata+xml
Content-Disposition: recording-session
<?xml version="1.0" encoding="UTF-8"?>
<recording xmlns="urn:ietf:params:xml:ns:recording:1">
    <datamode>complete</datamode>
    <session session id="sPVtz01IEeqC3dJj6Y+AJA==">
<sipSessionID>0e0960d88013509f86e7ad2d78da208a;remote=4d0de1325c205fa08f77d8d31c1b3a6f</sipSessionID>
        <start-time>2020-02-13T03:35:19.008Z</start-time>
    </session>
    <participant participant id="sPVtz01IEeqC3tJj6Y+AJA==">
        <nameID aor="sip:3478@8.41.17.71">
        </nameID>
    </participant>
    <participantsessionassoc participant id="sPVtz01IEeqC3tJj6Y+AJA=="</pre>
session id="sPVtz01IEeqC3dJj6Y+AJA==">
        <associate-time>2020-02-13T03:35:19.008Z</associate-time>
    </participantsessionassoc>
    <stream stream id="sPgFxk1IEeqC49Jj6Y+AJA==" session id="sPVtz01IEeqC3dJj6Y+AJA==">
        <label>1</label>
    </stream>
    <participant participant id="sPVtz01IEeqC39Jj6Y+AJA==">
        <nameID aor="sip:98765@8.41.17.71">
        </nameID>
    </participant>
    <participantsessionassoc participant_id="sPVtz01IEeqC39Jj6Y+AJA=="</pre>
session id="sPVtz01IEegC3dJj6Y+AJA==">
        <associate-time>2020-02-13T03:35:19.008Z</associate-time>
</participantsessionassoc>
    <stream stream id="sPgFxk1IEeqC5NJj6Y+AJA==" session id="sPVtz01IEeqC3dJj6Y+AJA==">
        < label > 2 < / label >
    </stream>
    <participantstreamassoc participant id="sPVtz01IEeqC3tJj6Y+AJA==">
        <send>sPgFxk1IEeqC49Jj6Y+AJA==</send>
        <recv>sPgFxk1IEeqC5NJj6Y+AJA==</recv>
    </participantstreamassoc>
    <participantstreamassoc participant id="sPVtz01IEeqC39Jj6Y+AJA==">
        <send>sPgFxk1IEeqC5NJj6Y+AJA==</send>
        <recv>sPgFxk1IEeqC49Jj6Y+AJA==</recv>
    </participantstreamassoc>
</recording>
--uniqueBoundary--
```

For a SIPREC call, the Require header in the SIP Invite (from CUBE to CUBE Media Proxy, and from CUBE Media Proxy to the recorders) must have a "siprec" extension. The Require header must also have metadata in the XML body, else, the call is dropped. The Contact header in a SIP invite has a "+sip.src" extension.

### **Session Identifier**

In both NBR and SIPREC modes, CUBE Media Proxy uses the Session-ID header in request and response messages to exchange session identifiers for tracking a recording session between peers.

The Session-ID comprises of the following two Universally Unique Identifiers (UUIDs) corresponding to the initiator and recipient of the recording request respectively:

- Local UUID corresponds to UUID of the User Agent that sends a recording request to the participants of a recording session.
- Remote UUID corresponds to UUID of the User Agent that recieves the recording request in a recording session.

### **Session-ID Handling**

CUBE Media Proxy generates a unique UUID locally, and this UUID is passed as local UUID value in the Session-ID header of the following SIP request and response:

- Request to primary and optional recorders.
- Response to Unified CM (Network-Based Recording) or CUBE (SIPREC-Based).

The following events are involved in the Session-ID handling by CUBE Media Proxy:

1. The initial Invite received by CUBE Media Proxy includes a local UUID generated by the originating platform and a null remote UUID as shown in the following example.

2. When sending an Invite to the primary recorder, CUBE Media Proxy generates a new UUID to use for the local Session Identifier. The remote UUID remains null.

3. The subsequent 200 OK response from the primary recorder includes a local session identifier that it generated and the UUID provided by CUBE Media Proxy in the Invite as the remote session identifier.

```
Session-ID: 4fd24d9121935531a7f8d750ad16e19;remote=8dfb2f2e1d4c518db6122080fb8b1d83
```

**4.** When sending a 200 OK to the originating platform, CUBE Media Proxy uses the UUID it generated as the local session identifier and the UUID it received initially as the remote session identifier.

Session-ID: 8dfb2f2e1d4c518db6122080fb8b1d83;remote=db248b6cbdc547bbc6c6fdfb6916eeb

5. CUBE Media Proxy sends a forking request to the remaining four recorders with Session-ID header containing the same locally generated UUID as the local UUID and a "NULL" value for the remote UUID.

**6.** CUBE Media Proxy receives 2000K response from the remaining four recorders. The Session-ID header of the response message from each recorder contains UUID of the recorder as the local UUID and the locally generated UUID by the CUBE Media Proxy as the remote UUID.

Session-ID: 4fd24d9121935531a7f8d750ad17f20;remote=8dfb2f2e1d4c518db6122080fb8b1d83

7. In NBR mode, CUBE Media Proxy sends a SIP Info Message to Unified CM. For more information on SIP Info Message, see SIP Info Messages from CUBE Media Proxy to Unified CM, on page 10. The Session-ID header of the SIP Info Message contains locally generated UUID by CUBE Media Proxy as local UUID and the UUID of Unified CM as the remote UUID.

Session-ID: 8dfb2f2e1d4c518db6122080fb8b1d83;remote=db248b6cbdc547bbc6c6fdfb6916eeb

## **Recording State Notification**

### SIP Info Messages from CUBE Media Proxy to Unified CM

After trying or establishing an NBR session with the recorders, the CUBE Media Proxy sends SIP Info message to Unified CM to provide the consolidated status of all the recorders.

A SIP Info message is sent during the following stages of a recording session:

- 1. Initial Call: After receiving response from all the configured recorders during the initial call, a SIP Info message with status of each recorder is sent to the initiator of the recording session.
- **2.** Mid-Call: When status of any of the recorders changes during the call, another SIP Info message with status of each recorder is sent to the initiator of the recording session. A change in status may result from to any of the recorders sending a "BYE" or rejecting a midcall RE-INIVITE.



Note

The examples in the following sections illustrate CUBE Media Proxy forking to two of the maximum five destinations.

#### XML Format of a SIP Info Message

The Content-Type header present in the SIP Info message is:

Content-Type:application/x-cisco-proxy-recording-status+xml

Media Proxy and Recording

#### The following is the XML format of a SIP info message.

#### Table 2: Details of XML Tag and Data Type

XML Tag	Data Type
uri (Mandatory)	String
recordertype (Mandatory)	Enum (Mandatory, Optional)
status (Mandatory)	Enum (Success, Failed)
errormessage (Optional)	String



The primary recorder in a secure forking scenario functions the same way as a mandatory recorder functions in a nonsecure forking scenario except that the recorderType tag is shown as optional. The following is the XML format of a SIP INFO message in a combination of secure and nonsecure forking scenario:

```
<recorderList>
    <recorder>
        <recorderType>Optional</recorderType>
        <status>Success</status>
    </recorder>
    <recorder>
        <recorderType>Optional</recorderType>
        <status>Success</status>
    </recorder>
    <recorder>
        <recorderType>Optional</recorderType>
        <status>Success</status>
    </recorder>
    <recorder>
        <recorderType>Optional</recorderType>
        <status>Success</status>
    </recorder>
    <recorder>
        <recorderType>Optional</recorderType>
        <status>Success</status>
</recorderList>
```

### **SIP Info Message Sent During the Initial Call**

#### SIP Info Message Sent During the Initial Call (All the Recorders as Optional)

For information on how to configure the recorders as Optional, see Step 3 and Step 4 of Configure Media Proxy, on page 16.

The SIP Info Message sent during a recording session depends on the scenarios that are given in the following table:

Table 3: Scenarios and Recorder Status During the Initial Call with All Recorders as Optional

Scenario	<status> of <i>recorder-1</i> in a SIP Info Message</status>	<status> of <i>recorder-2</i> in a SIP Info Message</status>
Call to the primary recorder recorder-1 is established and forking to recorder-2 is triggered successfully.	<success></success>	<success></success>
Call to the primary recorder recorder-1 is established and forking to recorder-2 is rejected with 503 Service Unavailable.	<success></success>	<failure></failure>

Scenario	<status> of <i>recorder-1</i> in a SIP Info Message</status>	<status> of <i>recorder-2</i> in a SIP Info Message</status>
Call to the primary recorder recorder-1 is established and there is no response from recorder-2 to the forking request.	<success></success>	<failure></failure>
Call to the recorder recorder-1 and recorder-2 is rejected with 503 Service Unavailable.	<failure></failure>	<failure></failure>
There is no response from recorder-1 or recorder-2 are down.	<failure></failure>	<failure></failure>
recorder-1 and recorder-2 responds to the call with a 488 Not Acceptable Here response.	<failure></failure>	<failure></failure>
recorder-1 and recorder-2 reponds to the call with a 600 Busy Everywhere response.	<failure></failure>	<failure></failure>



- After a SIP Info Message is sent, a 200 OK response is received from the initiator of the recording session.
- In all failure scenarios, an error code is sent in the **<errormessage>**.

#### SIP Info Message Sent During the Initial Call (One Recorder as Mandatory and Remaining as Optional)

For information on how to configure the recorders as Mandatory, see Step 3, Step 4 and, Step 5 of Configure Media Proxy, on page 16.

The SIP Info Message that is sent during a recording session depends on the scenarios that are given in the following table.

Table 4: Scenarios and Recorder Status During the Initial Call with a Mandatory Recorder

Scenario	<status> of <i>recorder-1</i> in a SIP Info Message</status>	<status> of <i>recorder-2</i> in a SIP Info Message</status>
Call to the mandatory recorder recorder-1 is established and forking to the optional recorder recorder-2 is triggered successfully.	<success></success>	<success></success>
Call to the mandatory recorder recorder-1 is rejected with a failure message and hence the optional recorder recorder-2 is not tried.	<failure></failure>	<failure></failure>

Scenario	<status> of Message</status>	recorder-1 in a SIP Info	<status> o</status>	of <i>recorder-2</i> in a SIP Info
Call to the mandatory recorder recorder-1 is established and when the optional recorder recorder-2 is tried, the mandatory recorder disconnects with a BYE.	<failure></failure>	BYE is sent in the <errormessage>.</errormessage>	<cancell note<="" th=""><th>The connection to the optional recorder is cancelled as the primary recorder disconnects.</th></cancell>	The connection to the optional recorder is cancelled as the primary recorder disconnects.
After the call is established with a mandatory recorder <i>recorder-1</i> and the optional recorder <i>recorder-2</i> , the mandatory recorder disconnects with a BYE.	Note	BYE is sent in the <errormessage>.</errormessage>	<disconn< td=""><td>The optional recorder is disconnected.</td></disconn<>	The optional recorder is disconnected.



- After a SIP Info Message is sent, a 200 OK response is received from the initiator of the recording session. Unified CM sends a 415 Unsupported Media Type message if the INFO sent from CUBE Media Proxy has a malformed XML body.
- For all failure scenarios, an error code is sent in the <errormessage>.

## **Media Proxy Configuration**

- Configure Media Proxy for Network-Based Recording Solutions, on page 14
- Configure SIPREC Media Proxy, on page 19

## **Configure Media Proxy for Network-Based Recording Solutions**

Following are the steps to configure CUBE Media Proxy for Network-Based Recording:

- 1. Configure Outbound Dial-Peers to the Recorders, on page 14.
- 2. Configure Media Proxy, on page 16.
- 3. Configure Inbound Dial-Peer from Unified CM, on page 18.

### **Configure Outbound Dial-Peers to the Recorders**

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. dial-peer voice recorder-dial-peer-tag voip
- **4. destination-pattern** [+] *string*

- 5. session protocol sipv2
- **6. session target ipv4:**[recording-server-destination-address | recording-server-dns]
- 7. session transport [udp|tcp|tls]
- 8. voice-class sip srtp crypto <crypto-tag> OR srtp pass-thru
- 9. end

#### **DETAILED STEPS**

	Command or Action	Purpose		
Step 1	enable	Enables privileged EXEC mode.		
	Example:	Enter your password if prompted.		
	Device> enable			
Step 2	configure terminal	Enters global configuration mode.		
	Example:			
	Device# configure terminal			
Step 3	dial-peer voice recorder-dial-peer-tag voip	Configures a recorder dial peer and enters dial peer voice		
	Example:	configuration mode.		
	Device(config)# dial-peer voice 8000 voip			
Step 4	destination-pattern [+] string	Specifies either the prefix or full E.164 number required to		
	Example:	reach the recorder. A destination pattern must not incl regular expressions in this case.		
	Device(config-dial-peer)# destination-pattern 595959	Note Alternatively, "destination uri" may be used.		
Step 5	session protocol sipv2	Configures the VoIP dial peer to use Session Initiation		
	Example:	Protocol (SIP).		
	Device(config-dial-peer)# session protocol sipv2			
Step 6	session target ipv4:[recording-server-destination-address   recording-server-dns]	Specifies the target network address for the recorder. Keyword and argument are as follows:		
	Example:	• <b>ipv4:</b> <i>destination address</i> IP address of the media target.		
	Device(config-dial-peer) # session target ipv4:198.51.100.1	Note  Cisco Unified SIP Proxy may be used to route or load balance forked sessions between a group of recorders. In this case, the Unified SIP Proxy IPv4 address should be configured as the session target.		

	Command or Action	Purpose
Step 7	<pre>session transport [udp  tcp   tls] Example: Device(config-dial-peer) # session transport tcp</pre>	Configures a VoIP dial peer to use TCP. Using the <b>session transport</b> command, you can also configure UDP and TLS protocols.
Step 8	<pre>voice-class sip srtp crypto <crypto-tag> OR srtp pass-thru  Example: Device(config-dial-peer) #voice-class sip srtp crypto 20 OR Device(config-dial-peer) #srtp pass-thru</crypto-tag></pre>	Configures SRTP crypto profile on the dial-peer.  OR  Configure the SRTP pass through on the outbound dial-peer for incoming INVITE.  Note  • This step is optional and is required only for secure media forking.  • The voice-class sip srtp crypto <crypto-tag> is configured for RTP-SRTP Interworking.  • The srtp pass-thru is configured for SRTP-SRTP pass through.</crypto-tag>
Step 9	<pre>end Example: Device(config-dial-peer)# end</pre>	Returns to privileged EXEC mode.

### **Configure Media Proxy**

#### Before you begin

For secure forking, outbound dial peers must be configured for TLS or SRTP. For further information, refer to Configuring CUBE for SIP TLS.

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. media profile recorder profile-tag
- **4. media-recording proxy** [dial-peer-tag1 dial-peer-tag2 dial-peer-tag3 dial-peer-tag4 dial-peer-tag5]
- **5. media-recording proxy secure** [dial-peer-tag1 dial-peer-tag2 dial-peer-tag3 dial-peer-tag4 dial-peer-tag5]
- 6. proxy policy mandatory dial-peer-tag
- 7. exit
- 8. media class tag
- 9. recorder profile tag
- 10. exit

#### **DETAILED STEPS**

	Command or Action	Purpose	
Step 1	enable	Enables privileged EXEC mode.	
	Example:	Enter your password if prompted.	
	Device> enable		
Step 2	configure terminal	Enters global configuration mode.	
	Example:		
	Device# configure terminal		
Step 3	media profile recorder profile-tag	Configures the media profile recorder and enters media	
	Example:	profile configuration mode.	
	Device(config)# media profile recorder 100		
Step 4	<b>media-recording proxy</b> [dial-peer-tag1 dial-peer-tag2 dial-peer-tag3 dial-peer-tag4 dial-peer-tag5]	Configures the dial-peers for forking. The <b>proxy</b> configures the first dial-peer of the sequence for establishing a	
	Example:	back-to-back (B2B) call, and the remaining dial-peers for media forking.	
	Device(cfg-mediaprofile)# media-recording proxy 8000 8001 8002	Note You can specify maximum of five dial-peer tags.	
Step 5	media-recording proxy secure [dial-peer-tag1 dial-peer-tag2 dial-peer-tag3 dial-peer-tag4 dial-peer-tag5]  Example:  Device (cfg-mediaprofile) # media-recording proxy secure 9000 9001 9002	From Cisco IOS XE Bengaluru 17.5.1a onwards, CUBE Media Proxy supports both secure and nonsecure forking. You can configure the dial-peers for both secure and nonsecure forking. The permitted number of configured secure and nonsecure dial peers for forking is five. The behaviour in Cisco IOS XE Bengaluru 17.4.1a and earlier releases is unchanged if there are no secure dial peers configured.  Note  • All secure dial peers must use the same	
		voice class srtp-crypto profile.	
Step 6	proxy policy mandatory dial-peer-tag	(Optional)	
	Example:  Device(cfg-mediaprofile) # proxy policy mandatory 8001	Specifies the dial peer that must be connected before other forks are attempted.	

	Command or Action	Purpose	
		Note  • The proxy policy mandatory command cannot be used when dial peers are configured using media recording proxy secure command.	
		<ul> <li>Only one mandatory dial peer may be configured for each profile.</li> </ul>	
		<ul> <li>The mandatory dial peer must be one of those configured with the media-recording proxy command.</li> </ul>	
Step 7	exit	Exits media profile configuration mode.	
	Example:		
	Device(cfg-mediaprofile)# exit		
Step 8	media class tag	Configures a media class and enters media class	
	Example:	configuration mode.	
	Device(config)# media class 100		
Step 9	recorder profile tag	Configures the media profile recorder.	
	Example:		
	Device(cfg-mediaclass)# recorder profile 100		
Step 10	exit	Exits media class configuration mode.	
	Example:		
	Device(cfg-mediaclass)# exit		

### **Configure Inbound Dial-Peer from Unified CM**

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. dial-peer voice call-manager-dial-peer-tag voip
- 4. incoming uri  $\{from \mid request \mid to \mid via \} tag$
- 5. media-class tag
- **6.** (Optional) **srtp pass-thru**
- 7. exit

#### **DETAILED STEPS**

	Command or Action	Purpose		
Step 1	enable	Enables privileged EXEC mode.		
	Example:	• Enter your password if prompted.		
	Device> enable			
Step 2	configure terminal	Enters global configuration mode.		
	Example:			
	Device# configure terminal			
Step 3	dial-peer voice call-manager-dial-peer-tag voip	Configures an inbound dial peer and enters dial peer voice		
	Example:	configuration mode.		
	Device(config)# dial-peer voice 1000 voip			
Step 4	incoming uri {from   request  to   via } tag	Configures the voice class that is used to match the V		
	Example:	dial-peer to the URI of an incoming call from Unified CM via the header in an incoming SIP Invite message.		
	Device(config-dial-peer)# incoming uri via 101	Note For more information on incoming uri command, see incoming uri.		
Step 5	media-class tag	Configures media class on the inbound dial peer from Unified CM.		
	Example:			
	Device(config-dial-peer)# media-class 100			
Step 6	(Optional) srtp pass-thru	Configure the SRTP pass through on the inbound dial peer for incoming INVITE.		
	Example:	Note This step is optional and is required only for		
	Device(config-dial-peer)#srtp pass-thru	secure media forking.		
		The <b>srtp pass-thru</b> is configured for SRTP-SRTP pass through.		
Step 7	exit	Exits media class configuration mode.		
	Example:			
	Device(cfg-mediaclass)# exit			

# **Configure SIPREC Media Proxy**

Following are the steps to configure SIPREC-based CUBE Media Proxy:

1. Configure Outbound Dial-Peers to the Recorders, on page 14.

- **2.** Configure Media Proxy, on page 16.
- 3. Configure SIPREC on CUBE. For more information, see SIP Recording.

# **Verification of CUBE Media Proxy Configuration**

You can verify the configuration of CUBE Media Proxy using Unified CM NBR and SIPREC-Based CUBE Media Proxy using the following **show** and **debug** commands.

- debug voip fpi all (for ASR devices only)
- · debug voip ccapi all
- · debug voip recmsp all
- · debug ccsip all
- debug ccsip messages(for audio calls)

The CUBE Media Proxy sends INVITEs to the recorders with a single stream, which successfully forks the primary call to the recorders. INVITEs to recorders have a single m-line with a send-only attribute.

• show voip rtp connections

Displays Real-Time Transport Protocol (RTP) connections.

#### **Example:**

For CUBE Media Proxy with Unified CM NBR, recording sessions consist of two sets of RTP streams that are set up independently for near-end and far-end streams. The following example shows RTP connections from 198.51.100.1 is forked to three recorders 8.41.17.71 to 73.

This example shows NBR with 3 recorders. Two inbound INVITEs (one each for near-end or far-end).

Device# show voip rtp connections VoIP RTP Port Usage Information: Max Ports Available: 19999, Ports Reserved: 101, Ports in Use:8 Port range not configured Ports Ports Media-Address Range Port Port Available Reserved In-use Global Media Pool 8000 48198 19999 101 8 VoIP RTP active connections : No. CallId dstCallId LocalRTP RmtRTP LocalIP RemoteIP MPSS VRF 100 101 8218 8372 198.51.100.1 192.0.2.1 NO 1 NA 100 8.43.21.69 8.41.17.71 2 101 8220 9000 NO NΑ 3 104 103 8222 9238 8.43.21.69 8.41.17.72 NO NA 4 107 106 8224 9250 8.43.21.69 8.41.17.73 NO NA 198.51.100.1 192.0.2.1 5 108 109 8226 8374 NO NA 8.43.21.69 8.41.17.71 6 109 108 8228 9002 NO NΑ 8230 9240 8.43.21.69 8.41.17.72 7 112 111 NO NA 8232 115 9252 8.43.21.69 8.41.17.73

```
NA Found 8 active RTP connections
```

For CUBE Media Proxy using SIPREC, both near-end and far-end streams are established with the same inbound INVITE, which includes the detail in 2 m-lines. The following example shows how the inbound RTP connections are established before creating the RTP connections for five forks.

This example shows SIPREC with 5 recorders. One inbound INVITE (both near-end or far-end streams).

```
Device# show voip rtp connections
VoIP RTP Port Usage Information:
Max Ports Available: 19999, Ports Reserved: 101, Ports in Use: 12
Port range not configured
Min Max Ports
                    Ports
                               Ports
Media-Address Range
                                             Port Available Reserved In-use
                                       Port
                                       8000 48198 19999
Global Media Pool
                                                           101
                                                                       12
VoIP RTP active connections :
No. CallId
             dstCallId LocalRTP RmtRTP
                                           LocalIP
                                                          RemoteIP
                                                                         MPSS
                                                                                  VRF
1
      200
                202
                           8108
                                    6012
                                             198.51.100.1
                                                              192.0.2.1
                                                                           NO
                                                                                  NA
2
      201
                203
                           8110
                                    6014
                                             198.51.100.1
                                                              192.0.2.1
                                                                           NΟ
                                                                                  NΑ
3
     202
                200
                          8112
                                    6004
                                              8.43.21.69
                                                              8.41.17.71
                                                                           NO
                                                                                  NA
                201
                                    8882
                                               8.43.21.69
                                                              8.41.17.71
      203
                           8114
                                                                           NO
                                                                                  NA
5
                                              8.43.21.69
     208
                204
                          8116
                                    6000
                                                              8.41.17.72
                                                                           NO
                                                                                  NA
6
     209
                204
                           8118
                                    8886
                                               8.43.21.69
                                                              8.41.17.72
                                                                           NO
                                                                                  NA
7
      212
                205
                           8120
                                    6008
                                               8.43.21.69
                                                              8.41.17.73
                                                                           NO
                                                                                  NA
8
     213
                205
                           8122
                                    9990
                                              8.43.21.69
                                                              8.41.17.73
                                                                           NΟ
                                                                                  NΑ
     216
                206
                           8124
                                    6024
                                              8.43.21.69
                                                              8.41.17.74
                                                                           NO
                                                                                  NA
10
     217
                206
                           8126
                                    9978
                                              8.43.21.69
                                                              8.41.17.74
                                                                           NO
                                                                                  NΑ
                207
                                    6016
                                              8.43.21.69
                                                              8.41.17.75
                                                                           NO
11
     220
                           8128
                                                                                  NA
12
      221
                207
                           8130
                                    9968
                                               8.43.21.69
                                                              8.41.17.75
                                                                           NO
                                                                                  NA
Found 12 active RTP connections
```

#### • show voip recmsp session

Displays active recording Media Service Provider (MSP) session information internal to CUBE Media Proxy.

Following is the sample output for CUBE Media Proxy using Unified CM NBR or SIPREC-Based CUBE Media Proxy:

#### Device# show voip recmsp session

RECMSP active sessions:		
MSP Call-ID	AnchorLeg Call-ID	ForkedLeg Call-ID
103	99	107
104	99	111
105	99	115
106	99	119
Found 4 active sessions		

#### • show voip recmsp session detail call-id call-id

Displays detailed information about the recording MSP Call ID.

#### **Example:**

Following is the sample output for CUBE Media Proxy using Unified CM NBR:

```
Device# show voip recmsp session detail call-id 104 RECMSP active sessions:
Detailed Information
```

```
_____
Recording MSP Leg Details:
Call ID: 103
GUID : 7C5946D38ECD
AnchorLeg Details:
Call ID: 100
Forking Stream type: voice-nearend
Participant: 10000
Non-anchor Leg Details:
Call ID: 101
Forking Stream type: voice-farend
Participant: 708090
Forked Leg Details:
Call ID: 104
Voice Near End Stream CallID 104
Stream State ACTIVE
Found 1 active sessions
```

# In SIPREC-based CUBE Media Proxy, there are two voice near-end streams for the forked call leg. Following is the sample output:

```
Device# show voip recmsp session detail call-id 208
RECMSP active sessions:
Detailed Information
______
Recording MSP Leg Details:
Call ID: 204
GUID : C710812A808A
AnchorLeg Details:
Call ID: 200
Forking Stream type: voice-nearend
Participant: sipp
Non-anchor Leg Details:
Call ID: 202
Forking Stream type: voice-farend
Participant: 9876
Forked Leg Details:
Call ID: 208
Voice Near End Stream CallID 208
Stream State ACTIVE
Voice Near End Stream CallID 209
Stream State ACTIVE
Found 1 active sessions
```

#### show voip rtp forking

Displays RTP media-forking connections.

#### **Example:**

Following is the sample output for CUBE Media Proxy using Unified CM NBR:

```
Device# show voip rtp forking
VoIP RTP active forks :
Fork 1
   stream type voice-only (0): count 0
   stream type voice+dtmf (1): count 0
   stream type dtmf-only (2): count 0
   stream type voice-nearend (3): count 1
```

```
remote ip 8.41.17.72, remote port 9238, local port 8222
       codec g711ulaw, logical ssrc 0x53
      packets sent 29687, packets received 0
  stream type voice+dtmf-nearend (4): count 0
  stream type voice+dtmf-farend (6): count 0
  stream type video (7): count 0
  stream type video-nearend (8): count 0
  stream type video-farend (9): count 0
  stream type application (10): count 0
 Fork 2
  stream type voice-only (0): count 0
  stream type voice+dtmf (1): count 0
  stream type dtmf-only (2): count 0
  stream type voice-nearend (3): count 1
     remote ip 8.41.17.73, remote port 9250, local port 8224
      codec g711ulaw, logical ssrc 0x53
      packets sent 29687, packets received 0
  stream type voice+dtmf-nearend (4): count 0
  stream type voice+dtmf-farend (6): count 0
  stream type video (7): count 0
  stream type video-nearend (8): count 0
  stream type video-farend (9): count 0
  stream type application (10): count 0
Fork 3
  stream type voice-only (0): count 0
  stream type voice+dtmf (1): count 0
  stream type dtmf-only (2): count 0
  stream type voice-nearend (3): count 1
    remote ip 8.41.17.72, remote port 9240, local port 8230
      codec g711ulaw, logical ssrc 0x58
      packets sent 2980, packets received 0
  stream type voice+dtmf-nearend (4): count 0
  stream type voice+dtmf-farend (6): count 0
  stream type video (7): count 0
  stream type video-nearend (8): count 0
  stream type video-farend (9): count 0
  stream type application (10): count 0
 Fork 4
  stream type voice-only (0): count 0
  stream type voice+dtmf (1): count 0
  stream type dtmf-only (2): count 0
  stream type voice-nearend (3): count 1
    remote ip 8.41.17.73, remote port 9252, local port 8232
      codec g711ulaw, logical ssrc 0x58
       packets sent 2980, packets received 0
  stream type voice+dtmf-nearend (4): count 0
  stream type voice+dtmf-farend (6): count 0
  stream type video (7): count 0
  stream type video-nearend (8): count 0
  stream type video-farend (9): count 0
  stream type application (10): count 0
```

#### Following is the sample output for SIPREC-Based CUBE Media Proxy:

```
Device# show voip rtp forking
VoIP RTP active forks :
Fork 1
stream type voice-only (0): count 0
stream type voice+dtmf (1): count 0
stream type dtmf-only (2): count 0
stream type voice-nearend (3): count 2
remote ip 8.41.17.72, remote port 6000, local port 8116
codec g711ulaw, logical ssrc 0x53
packets sent 29687, packets received 0
```

```
remote ip 8.41.17.72, remote port 8886, local port 8118
       codec g711ulaw, logical ssrc 0x53
       packets sent 1296, packets received 0
   stream type voice+dtmf-nearend (4): count 0
   stream type voice+dtmf-farend (6): count 0
   stream type video (7): count 0
   stream type video-nearend (8): count 0
   stream type video-farend (9): count 0
   stream type application (10): count 0
Fork 2
   stream type voice-only (0): count 0
   stream type voice+dtmf (1): count 0
   stream type dtmf-only (2): count 0
   stream type voice-nearend (3): count 2
     remote ip 8.41.17.73, remote port 6008,
                                               local port 8120
      codec g711ulaw, logical ssrc 0x53
     packets sent 29687, packets received 0 remote ip 8.41.17.73, remote port 9990, local port 8122
      codec g711ulaw, logical ssrc 0x53
      packets sent 1296, packets received 0
   stream type voice+dtmf-nearend (4): count 0
   stream type voice+dtmf-farend (6): count 0
   stream type video (7): count 0
   stream type video-nearend (8): count 0
   stream type video-farend (9): count 0
   stream type application (10): count 0
Fork 3
   stream type voice-only (0): count 0
   stream type voice+dtmf (1): count 0
   stream type dtmf-only (2): count 0
   stream type voice-nearend (3): count 2
     remote ip 8.41.17.74, remote port 6024, local port 8124
      codec g711ulaw, logical ssrc 0x53
     packets sent 29687, packets received 0 remote ip 8.41.17.74, remote port 9978, local port 8126
      codec g711ulaw, logical ssrc 0x53
      packets sent 1296, packets received 0
   stream type voice+dtmf-nearend (4): count 0
   stream type voice+dtmf-farend (6): count 0
   stream type video (7): count 0
   stream type video-nearend (8): count 0
   stream type video-farend (9): count 0
   stream type application (10): count 0
Fork 4
   stream type voice-only (0): count 0
   stream type voice+dtmf (1): count 0
   stream type dtmf-only (2): count 0
   stream type voice-nearend (3): count 2
    remote ip 8.41.17.75, remote port 6016,
                                               local port 8128
       codec g711ulaw, logical ssrc 0x53
       packets sent 29687, packets received 0
     remote ip 8.41.17.75, remote port 9968, local port 8130
      codec g711ulaw, logical ssrc 0x53
       packets sent 1296, packets received 0
   stream type voice+dtmf-nearend (4): count 0
   stream type voice+dtmf-farend (6): count 0
   stream type video (7): count 0
   stream type video-nearend (8): count 0
   stream type video-farend (9): count 0
   stream type application (10): count 0
```

#### show call active voice compact

Displays a compact version of voice CallsInProgress. An extra call leg is displayed for media forking. Example:

#### Following is a sample using NBR:

Device	# show cal	l active	voice compa	ict		
<calli< td=""><td>D&gt; A/OFAX</td><td>T<sec></sec></td><td>Codec</td><td>type</td><td>Peer Address</td><td>IP R<ip>:<udp></udp></ip></td></calli<>	D> A/OFAX	T <sec></sec>	Codec	type	Peer Address	IP R <ip>:<udp></udp></ip>
Total	call-legs:	8				
100	ANS	T644	g711ulaw	VOIP	P10000	192.0.2.1:8372
101	ORG	T644	g711ulaw	VOIP	P708090	8.41.17.71:9000
104	ORG	T643	g711ulaw	VOIP	P708090	8.41.17.72:9238
107	ORG	T643	g711ulaw	VOIP	P708090	8.41.17.73:9250
108	ANS	T642	g711ulaw	VOIP	P10000	192.0.2.1:8374
109	ORG	T642	g711ulaw	VOIP	P708090	8.41.17.71:9002
112	ORG	T641	g711ulaw	VOIP	P708090	8.41.17.72:5240
115	ORG	T641	g711ulaw	VOIP	P708090	8.41.17.72:9252

#### Following is a sample output using SIPREC:

Device# show call active voice compact						
<callid> A</callid>	./O FAX T <sec< td=""><td>&gt; Codec</td><td>type</td><td>Peer Address</td><td>IP R<ip>:<udp></udp></ip></td></sec<>	> Codec	type	Peer Address	IP R <ip>:<udp></udp></ip>	
Total call-	legs: 6					
200	ANS T644	g711ulaw	VOIP	P10000	192.0.2.1:8108	
202	ORG T644	g711ulaw	VOIP	P708090	8.41.17.71:8112	
208	ORG T643	g711ulaw	VOIP	P708090	8.41.17.72:8116	
212	ORG T643	g711ulaw	VOIP	P708090	8.41.17.73:8120	
216	ORG T643	g711ulaw	VOIP	P708090	8.41.17.74:8124	
220	ORG T643	g711ulaw	VOIP	P708090	8.41.17.75:8128	

#### show sip-ua calls

Displays active user agent client (UAC) and user agent server (UAS) information on SIP calls.

#### **Example:**

Following is the sample output for CUBE Media Proxy using Unified CM NBR:

```
Device# show sip-ua calls
Total SIP call legs:3, User Agent Client:2, User Agent Server:1
SIP UAC CALL INFO
Call 1
  SIP Call ID : 4091A49B-308911E8-8008EC4C-8D01D66C@192.0.2.1 State of the call : STATE_ACTIVE (7)
  SIP Call ID
  Substate of the call : SUBSTATE NONE (0)
  Calling Number
                            : 808808
 Called Number
Called URI :
Bit Flags : 0xC04018 0x80000100 0x60
CC Call ID : 2
Local UUID : c7351800dd135daba19758eac6b1dd70
: ab9f4823802156aaaa8d62e04aaa2b96
  Called Number
                             : 8453
  Destn SIP Resp Addr:Port: [192.0.2.2]:9312
  Destination Name
  Number of Media Streams : 1
  Number of Active Streams: 1
  RTP Fork Object : 0x0
  Media Mode
                             : flow-through
 Media Stream 1
 State of the stream : STREAM_ACTIVE
Stream Call ID : 2
                              : voice-only (0)
  Stream Type
```

```
Stream Media Addr Type : 1
 Negotiated Codec : g7
Codec Payload Type : 0
                          : g711ulaw (160 bytes)
 Negotiated Dtmf-relay : inband-voice
 Dtmf-relay Payload Type : 0
 : -1
Local QoS Strength : Be
                          : BestEffort
 Negotiated QoS Strength : BestEffort
 Negotiated QoS Direction : None
 Local QoS Status : None
 Media Source IP Addr:Port: [192.0.2.1]:8002
 Media Dest IP Addr:Port : [192.0.2.2]:9000
 Mid-Call Re-Assocation Count: 0
 SRTP-RTP Re-Assocation DSP Query Count: 0
Options-Ping
               ENABLED: NO
                              ACTIVE: NO
```

#### Following is the sample output for SIPREC-based CUBE Media Proxy:

```
Device# show sip-ua calls
Total SIP call legs:6, User Agent Client:5, User Agent Server:1
SIP UAC CALL INFO
Call 1
SIP Call ID
                         : C711BA13-7E9B11EA-8090D6ED-255EEFA0@8.43.21.69
  State of the call : STATE ACTIVE (7)
  Substate of the call : SUBSTATE_NONE (0)
  Calling Number : sipp
  Called Number
                         : 9876
                         : sip:9876@8.41.17.71:8881
  Called URI
                       : 0xC04018 0x90000100 0x80
  Bit Flags
  CC Call ID
                        : 101
                  : eeabf35db3d25ca4b8276616cdcf5d15
  Local UUID
  Remote UUID
                        : 8afa5ed7b8a052e29235bade4affcf9e
  Source IP Address (Sig ): 8.43.21.69
  Destn SIP Req Addr:Port : [8.41.17.71]:8881
  Destn SIP Resp Addr:Port: [8.41.17.71]:8881
  Destination Name
                      : 8.41.17.71
  Number of Media Streams : 2
  Number of Active Streams: 2
  RTP Fork Object : 0x0
  Media Mode
                         : flow-through
  Media Stream 1
    State of the stream : STREAM ACTIVE
                          : 101
    Stream Call ID
    Stream Type
                            : voice+dtmf (1)
    Stream Media Addr Type : 1
    Negotiated Codec : g711ulaw (160 bytes)
Codec Payload Type : 0
    Negotiated Dtmf-relay : rtp-nte
    Dtmf-relay Payload Type : 101
                       : -1
: BestEffort
    QoS ID
    Local QoS Strength
    Negotiated QoS Strength : BestEffort
    Negotiated QoS Direction : None
    Local QoS Status : None
    Media Source IP Addr:Port: [8.43.21.69]:8112
    Media Dest IP Addr:Port : [8.41.17.71]:6005
  Media Stream 2
    State of the stream
                           : STREAM ACTIVE
    Stream Call ID
                          : 102
                           : voice+dtmf (1)
    Stream Type
    Stream Media Addr Type : 1
    Negotiated Codec : g
Codec Payload Type : 0
                           : g711ulaw (160 bytes)
```

```
Negotiated Dtmf-relay : rtp-nte
Dtmf-relay Payload Type : 101
QoS ID : -1
Local QoS Strength : BestEffort
Negotiated QoS Strength : BestEffort
Negotiated QoS Direction : None
Local QoS Status : None
Media Source IP Addr:Port: [8.43.21.69]:8114
Media Dest IP Addr:Port : [8.41.17.71]:8883
Mid-Call Re-Assocation Count: 0
SRTP-RTP Re-Assocation DSP Query Count: 0
```

Options-Ping ENABLED:NO ACTIVE:NO

#### show voip fpi calls

Displays the call (both inbound and outbound leg) information at the application level.

#### Example:

Following is the sample output for CUBE Media Proxy using Unified CM NBR:

```
Device#show voip fpi calls

Number of Calls: 1

------

confID correlator AcallID BcallID state event

------

1005 1 1019 1020 ALLOCATED DETAIL STAT RSP
```

As there are 2-m lines in the incoming invite to SIPREC-based CUBE Media Proxy, two FPI sessions are created. Following is the sample output:

```
Device#show voip fpi calls

Number of Calls: 2

confID correlator AcallID BcallID state event

42 13 102 100 ALLOCATED DETAIL_STAT_RSP
41 14 99 101 ALLOCATED DETAIL_STAT_RSP
```

#### show media-proxy sessions

Displays the inbound and forked Call-ID, Session-ID, and dial peer tag details of the active recording sessions. The "Secure" field in the command output is tagged Y if the recording session is secure and N if the recording session is nonsecure. The "SIPREC" field in the command output is tagged Y for SIPREC-based recording session and N for Unified CM-based recording session.

#### **Example:**

#### Device# show media-proxy sessions

No. SIPREC	Call-ID	Session-ID	Dialpeer	Secure	
(Y/N)	Inbound/Forked	LocalUuid;RemoteUuid	Tag	(Y/N)	
1 Y	36770/-	a234a20672ce596d969c59ee9767f127	; 3	N	
		aaaaaaaaaaaaaaaaaaaaaaaaaaaaa			

#### show media-proxy sessions summary

Displays the active recording session details such as the dial peer tag, IP address, port number, number of failed recording sessions, and total number of recording sessions.

#### **Example:**

#### NBR:

Device# show media-proxy sessions summary

No Sessions	Inbound/Forked	Dialpeer-Tag	IP:Port	Total/Failed	
1	Forked	100	ipv4:8.41.17.71:5060	2/0	
2	Forked	200	ipv4:8.41.17.72:5060	2/0	
3	Forked	300	ipv4:8.41.17.73:5060	2/0	
4	Inbound	5678		2/0	

#### SIPREC:

Device# show media-proxy sessions summary

No Sessions	Inbound/Forked	Dialpeer-Tag	IP:Port	Total/Failed
1	Forked	100	ipv4:8.41.17.71:5060	1/0
2	Forked	200	ipv4:8.41.17.72:5060	1/0
3	Forked	300	ipv4:8.41.17.73:5060	1/0
4	Forked	400	ipv4:8.41.17.74:5060	1/0
5	Forked	500	ipv4:8.41.17.75:5060	1/0
6	Inbound	5678		1/0

#### • show media-proxy sessions call-id call-id

Displays the details of the inbound leg and all the forked legs that are associated with the specified SIP leg call-ID. MSP call-ID is not a valid call-ID for this command. Specify the CCAPI call identifier of the SIP leg.

#### **Example:**

```
Device# show media-proxy sessions call-id 101
CC Call-ID: 100 Inbound-leg
Dur: 00:00:15 tx: 0/0 rx: 1484/296800 lost: 0/0/0 delay: 0/0/0ms
Remote-Addr: 192.0.2.1:8372 Local-Addr: 192.0.2.1:8218 rtt:0ms pl:0/0ms
Dialpeer-Tag: 5678 Negotiated-Codec: g711ulaw
SRTP-Status: off SRTP-Cipher: NA
LocalUUID: 6bde661e9767590b930f3427ad6e94e9 RemoteUUID: ab9f4823802156aaaa8d62e04aaa2b96
CC Call-ID: 101 Forked-leg (Primary)
Dur: 00:00:15 tx: 1484/296800 rx: 0/0 lost: 0/0/0 delay: 0/0/0ms
Remote-Addr: 8.41.17.71:9000 Local-Addr: 8.43.21.69:8220 rtt:0ms pl:0/0ms
Dialpeer-Tag: 100 Negotiated-Codec: g711ulaw
SRTP-Status: off SRTP-Cipher: NA
LocalUUID: ab9f4823802156aaaa8d62e04aaa2b96 RemoteUUID: 6bde661e9767590b930f3427ad6e94e9
CC Call-ID: 104 Forked-leg
Dur: 00:00:15 tx: 1480/296000 rx: 0/0 lost: 0/0/0 delay: 0/0/0ms
Remote-Addr: 8.41.17.72:9238 Local-Addr: 8.43.21.69:8222 rtt:0ms pl:0/0ms
Dialpeer-Tag: 200 Negotiated-Codec: g711ulaw
SRTP-Status: off SRTP-Cipher: NA
LocalUUID: 6bde661e9767590b930f3427ad6e94e9 RemoteUUID: dcdf882f0876890b930f3427be7fa5f6
CC Call-ID: 107 Forked-leg
Dur: 00:00:15 tx: 1479/295800 rx: 0/0 lost: 0/0/0 delay: 0/0/0ms
Remote-Addr: 8.41.17.73:9250 Local-Addr: 8.43.21.69:8224 rtt:0ms pl:0/0ms
Dialpeer-Tag: 300 Negotiated-Codec: g711ulaw
```

```
SRTP-Status: off SRTP-Cipher: NA LocalUUID: 6bde661e9767590b930f3427ad6e94e9 RemoteUUID: 8df0863a6434263f60e50124dae649e6
```

#### show media-proxy sessions session-id WORD

Displays the details of the Media Proxy recording sessions that are associated with the specified session-ID. To display the details of a specific call-leg, specify the complete session ID string as, *local-uuid; remote=remote-uuid.* Tokens that are allowed for *WORD* are '\*', [0-9], [a-f], and [A-F].

#### **Example:**

```
Device# show media-proxy sessions session-id 6bde661e9767590b930f3427ad6e94e9
CC Call-ID: 100 Inbound-leg
Dur: 00:00:15 tx: 0/0 rx: 1484/296800 lost: 0/0/0 delay: 0/0/0ms
Remote-Addr: 192.0.2.1:8372 Local-Addr: 192.0.2.1:8218 rtt:0ms pl:0/0ms
Dialpeer-Tag: 5678 Negotiated-Codec: g711ulaw
SRTP-Status: off SRTP-Cipher: NA
LocalUUID: 6bde661e9767590b930f3427ad6e94e9 RemoteUUID: ab9f4823802156aaaa8d62e04aaa2b96
CC Call-ID: 101 Forked-leg (Primary)
Dur: 00:00:15 tx: 1484/296800 rx: 0/0 lost: 0/0/0 delay: 0/0/0ms
Remote-Addr: 8.41.17.71:9000 Local-Addr: 8.43.21.69:8220 rtt:0ms pl:0/0ms
Dialpeer-Tag: 100 Negotiated-Codec: g711ulaw
SRTP-Status: off SRTP-Cipher: NA
LocalUUID: ab9f4823802156aaaa8d62e04aaa2b96 RemoteUUID: 6bde661e9767590b930f3427ad6e94e9
CC Call-ID: 104 Forked-leg
Dur: 00:00:15 tx: 1480/296000 rx: 0/0 lost: 0/0/0 delay: 0/0/0ms
Remote-Addr: 8.41.17.72:9238 Local-Addr: 8.43.21.69:8222 rtt:0ms pl:0/0ms
Dialpeer-Tag: 200 Negotiated-Codec: g711ulaw
SRTP-Status: off SRTP-Cipher: NA
LocalUUID: 6bde661e9767590b930f3427ad6e94e9 RemoteUUID: dcdf882f0876890b930f3427be7fa5f6
CC Call-ID: 107 Forked-leg
Dur: 00:00:15 tx: 1479/295800 rx: 0/0 lost: 0/0/0 delay: 0/0/0ms
Remote-Addr: 8.41.17.73:9250 Local-Addr: 8.43.21.69:8224 rtt:0ms pl:0/0ms
Dialpeer-Tag: 300 Negotiated-Codec: g711ulaw
SRTP-Status: off SRTP-Cipher: NA
LocalUUID: 6bde661e9767590b930f3427ad6e94e9 RemoteUUID: 8df0863a6434263f60e50124dae649e6
```

#### • show media-proxy sessions metadata-session-id x-session-id

Displays the details of the Media Proxy recording sessions based on the x-session-id present in the "From" header of the INVITE from Cisco Unified Communications Manager.

#### **Example:**

```
Device# show media-proxy sessions metadata-session-id 696dd5d3f7755c6abdc438e93d01febf

CC Call-ID: 108 Inbound-leg

Dur: 00:00:46 tx: 0/0 rx: 3105/578880 lost: 0/0/0 delay: 0/0/0ms

Remote-Addr: 192.0.2.1:8374 Local-Addr: 198.51.100.1:8226 rtt: 0ms pl: 0/0ms

Dialpeer-Tag: 1 Negotiated-Codec: g711ulaw

SRTP-Status: off SRTP-Cipher: NA

LocalUUID: 528b282b804c5fd098eaba3696c00de2 RemoteUUID: 4fd8036613424366fe00521d46ea16e3

CC Call-ID: 108 Forked-leg (Primary)

Dur: 00:00:46 tx: 3105/578880 rx: 0/0 lost: 0/0/0 delay: 0/0/0ms

Remote-Addr: 8.41.17.71:9002 Local-Addr: 8.43.21.69:8228 rtt: 0ms pl: 0/0ms

Dialpeer-Tag: 2 Negotiated-Codec: g711ulaw

SRTP-Status: off SRTP-Cipher: NA

LocalUUID: 4fd8036613424366fe00521d46ea16e3 RemoteUUID: 528b282b804c5fd098eaba3696c00de2
```

```
CC Call-ID: 112 Forked-leg
Dur: 00:00:46 tx: 3100/577880 rx: 0/0 lost: 0/0/0 delay: 0/0/0ms
Remote-Addr: 8.41.17.72:9240 Local-Addr: 8.43.21.69:8230 rtt: 0ms pl: 0/0ms
Dialpeer-Tag: 3 Negotiated-Codec: g711ulaw
SRTP-Status: off SRTP-Cipher: NA
LocalUUID: 528b282b804c5fd098eaba3696c00de2 RemoteUUID: 74ad4a4da25e71f2ba0cdc58b8e22f04

CC Call-ID: 115 Forked-leg
Dur: 00:00:46 tx: 3101/578080 rx: 0/0 lost: 0/0/0 delay: 0/0/0ms
Remote-Addr: 8.41.17.73:9252 Local-Addr: 8.43.21.69:8232 rtt: 0ms pl: 0/0ms
Dialpeer-Tag: 4 Negotiated-Codec: g711ulaw
SRTP-Status: off SRTP-Cipher: NA
LocalUUID: 528b282b804c5fd098eaba3696c00de2 RemoteUUID: 96c06c6fc4809314dc2efe7ada030ed6
```

## Supported Features

## Mid-Call Message Handling

CUBE Media Proxy using Unified CM NBR or SIPREC support midcall signaling events that involve RE-INVITEs from the initiator of the recording session (Unified CM or CUBE) to the recorders. CUBE Media Proxy handles the RE-INVITEs that request a session refresh, change in SDP for media address, direction or codec, or change SRTP crypto suite/key.

For NBR solutions, CUBE Media Proxy sends status updates of a midcall event to Unified CM using SIP Info messages.

When CUBE Media Proxy establishes a new set of forked sessions, the first is referred to as the primary. Where a destination is configured as mandatory, the destination is always the primary. Where all destinations are optional, the first successfully created session is the primary.

Perform the following steps to handle midcall messages:

- 1. On receipt of a RE-INVITE, CUBE Media Proxy sends the RE-INVITE to the primary recorder.
- 2. If the primary destination responds to the RE-INVITE with a BYE, then:
  - If the primary is mandatory, the call and all forks are stopped by sending BYE to the destinations and originator.
  - If the primary is optional, the BYE is acknowledged, but not passed back to the originator. The primary session is maintained in a dormant state and further midcall updates are blocked for the remainder of the call.
- 3. For other responses, the message from the primary is sent to the originator (Unified CM or CUBE).
- **4.** Where the RE-INVITE requests a change in SDP or SRTP and only if this is successfully acknowledged (200 OK) by the primary, the RE-INVITE is sent to the other destinations.
- **5.** If any of the other destinations respond to the RE-INVITE with a failure, CUBE Media Proxy clears that fork by sending a BYE to that destination. The status of this failed session is provided to Unified CM in an INFO message in NBR configurations.

## **Secure Recording of Secure Calls and Nonsecure Calls**

#### **Secure Recording of Secure Calls**

With CUBE Media Proxy using Unified CM NBR, it is possible to extend encrypted calls to forked destinations. In this scenario, call signaling is secured using TLS for each connection between CUBE Media Proxy and Unified CM and recorders. As SRTP passthrough is used for media flows, the cipher suite and encryption key negotiated between Unified CM and the primary destination is used for all forks.

Refer to Configuring SIP TLS to secure signaling on Unified CM and forked legs. SRTP configuration is only required for the Unified CM.

#### **Secure Recording of Nonsecure Calls**

From Cisco IOS XE Bengaluru 17.5.1a, CUBE Media Proxy used in NBR or SIPREC mode may be configured to secure specific forked sessions when the original call is not encrypted. In this case, the primary destination must be secured and is treated in the same way as a mandatory destination as described in the message handling section above. Refer to SIP TLS and SRTP-RTP internetworking

### **Support for High Availability**

CUBE Media Proxy may be run on a high availability pair of platforms to ensure that calls and media forks are maintained if hardware failure. Call and forked session state is continuously synchronized between the platforms, ensuring that the standby can seemlessly take over media forwarding and call control if necessary.

High availability is available for CUBE Media Proxy configured for Unified CM NBR or SIPREC using either box-to-box or inbox redundancy options.

The following conditions apply when using CUBE Media Proxy high availability:

- Both Active and Standby platforms must have a common hardware and software configuration.
- Calls are synchronized by establishing a checkpoint with the standby on completion of each INVITE, REINVITE, UPDATE, or BYE message transaction.
- Connections that are not successfully established at the point of switchover are not maintained (as there is no checkpoint for the incomplete message transaction).
- In Unified CM NBR mode, checkpoint information includes call metadata, SRTP context and common session ID for all forked sessions. Checkpoints are created after message flows between a recorder and Unified CM are complete. For example, when an optional recorder sends a BYE, the checkpoint is created after CUBE Media Proxy receives the 200 OK response from Unified CM for the INFO message it sends.
- In SIPREC mode, checkpoint information includes common session ID, but not metadata.

You can use the following **show** commands to monitor the recording sessions on the Active and the Standby instances of CUBE Media Proxy:

- show call active voice compact
- show voip rtp connections
- · show voip recmsp session
- show media-proxy sessions
- show media-proxy sessions summary

#### • show sip-ua calls

#### **Media Latch**

By default, CUBE Media Proxy using Unified CM NBR uses source address validation to check if the IP address and port details that are received in the UDP header of the RTP or SRTP packets match with the details in the SDP sent by the SIP User Agent. Packets without matching IP address and port are dropped.

In a typical SCCP-based BiB recording using Unified CM NBR CUBE Media Proxy, Unified CM first sends an SDP with the IP address and a dummy port to the CUBE Media Proxy to get the capabilities of CUBE Media Proxy. Unified CM then sends this SDP to the SCCP phone. The CUBE Media Proxy does not know the BiB IP address and port details of the SCCP phone. In these call flows, the IP address and port details in the media packets that are sent from BiB of the SCCP phone to SCCP phone, are different from the IP address and port details in the packets that are sent from Unified CM to the CUBE Media Proxy.

Media Latching is enabled on Unified CM NBR CUBE Media Proxy by default so that the CUBE Media Proxy learns the remote IP address and port details from the UDP transport header of the first RTP or SRTP packet. Media latching is turned on for every call that flows through the CUBE Media Proxy, and works for initial and midcall scenarios. Media Latching is enabled on the inbound leg (Unified CM leg), such that the media packets are accepted even if they are sent from a source IP address and port that is different from the IP address that is advertised in the SDP.