

Loading and Managing System Images Configuration Guide

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CHAPTER

Read Me First

Important Information about Cisco IOS XE 16

Effective Cisco IOS XE Release 3.7.0E (for Catalyst Switching) and Cisco IOS XE Release 3.17S (for Access and Edge Routing) the two releases evolve (merge) into a single version of converged release—the Cisco IOS XE 16—providing one release covering the extensive range of access and edge products in the Switching and Routing portfolio.

Note

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The Feature Information table in the technology configuration guide mentions when a feature was introduced. It might or might not mention when other platforms were supported for that feature. To determine if a particular feature is supported on your platform, look at the technology configuration guides posted on your product landing page. When a technology configuration guide is displayed on your product landing page, it indicates that the feature is supported on that platform.

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Digitally Signed Cisco Software

The Digitally Signed Cisco Software feature describes how to identify digitally signed Cisco software, gather software authentication information related to digitally signed images, and perform key revocation. Digitally Signed Cisco software is software that is digitally signed using secure asymmetrical (public-key) cryptography.

The purpose of digitally signed Cisco software is to ensure that customers are confident that the software running within their systems is secure and has not been tampered with, and that the software running in those systems originated from the trusted source as claimed.

For customers concerned about software updates involving digitally signed Cisco software--no action is necessary for customers to take advantage of the increased protection. The system operation is largely transparent to existing practices. Some minor changes in system displays reflect the use of digitally signed Cisco software.

- Finding Feature Information, page 3
- Restrictions for Digitally Signed Cisco Software, page 4
- Information About Digitally Signed Cisco Software, page 4
- How to Work with Digitally Signed Cisco Software Images, page 7
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Finding Feature Information

Your software release may not support all the features documented in this module. For the latest caveats and feature information, see Bug Search Tool and the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the feature information table.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Restrictions for Digitally Signed Cisco Software

The Cisco Catalyst 4500 E+Series switches running Cisco IOS XE software include the functionality described in this document, except for Digitally Signed Software Key Revocation and Replacement.

Information About Digitally Signed Cisco Software

Features and Benefits of Digitally Signed Cisco Software

Three main factors drive digitally signed Cisco software and software integrity verification:

- The U.S. government is introducing a new version of the Federal Information Processing Standard (FIPS) 140. FIPS-140-3 is the latest draft and is scheduled for ratification in 2010 and to be effective in 2011. This standard requires software to be digitally signed and to be verified for authenticity and integrity prior to load and execution.
- The focus on product security provides increased protection from attacks and threats to Cisco products. Digitally signed Cisco software offers increased protection from the installation and loading of software that has been corrupted or modified.
- Digitally signed Cisco software provides counterfeit protection, which provides further assurance for customers that the equipment they purchase is as claimed.

Digitally Signed Cisco Software Identification

Digitally signed Cisco IOS software is identified by a three-character extension in the image name. The Cisco software build process creates a Cisco IOS image file that contains a file extension based on the signing key that was used to sign images. These file extensions are:

- .SPA
- .SSA

The significance of each character in the file extension is explained in the table below.

File Extension Character	Character Meaning
S (first character)	Stands for digitally signed software.
P or S (second character)	P and S stand for a production and special (development) image, respectively. A production image is Cisco software approved for general release; a special image is development software provided under special conditions for limited use.

File Extension Character	Character Meaning
A (third character)	Indicates the key version used to digitally sign the image. A key version is identified by an alphabetical character - for example, A,B,C

Digitally Signed Cisco Software Key Types and Versions

Digitally signed Cisco software keys are identified by the type and version of the key. A key can be a special, production, or rollover key type. Special and production keys can be revoked. A rollover key is used to revoke a production or special key. The second character in the file extension indicates whether the key type is a special or production key. The key type can be "P" for a production key or an "S" for a special key.

Production and special key types have an associated key version. The key version is defined by the third character in the file extension, in the form of an alphabetical character; for example A, B or C. When a key is replaced, the key version is incremented alphabetically. For example, after a key revocation of a key type "P" (production key) with a key version of "A", the new image will be signed with key version "B". Key type and key version are stored as part of the key record in the key storage of the device.

Digitally Signed Cisco Software Key Revocation and Replacement



Key revocation and replacement is not supported on Catalyst 4500 E+Series switches running IOS XE software.

Key Revocation

Key revocation is the process of removing a key from operational use in digitally signed Cisco software.

Key revocation takes place when a key becomes compromised or is no longer used. Key revocation and replacement is only necessary in the event of a certain type of vulnerability or catastrophic loss to Cisco's secure key infrastructure. Operational steps to remedy the situation would only be necessary if notified and directed by Cisco. Notification and direction would occur through posting of advisories or field notices on www.cisco.com.

There are two different key revocation processes depending on the type of key to be revoked:

- Production key replacement uses a revocation image and a production image
- Special key replacement uses a production image

Key Replacement

Key replacement is the process of providing a new key to replace a compromised key. The new key is added before the compromised key is revoked. Key replacement is a two-step process:

1 A new key is added to the key storage to replace the revoked key.

2 After the image is verified as operating correctly with the new key, the compromised key is revoked from the key storage.

Key Revocation Image

A revocation image is a basic version of the normal image whose function is to add a new production key to the key storage area. A revocation image has no other capabilities. When a key is to be revoked and replaced, one revocation image per key is provided.

A revocation image contains a new production key bundled within it.

A rollover key stored on the platform is used to verify the signature of the revocation image--a valid revocation image is signed using the same rollover key.



A revocation image can be used only in production key revocation.

Important Tasks Concerning the Revocation Image

There are two important tasks concerning the revocation image:

- Adding the new production key to the key storage area.
- Performing a production key upgrade check. For more information, see Step 2 in the "Production Key Revocation".

Adding the New Production Key to the Key Storage Area:

The revocation image adds the bundled production key to the key storage. The key is written to the primary and backup key storage areas after the revocation image checks that the key is already not part of the existing set of keys in the key storage.

Performing a Key Upgrade Check:

After the new key is added and the customer has upgraded the software (Cisco IOS and ROMmon), the show software authenticity upgrade-status command should be run. The user can review the command output to determine if the production key is successfully upgraded, and can be selected for the next boot.

Production Key Revocation

A production key (also called the release key) is revoked and replaced using a revocation image signed with a rollover key, because the images signed using the compromised production key cannot be trusted. The ROMmon can boot any image signed using a rollover key. The production key revocation and replacement process involves four steps:

- 1 Add the new production key to the key storage. The new production key is bundled within the revocation image.
- 2 Perform a software upgrade check using the show software authenticity upgrade-status command to verify the following:
 - The new production key version is installed.

- The new production key is added to the primary key storage (if not, issue the software authenticity key add production command again with the existing revocation image).
- The new production key is added to the backup key storage (if not, issue the software authenticity key add production command again with the existing revocation image).
- The image is configured for autoboot (with the boot system command) signed with the new production key (if not, make sure the new production image is copied into the box and modify the boot system command to point to the new image).
- The upgradable ROMmon is signed with the new production key (if not, upgrade the ROMmon to the one signed with the new production key).
- **3** Once everything is verified, the user may load the production image signed with the new production key by using the reload command.
- 4 Once the new production image is loaded, the user may revoke the compromised key using the software authenticity key revoke production command.

Steps 1 and 2 are done using the special revocation image. It is important for the user to do verifications in Step 2 because after a reboot (in Step 3), an old key will not be revoked if any of the software is still using the old key. The verifications help to ensure that the new key is fully installed and the next reboot (in Step 3) will use the new release software and new ROMmon. Revoking the old production key (Step 4) can be done only after the new key and the new software are installed to the system.

Special Key Revocation

A special key is revoked using a production image signed with a production key. Each production image used for special key revocation has a bundled special key that is the latest at the time of building the production image. The special key revocation and replacement process involves three steps:

- 1 Add the bundled new special key to the key storage area.
- 2 Upgrade the ROMmon that is signed using the compromise special key, to the new ROMmon signed with the new special key.
- **3** Revoke the compromised key from the key storage.

Note that Step 3 does not require any reboot and will be done using the production image itself. This is because the customer is already running a production image and invalidation itself happens from the running production image. Special images do not have the capability to add or invalidate any key.

How to Work with Digitally Signed Cisco Software Images

Identifying Digitally Signed Cisco Software

Perform this task to identify digitally signed Cisco software by examining the image filename in the command output from the show version command, and judging it on the criteria described in the "Digitally Signed Cisco Software Identification" section.



If the image file has been renamed by the user, it may not be possible to identify the image because the user may have overwritten the criteria used to indicate that the image is digitally signed.

SUMMARY STEPS

- 1. enable
- 2. show version

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	show version	Displays information about the Cisco IOS software version running on a routing device, the ROM Monitor and Bootflash software versions, and
	Example:	the hardware configuration, including the amount of system memory.
	Device# show version	

Displaying Digitally Signed Cisco Software Signature Information

Perform this task to display information related to software authentication for the current ROMmon and the Cisco IOS image file used for booting. The display includes image credential information, the key type used for verification, signature information, and other attributes in the signature envelope.

SUMMARY STEPS

- 1. enable
- 2. show software authenticity running

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	

	Command or Action	Purpose
Step 2	show software authenticity running	Displays software authenticity-related information for the current ROMmon and the Cisco IOS image file used for booting.
	Example:	
	Device# show software authenticity running	

Displaying Digital Signature Information for a Specific Image File

Perform this task to display the digital signature information related to software authentication for a specific image file.

SUMMARY STEPS

- 1. enable
- 2. show software authenticity file {flash0:filename | flash1:filename | flash:filename | nvram:filename | flash0:filename | flash1:filename}

DETAILED STEPS

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	show software authenticity file {flash0:filename flash1:filename flash:filename nvram:filename flash0:filename flash1:filename}	Displays digital signature and software authenticity-related information for a specific image file.
	Example:	
	Device# show software authenticity file flash0:c3900-universalk9-mz.SPA	

Displaying Digitally Signed Cisco Software Key Information

Perform this task to display digitally signed Cisco software key information. The information details the software public keys that are in storage with the key types.

SUMMARY STEPS

- 1. enable
- 2. show software authenticity keys

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	show software authenticity keys	Displays the software public keys that are in storage with the key types for digitally signed Cisco software.
	Example:	
	Device# show software authenticity keys	

Troubleshooting Digitally Signed Cisco Software Images

Perform this task to troubleshoot digitally signed Cisco software images.

SUMMARY STEPS

- 1. enable
- 2. debug software- authenticity errors {envelope | errors | key | revocation | show | verbose}

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	debug software- authenticity errors {envelope errors key revocation show verbose}	Enables the display of debug messages for digitally signed Cisco software.
	Example:	
	Device# debug software-authenticity errors	

Configuration Examples for Digitally Signed Cisco Software

Identifying Digitally Signed Cisco Software Example

The following example displays the digitally signed Cisco software image filename and allows a user to identify it based on the digitally signed Cisco software identification criteria:

```
Device# show version
Cisco IOS Software, C3900 Software (C3900-UNIVERSALK9-M),
12.4(20090904:044027) [i12 577]
Copyright (c) 1986-2009 by Cisco Systems, Inc.
Compiled Fri 04-Sep-09 09:22 by xxx
ROM: System Bootstrap, Version 12.4 (20090303:092436)
C3900-2 uptime is 8 hours, 41 minutes
System returned to ROM by reload at 08:40:40 UTC Tue May 21 1901!
System image file is "xxx.SPA"
Last reload reason: Reload Command
This product contains cryptographic features and is subject to United
States and local country laws governing import, export, transfer and
use. Delivery of Cisco cryptographic products does not imply
third-party authority to import, export, distribute or use encryption.
Importers, exporters, distributors and users are responsible for
compliance with U.S. and local country laws. By using this product you
agree to comply with applicable laws and regulations. If you are unable
to comply with U.S. and local laws, return this product immediately.
A summary of U.S. laws governing Cisco cryptographic products may be found at:
http://www.cisco.com/wwl/export/crypto/tool/stqrg.html
If you require further assistance please contact us by sending email to
export@cisco.com.
Cisco xxx (revision 1.0) with CISCxxx with 987136K/61440K bytes of memory.
Processor board ID xxx
3 Gigabit Ethernet interfaces
1 terminal line
1 Virtual Private Network (VPN) Module
1 cisco Integrated Service Engine(s)
DRAM configuration is 72 bits wide with parity enabled.
255K bytes of non-volatile configuration memory.
1020584K bytes of USB Flash usbflash0 (Read/Write)
1020584K bytes of USB Flash usbflash1 (Read/Write)
500472K bytes of ATA System CompactFlash 0 (Read/Write)
License Info:
License UDI:
Device# PID
                             SN
_____
   XXX
                              XXXX
хx
Technology Package License Information for Module: 'xxx'
_____
Technology Technology-package Technology-package Current Type Next reboot
               -----
_____
ipbaseipbasek9Permanentipbasek9securitysecurityk9Evaluationsecurityk9ucNoneNoneNonedataNoneNoneNone
Configuration register is 0x2102
```

Note the digitally signed image file is identified in the following line:

System image file is "xxx.SPA"

The image has a three-character extension in the filename (.SPA) characteristic of digitally signed Cisco software. Based on the guidelines in the "Digitally Signed Cisco Software Identification" section the first character in the file extension "S" indicates that the image is a digitally signed software image, the second character "P" indicates that the image is digitally signed using a production key, and the third character "A" indicates that the key version is version A.

Displaying Digitally Signed Cisco Software Signature Information Example

The following example shows how to display information related to software authentication for the current ROMmon and Cisco IOS image file used for booting:

```
Device# show software authenticity running
SYSTEM IMAGE
Image type
                              : Development
    Signer Information
        Common Name
                              : XXX
        Organization Unit : xxx
       Organization Name
                              : XXX
    Certificate Serial Number : xxx
   Signature Algorithm 2004
Kev Version
                              : 2048-bit RSA
   Key Version
                              : XXX
    Verifier Information
        Verifier Name : ROMMON 2
Verifier Version : System Bootstrap, Version 12.4(20090409:084310)
ROMMON 2
_____
Image type
                              : xxx
   Signer Information
       Common Name
                              : XXX
       Organization Unit : xxx
       Organization Name
                              : XXX
    Certificate Serial Number : xxx
    Hash Algorithm
                       : XXX
    Signature Algorithm
                              : 2048-bit RSA
   Kev Version
                              : xx
    Verifier Information
                           : ROMMON 2
: System Bootstrap, Version 12.4(20090409:084310) [
        Verifier Name
        Verifier Version
The table below describes the significant fields shown in the display.
```

Table 2: show software authenticity running Field Descriptions

Field	Description
SYSTEM IMAGE	Section of the output displaying the system image information.
Image type	Displays the type of image.
Common Name	Displays the name of the software manufacturer.
Organization Unit	Displays the hardware the software image is deployed on.
Organization Name	Displays the owner of the software image.

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Field	Description
Certificate Serial Number	Displays the certificate serial number for the digital signature.
Hash Algorithm	Displays the type of hash algorithm used in digital signature verification.
Signature Algorithm	Displays the type of signature algorithm used in digital signature verification.
Key Version	Displays the key version used for verification.
Verifier Name	Name of the program responsible for performing the digital signature verification.
Verifier Version	Version of the program responsible for performing the digital signature verification.
ROMMON 2	Section of the output displaying the current ROMmon information.

Displaying the Digital Signature Information for a Specific Image File Example

The following example shows how to display the digital signature information related to software authentication for a specific image file:

Device# show software authenticity file flash0:c3900-universalk9-mz.SSA

File Name Image type Signer Information		flash0:c3900-universalk9-mz.SSA Development
Common Name Organization Unit Organization Name Certificate Serial Number Hash Algorithm	:::::::::::::::::::::::::::::::::::::::	xxx xxx xxx xxx SHA512
Signature Algorithm Key Version		2048-bit RSA A

The table below describes the significant fields shown in the display.

Table 3: show software authenticity file Field Descriptions

Field	Description
File Name	Name of the filename in the memory. For example, flash0:c3900-universalk9-mz.SSA refers to filename c3900-universalk9-mz.SSA in flash memory (flash0:).
Image type	Displays the type of image.

Field	Description
Signer Information	Signature information.
Common Name	Displays the name of the software manufacturer.
Organization Unit	Displays the hardware the software image is deployed on.
Organization Name	Displays the owner of the software image.
Certificate Serial Number	Displays the certificate serial number for the digital signature.
Hash Algorithm	Displays the type of hash algorithm used in digital signature verification.
Signature Algorithm	Displays the type of signature algorithm used in digital signature verification.
Key Version	Displays the key version used for verification.

Displaying Digitally Signed Cisco Software Key Information Example

The following example displays digitally signed Cisco software key information. The information details the software public keys that are in storage, including their key types.

```
Device# show software authenticity keys
Public Key #1 Information
------
Key Type
                   : Release (Primary)
Public Key Algorithm : RSA
Modulus :
       CC:CA:40:55:8C:71:E2:4A:3A:B6:9D:5C:94:1D:02:BA:
       ...
26:04:6B:33:EB:70:2B:18:24:C7:D9:31:3E:77:24:85
Exponent : xxx
Key Version
                    : A
Public Key #2 Information
    _____
Key Type
                   : Development (Primary)
Public Key Algorithm : RSA
Modulus :
       CC:CA:40:55:8C:71:E2:4A:3A:B6:9D:5C:94:1D:02:BA:
       ....
26:04:6B:33:EB:70:2B:18:24:C7:D9:31:3E:77:24:85
Exponent : xxx
Key Version
                    : A
```

The table below describes the significant fields shown in the display.

Table 4: show software authenticity keys Field Descriptions

Field	Description
Public Key #	Public key number.
Кеу Туре	Displays the key type used for image verification.
Public Key Algorithm	Displays the name of the algorithm used for public key cryptography.
Modulus	Modulus of the public key algorithm.
Exponent	Exponent of the public key algorithm
Key Version	Displays the key version used for verification.

Enabling Debugging of Digitally Signed Cisco Software Image Key Information Example

The following example shows how to enable debugging of software authentication events relating to key information for digitally signed Cisco software:

Device# debug software authenticity key

Additional References

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The following sections provide references related to the Digitally Signed Cisco Software feature.

Related Documents

Related Topic	Document Title
Cisco IOS commands	Cisco IOS Master Command List, All Releases
System Management Command Reference	http://www.cisco.com/c/en/us/td/docs/switches/lan/ catalyst3850/software/release/3se/ system_management/command_reference/b_sm_3se_ 3850_cr.html

MIBs

МІВ	MIBs Link
No new or modified MIBs are supported by this feature.	To locate and download MIBs for selected platforms, Cisco IOS releases, and feature sets, use Cisco MIB Locator found at the following URL: http://www.cisco.com/go/mibs

Technical Assistance

Description	Link
The Cisco Support website provides extensive online resources, including documentation and tools for troubleshooting and resolving technical issues with Cisco products and technologies.	http://www.cisco.com/cisco/web/support/index.html
To receive security and technical information about your products, you can subscribe to various services, such as the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) Feeds.	
Access to most tools on the Cisco Support website requires a Cisco.com user ID and password.	

Feature Information for Digitally Signed Cisco Software

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

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Feature Name	Releases	Feature Information
Digitally Signed Cisco Software		The Digitally Signed Cisco Software feature describes how to identify digitally signed Cisco software, gather software authentication information related to digitally signed images, and perform key revocation. Digitally Signed Cisco software is software that is digitally signed using secure asymmetrical (public-key) cryptography.
		The following commands were introduced or modified: debug software authenticity, show software authenticity file, show software authenticity keys, show software authenticity running.
Key Revocation Feature Support		Key revocation feature support was added. Key revocation removes a key from a platform's key storage. A platform can host a production or special image, and a production key (from a production image) or special key (from a special image) may be revoked during key revocation.
		The following section provides information about this feature:
		• Digitally Signed Cisco Software Key Revocation and Replacement
		The following commands were introduced or modified: debug software authenticity, show software authenticity upgrade-status, software authenticity key add, software authenticity key revoke, upgrade rom-monitor file.

Table 5: Feature Information for Digitally Signed Cisco Software

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Using FTP to Manage System Images

This module contains information about using FTP to manage Cisco system images.

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- Image Copying from Flash Memory to an FTP Server, page 19
- Image Copy from an FTP Server to a Flash Memory File System, page 20
- Copying an Image from Flash Memory to an FTP Server, page 21
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Finding Feature Information

Your software release may not support all the features documented in this module. For the latest caveats and feature information, see Bug Search Tool and the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the feature information table.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Image Copying from Flash Memory to an FTP Server

The FTP protocol requires a client to send a remote username and password on each FTP request to a server. When you copy a configuration file from the router to a server using FTP, the Cisco IOS software sends the first valid username it encounters in the following list:

- 1 The username specified in the copy privileged EXEC command, if a username is specified.
- 2 The username set by the **ipftpusername** global configuration command, if the command is configured.
- **3** Anonymous.

The router sends the first valid password it encounters in the following list:

1 The password specified in the copy privileged EXEC command, if a password is specified.

2 The password set by the **ipftppassword** global configuration command, if the command is configured.

The router forms a password *username @routername .domain*. The variable *username* is the username associated with the current session, *routername* is the configured hostname, and *domain* is the domain of the router.

The username and password must be associated with an account on the FTP server. If you are writing to the server, the FTP server must be properly configured to accept the FTP write request from the user on the router.

If the server has a directory structure, the configuration file or image is written to or copied from the directory associated with the username on the server. For example, if the system image resides in the home directory of a user on the server, specify that user's name as the remote username.

Refer to the documentation for your FTP server for more information.

Use the **ipftpusername** and **ipftppassword** commands to specify a username and password for all copies. Include the username in the **copy** command if you want to specify a username for that copy operation only.

Image Copy from an FTP Server to a Flash Memory File System

You can copy a system image from an FTP server to a flash memory file system.

FTP Username and Password

The FTP protocol requires a client to send a remote username and password on each FTP request to a server. When you copy a configuration file from the router to a server using FTP, the Cisco IOS software sends the first valid username it encounters in the following list:

- 1 The username specified in the **copy** privileged EXEC command, if a username is specified.
- 2 The username set by the **ipftpusername** global configuration command, if the command is configured.
- 3 Anonymous.

The router sends the first valid password it encounters in the following list:

- 1 The password specified in the **copy** privileged EXEC command, if a password is specified.
- 2 The password set by the **ip ftp password** command, if the command is configured.

The router forms a password *username* @*routername*.*domain*. The variable *username* is the username associated with the current session, *routername* is the configured host name, and *domain* is the domain of the router.

The username and password must be associated with an account on the FTP server. If you are writing to the server, the FTP server must be properly configured to accept the FTP write request from the user on the router.

If the server has a directory structure, the configuration file or image is written to or copied from the directory associated with the username on the server. For example, if the system image resides in the home directory of a user on the server, specify that user's name as the remote username.

Refer to the documentation for your FTP server for more information.

Use the **ip ftp username** and **ip ftp password** commands to specify a username and password for all copies. Include the username in the **copy** command if you want to specify a username for that copy operation only.

Copying an Image from Flash Memory to an FTP Server

To copy a system image to an FTP network server, complete the tasks in this section:

SUMMARY STEPS

- 1. enable
- 2. configure terminal
- 3. ip ftp username username
- 4. ip ftp password password
- 5. end
- **6. show** *flash-filesystem* :
- 7. copy flash-filesystem : filename ftp: [[[//[username [:password]@]location]/directory]/filename]

DETAILED STEPS

Command or Action	Purpose
enable	Enables privileged EXEC mode.
Example:	• Enter your password if prompted.
Router> enable	
configure terminal	(Optional) Enters global configuration mode. This step is required only if you override the default remote
Example:	username or password (see Steps 2 and 3).
Router# configure terminal	
ip ftp username username	(Optional) Changes the default remote username.
Example:	
Router(config)# ip ftp username user1	
ip ftp password password	(Optional) Changes the default password.
Example:	
Router(config)# ip ftp password guessme	
end	(Optional) Exits global configuration mode. This step is required only if you override the default remote
Example:	username or password (see Steps 2 and 3).
Router(config)# end	
	<pre>enable enable Example: Router> enable configure terminal Example: Router# configure terminal ip ftp username username Example: Router(config)# ip ftp username user1 ip ftp password password Example: Router(config)# ip ftp password guessme end Example:</pre>

	Command or Action	Purpose
Step 6	<pre>show flash-filesystem : Example: Router# show flash:</pre>	(Optional) Displays the system image file in the specified flash directory. If you do not already know it, note the exact spelling of the system image filename in flash memory.
Step 7	<pre>copy flash-filesystem : filename ftp: [[[//[username [:password]@]location]/directory]/filename] Example: Router# copy slot0:1:your-ios ftp://myuser:mypass@172.23.1.129/dirt/sysadmin/your-ios</pre>	Note After you have issued the copy privileged EXEC command, you may be prompted for additional information or for confirmation of the action. The prompting will depend on

Examples

The following example uses the **showslot1:privileged**EXEC command to display the name of the system image file in the second PCMCIA slot, and copies the file (test) to an FTP server:

In this example, the file named your-ios is copied from partition 1 of the flash memory PC card in slot 0 to the TFTP server at 172.23.1.129. The file will be saved with the name your-ios in the dirt/sysadmin directory relative to the directory of the remote username.

Copying from an FTP Server to Flash Memory

To copy a system image from an FTP server to a flash memory file system, complete the tasks in this section:

SUMMARY STEPS

- 1. enable
- **2.** show *flash-filesystem* :
- **3. copy** *flash-url* **tftp** :[[[//location]/directory]/filename]
- 4. configure terminal
- 5. ip ftp username username
- 6. ip ftp password password
- 7. end
- 8. copy ftp: [[[//[username [:password]@]location] /directory]/filename]flash-filesystem:[filename]

DETAILED STEPS

I

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	
Step 2	show flash-filesystem :	(Optional) Displays the system image filename in Flash memory. Use this command to verify the url-path of
	Example:	the file and the exact spelling of the system image
	Router# show flash:	filename for use in the next command.
Step 3	copy flash-url tftp :[[[//location]/directory]/filename]	Copies the system image from Flash memory to a TFTP server. Specify the file location and filename as the
	Example:	<i>flash-url</i> argument.
	Router# copy slot0:1:your-ios tftp://172.23.1.129/dirt/sysadmin/your-ios	NoteAfter you have issued the copy privileged EXEC command, you may be prompted for additional information or for confirmation of the action. The prompting will depend on how much information you provide in the copy command and the current setting of the fileprompt global configuration command.
Step 4	configure terminal	(Optional) Enters global configuration mode from the terminal. This step is required only if you want to
	Example:	override the default remote username or password (see Steps 3 and 4).
	Router# configure terminal	5 cps 5 and 4).
Step 5	ip ftp username username	(Optional) Changes the default remote username.
	Example:	
	Router(config)# ip ftp username netuser1	

	Command or Action	Purpose
Step 6	ip ftp password password	(Optional) Changes the default password.
	Example:	
	Router(config)# ip ftp password guessme	
Step 7	end	(Optional) Exits global configuration mode. This step is required only if you override the default remote
	Example:	username or password (see Steps 3 and 4).
	Router(config)# end	
Step 8	copy ftp: [[[//[username [:password]@]location] /directory]/filename]flash-filesystem:[filename]	Copies the configuration file from a network server to running memory or the startup configuration using rcp.
	<pre>Example: Router# copy ftp://myuser:mypass@theserver/tftpboot/sub3/c7200-js-mz slot1:c7200-js-mz</pre>	Note After you have issued the copy privileged EXEC command, you may be prompted for additional information or for confirmation of the action. The prompting will depend on how much information you provide in the copy command and the current setting of the fileprompt global configuration command.

Examples

The following example illustrates how to use the **reload** command to reload the software on the router on the current day at 7:30 p.m.:

Router# reload at 19:30 Reload scheduled for 19:30:00 UTC Wed Jun 5 1996 (in 2 hours and 25 minutes) Proceed with reload? [confirm] The following example illustrates how to use the reload command to reload the software on the router at a future time:

Router# reload at 02:00 jun 20 Reload scheduled for 02:00:00 UTC Thu Jun 20 1996 (in 344 hours and 53 minutes) Proceed with reload? [confirm]



CHAPTER

Configuring the Cisco IOS Auto-Upgrade Manager

The Cisco IOS Auto-Upgrade Manager (AUM) feature simplifies the software image upgrade process by providing a simple interface to specify, download, and upgrade a new Cisco IOS image.

You can upgrade to a new Cisco IOS image in interactive mode by allowing the Auto-Upgrade Manager to guide you through the process. Alternatively, you can perform the upgrade by issuing a single Cisco IOS command or a series of commands. All three methods utilize the Warm Upgrade functionality to perform the upgrade and minimize downtime.

- Finding Feature Information, page 25
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- Restrictions for Cisco IOS Auto-Upgrade Manager, page 26
- Information About Cisco IOS Auto-Upgrade Manager, page 26
- How to Upgrade a Cisco IOS Software Image Using the Cisco IOS Auto-Upgrade Manager, page 29
- Configuration Examples for Cisco IOS Auto-Upgrade Manager, page 34
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Finding Feature Information

Your software release may not support all the features documented in this module. For the latest caveats and feature information, see **Bug Search** Tool and the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the feature information table.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Prerequisites for Cisco IOS Auto-Upgrade Manager

- You must configure the DNS server IP address on the router for a download from Cisco. For more details, refer to the "Configuring the DNS Server IP Address: Example" section and the "Related Documents" section.
- You must configure the Secure Socket Layer (SSL) certificate from the Cisco website (www.cisco.com) on the router for a download from Cisco. This configuration is not required for a download from a non-Cisco server. For more details, refer to the "Configuring the SSL Certificate for a Cisco Download" section and the "Related Documents" section.
- You must register with Cisco Systems for cryptographic software downloads if you want to download cryptographic Cisco IOS software images.

Restrictions for Cisco IOS Auto-Upgrade Manager

The Cisco IOS Auto-Upgrade Manager will not run to completion if the router does not have sufficient memory resource to load and store the requested Cisco IOS software image. The Cisco IOS software image can be downloaded from www.cisco.com only if the current Cisco IOS software image running in the router is a cryptographic image.

Information About Cisco IOS Auto-Upgrade Manager

Cisco IOS Auto-Upgrade Manager Overview

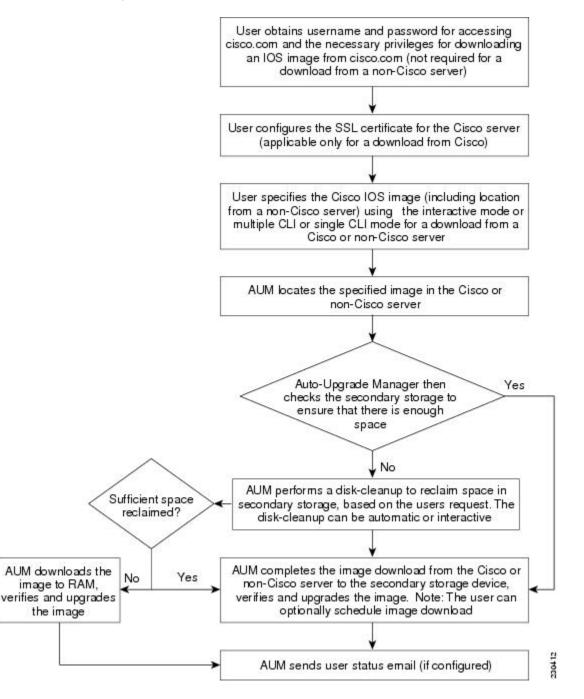
The Cisco IOS Auto-Upgrade Manager streamlines the process of upgrading to a new Cisco IOS software image. You can run the Cisco IOS Auto-Upgrade Manager through the command-line interface (CLI). AUM enables the router to connect to the Cisco website (www.cisco.com) and send the cisco.com username and password for authentication. After authentication, the router passes the name of the Cisco IOS software image that is specified by the user to the Cisco server. The Cisco server returns the complete URL of the Cisco IOS software image to the router.

The Cisco IOS Auto-Upgrade Manager configured on the router can then manage the entire process of upgrading to the Cisco IOS software image. AUM upgrades the router with the software image at the time specified by the user by performing the following tasks:

- · Locating and downloading the Cisco IOS software image
- · Checking all requirements
- Managing secondary storage space
- · Validating the Cisco IOS software image
- Scheduling a warm-upgrade

The figure below illustrates the workflow of the Cisco IOS Auto-Upgrade Manager.

Figure 1: Cisco IOS Auto-Upgrade Manager Workflow





If the router fails to load the Cisco IOS software image that you have specified, it displays the error message in the console window and in the syslog buffers indicating the reason for the failure. If the user is not authorized to download encrypted software, an error message is generated requesting the user to register for this service. Similarly, if any CLI configuration statements are not understood by the parser at bootup, it generates an error message and stores the log of the invalid configuration lines in the nvram:invalid-config file. This error message indicates that the Cisco IOS software image that you have specified does not support the same feature set as the old Cisco IOS software image. If the router does not have sufficient secondary storage space to support both the images, but succeeds in the upgrade with the new image, it connects to the Cisco server again and downloads the Cisco IOS software image into a secondary storage. This process erases the existing image.

Specific Cisco IOS Software Image Download from the Cisco Website

You can download a specific Cisco IOS software image from www.cisco.com. AUM uses Secure Socket Layer (SSL) for a secure connection, requiring the user to configure the certificate. The router passes the name of the Cisco IOS software image along with your username and password to log in to the www.cisco.com server. The Cisco server returns the complete URL for the specific Cisco IOS software image to the router.

The Cisco IOS Auto-Upgrade Manager can then automatically download the Cisco IOS software image that you have specified from www.cisco.com, verify it, and upgrade the router with the downloaded image.

Note

The Intelligent Download Application (IDA) is the Cisco interface to AUM and is sometimes used interchangeably with the term *Cisco server* in the context of AUM.

Additionally, the Cisco IOS Auto-Upgrade Manager provides the following optional services:

- · Disk clean-up utility
- · Scheduling of upgrade

These services are available for download from a Cisco or non-Cisco server, both in the interactive and command line modes.

Specific Cisco IOS Software Image Download from a Non-Cisco Server

You can download a Cisco IOS software image that is present on a local or non-Cisco TFTP or FTP server. You can provide an FTP username and password using the **ipftpusername** and **ipftppassword**global configuration commands for an FTP download. The Cisco IOS Auto-Upgrade Manager automates the process of downloading the specific Cisco IOS software image from a non-Cisco server and warm upgrade services. It also provides the disk clean-up utility to delete the files if the space required to download the new Cisco IOS software image is not sufficient.

Interactive and Single Command Line Mode

You can download a specific Cisco IOS software image from www.cisco.com using the CLI or through the following user interfaces:

Interactive Mode

The Auto-Upgrade Manager guides you through the process of upgrading to a new Cisco IOS image in the interactive mode. When you choose automatic upgrade, you are required to answer a few questions in the interactive mode to complete the device upgrade. You can initiate interactive mode by issuing the **upgradeautomatic** command without any options. For more details, refer to the *Cisco IOS Configuration Fundamentals Command Reference*.

Single Command Line Mode

The non-interactive single line CLI is for advanced users. You can download and upgrade to a new Cisco IOS software image from a Cisco or non-Cisco server by using the **upgradeautomaticgetversion** command and specifying all the required arguments. For more details, refer to the *Cisco IOS Configuration Fundamentals Command Reference*.

The interactive mode and single line CLI mode are applicable to downloads from Cisco and non-Cisco servers.

How to Upgrade a Cisco IOS Software Image Using the Cisco IOS Auto-Upgrade Manager

Configuring the SSL Certificate for a Cisco Download

Perform this task to configure the SSL certificate for a Cisco download.

Before You Begin

The SSL certificate must be configured to download from cisco.com. The certificate is required for secure HTTP communication. You can obtain the SSL certificate from the Cisco website (www.cisco.com) to configure it on the router.

Perform the following task to obtain the SSL certificate from the Cisco website:

- 1 Pull down the Tools menu in Internet Explorer (IE) and select Internet Options.
- 2 Under the Advanced tab, select "Warn if changing between secure and not secure mode."
- **3** Enter the URL https://www.cisco.com in IE. When a security alert pop-up box appears, click "No" for the question "You are about to leave a secure Internet connection. Do you want to continue?".
- 4 Double-click the lock icon on the status bar of IE. This action opens a dialog box showing the details of the certificate.
- 5 Click the Certification Path tab. This tab displays the certification chain.

- 6 Select each CA certificate and click View Certificate. This action opens a details window for the certificate.
- 7 Select the Details tab of the certificate window displayed, and click Copy to File. This action opens the certificate export wizard.
- 8 Save the certificate in the Base-64 encoded format to a file (such as cisco.cert).
- 9 Open the cisco.cert file in a Notepad to get the certificate data that you need to configure on your router.

SUMMARY STEPS

- 1. enable
- 2. configure terminal
- 3. crypto pki trustpoint name
- 4. enrollment terminal
- 5. revocation-check none
- 6. exit
- 7. crypto ca authenticate name

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	crypto pki trustpoint name	Declares the certification authority (CA) and enters ca-trustpoint configuration mode.
	Example:	
	Device(config)# crypto pki trustpoint cisco_ssl_cert	
Step 4	enrollment terminal	Displays the certificate request on the console terminal and allows you to enter the issued certificate data on the
	Example:	terminal.
	Device(ca-trustpoint)# enrollment terminal	

	Command or Action	Purpose
Step 5	revocation-check none	Specifies that certificate checking is not required.
	Example:	
	Device(ca-trustpoint)# revocation-check none	
Step 6	exit	Exits ca-trustpoint configuration mode and returns to global configuration mode.
	Example:	
	Device(ca-trustpoint)# exit	
Step 7	crypto ca authenticate name	Authenticates the CA to your router by obtaining the self-signed certificate of the CA.
	Example:	
	Device(config)# crypto ca authenticate cisco_ssl_cert	

Configuring the Cisco IOS Auto-Upgrade Manager

Perform this task to configure the Cisco IOS Auto-Upgrade Manager.

SUMMARY STEPS

- 1. enable
- 2. configure terminal
- 3. autoupgrade disk-cleanup {crashinfo | core | image | irrecoverable}
- 4. autoupgrade ida url url
- 5. autoupgrade status email {recipientemail-address | smtp-servername-address}

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	

	Command or Action	Purpose
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	autoupgrade disk-cleanup {crashinfo core image irrecoverable}	Configures the Cisco IOS Auto-Upgrade Manager disk cleanup utility.
	Example:	
	Device(config)# autoupgrade disk-cleanup crashinfo	
Step 4	autoupgrade ida url url	Configures the URL of the Cisco server running on www.cisco.com where the image download requests will
	Example:	be sent by Cisco IOS Auto-Upgrade Manager.
	Device(config)# autoupgrade ida url https://www.cisco.com/cgi-bin/new-ida/locator/ locator.pl	Note This step is required only if the default URL has changed.
Step 5	autoupgrade status email {recipientemail-address smtp-servername-address}	Configures the email address and outgoing email server to which the router sends the status email.
	Example:	
	Device(config)# autoupgrade status email smtp-server smtpserver.abc.com	

Downloading the Cisco IOS Software Image

Perform this task to download the Cisco IOS software image from the Cisco website (www.cisco.com) or from a non-Cisco server.

SUMMARY STEPS

- 1. enable
- 2. upgrade automatic getversion {ciscousernameusernamepasswordpasswordimageimage | url} [athh:mm | now | inhh:mm] [disk-management {auto | confirm | no}]

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.

	Command or Action	Purpose
		• Enter your password if prompted.
	Example:	
	Router> enable	
Step 2	upgrade automatic getversion {ciscousernameusernamepasswordpasswordimageimage url} [athh:mm now inhh:mm] [disk-management {auto confirm no}]	Downloads the image directly from www.cisco.com or a non-Cisco server.
	Example:	
	Device# upgrade automatic getversion tftp://abc/tom/c3825-adventerprisek9-mz.124-2.XA.bin at now disk-management auto	

Reloading the Router with the New Cisco IOS software Image

Perform this task to reload the router with the new Cisco IOS software image.

SUMMARY STEPS

- 1. enable
- 2. upgrade automatic runversion [athh:mm | now | inhh:mm]

DETAILED STEPS

I

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example: Router> enable	• Enter your password if prompted.
Step 2	upgrade automatic runversion [athh:mm	Reloads the router with the new image.
	now inhh:mm]	Note You can also use the upgradeautomaticgetversion command to
	Example:	reload the router with the new Cisco IOS software image. Bu you have already downloaded the Cisco IOS software image u
	Device# upgrade automatic runversion at 7:30	the upgradeautomaticgetversion command, you must use the upgradeautomaticrunversion command to reload the router.

Canceling the Cisco IOS Software Image Reload

Perform this task to cancel a scheduled reload of a specific Cisco IOS software image.

You can cancel an image reload under the following conditions:

- When the scheduled time to reload the router is not sufficient.
- When you do not want to upgrade the router to the new image.

SUMMARY STEPS

- 1. enable
- 2. upgrade automatic abortversion

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	
Step 2	upgrade automatic abortversion	Cancels the Cisco IOS software image upgrade.
	Example:	
	Device# upgrade automatic abortversion	

Configuration Examples for Cisco IOS Auto-Upgrade Manager

Configuring the DNS Server IP Address Example

You should configure the DNS server IP address on the router before configuring the Cisco IOS Auto-Upgrade Manager. This sequence of events enables the router to use the **ping** command with a hostname rather than an IP address. You can successfully ping the Cisco website (www.cisco.com) after configuring the DNS server IP address on the router. This action also ensures that the router is connected to the Internet.

The following example shows how to configure the DNS server IP address on your router. After configuring the DNS server IP address, you should be able to ping www.cisco.com successfully.

```
configure terminal
ip domain name mycompany.com
ip name-server 10.2.203.1
```

end ping www.cisco.com

Configuring the SSL Certificate for a Cisco Download Example

You should configure the SSL certificate of the Cisco server on the router before using the Cisco IOS Auto-Upgrade Manager to download an image from the Cisco website.

The following example shows how to configure the SSL certificate:

```
configure terminal
 crypto pki trustpoint cisco_ssl_cert
  enrollment terminal
  revocation-check none
 exit
 crypto ca authenticate cisco ssl cert
!Enter the base 64 encoded CA certificate and end this with a blank line or the word quit
. !The console waits for the user input. Paste the SSL certificate text and press Return.
----BEGIN CERTIFICATE----
<The content of the certificate>
----END CERTIFICATE-----
!Trustpoint 'cisco ssl cert' is a subordinate CA and holds a non self signed cert
!Trustpoint 'cisco_ssl_cert' is a subordinate CA.
!but certificate is not a CA certificate.
!Manual verification required
!Certificate has the following attributes:
      ! Fingerprint MD5: 49CE9018 COCC41BA 1D2FBEA7 AD3011EF
      ! Fingerprint SHA1: A88EAA5D 73D63CB7 BF25197B 9C35ED97 023BB57B
% Do you accept this certificate? [yes/no]: yes
Trustpoint CA certificate accepted.
% Certificate successfully imported
```

Configuring the Cisco IOS Auto-Upgrade Manager Example

The following example shows how to configure the Cisco IOS Auto-Upgrade Manager on the router:

```
configure terminal
autoupgrade disk-cleanup crashinfo
autoupgrade ida url https://www.cisco.com/cgi-bin/new-ida/locator/locator.pl
autoupgrade status status email smtp-server
```

Additional References

The following sections provide references related to the Cisco IOS Auto-Upgrade Manager.

٦

Related Documents

Related Topic	Document Title
Cisco IOS Auto-Upgrade Manager commands: complete command syntax, command modes, command history, defaults, usage guidelines, and examples.	Cisco IOS Configuration Fundamentals Command Reference
Configuring DNS on Cisco routers	Configuring DNS on Cisco Routers technical note
Warm Upgrade	Warm Upgrade feature module

Standards

Standard	Title
None	

MIBs

MIB	MIBs Link
None	To locate and download MIBs for selected platforms, Cisco IOS releases, and feature sets, use Cisco MIB Locator found at the following URL: http://www.cisco.com/go/mibs

RFCs

RFC	Title
None	

Technical Assistance

Description	Link
The Cisco Support website provides extensive online resources, including documentation and tools for troubleshooting and resolving technical issues with Cisco products and technologies.	http://www.cisco.com/cisco/web/support/index.html
To receive security and technical information about your products, you can subscribe to various services, such as the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) Feeds.	
Access to most tools on the Cisco Support website requires a Cisco.com user ID and password.	

Feature Information for Cisco IOS Auto-Upgrade Manager

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Cisco IOS Auto-Upgrade Manager	12.4(15)T Cisco IOS XE Release 3.9S	The Cisco IOS Auto-Upgrade Manager simplifies the software image upgrade process by providing a simple interface to specify, download, and upgrade a new Cisco IOS image.
		In 12.4(15)T, this feature was introduced on the Cisco 1800, Cisco 2800, and Cisco 3800 series routers.
		This feature was integrated into Cisco IOS XE Release 3.9S.
		The following commands were introduced or modified by this feature: autoupgrade disk-cleanup,autoupgrade ida url, autoupgrade status email, debug autoupgrade, show autoupgrade configuration unknown, upgrade automatic abortversion, upgrade automatic getversion, upgrade automatic runversion.

Table 6: Feature Information for Cisco IOS Auto-Upgrade Manager

Glossary

CLI -- command-line interface

IDA or Cisco server --Intelligent Download Application

 ${\bf Cisco\ IOS}\ {\rm --Cisco\ Internetworking\ Operating\ System}$