View Calls on SPA300/SPA500 Series IP Phones

Objectives

SPA300/500 series phones maintain a history of received and placed calls. The history can be easily viewed and a number from the list can be easily dialed. With the EditDial feature, a number can be modified. These features allow a small business to see what the phones are being used for.

This document explains how to view placed and received calls on the SPA300 and SPA500 devices.

Applicable Devices

- SPA300 Series IP Phones
- SPA500 Series IP Phones

View Placed or Received Calls

Step 1. Push the Setup button.

Getting Started	Crauma				
Run Setup Wizard	Groups				
 Status and Statistics 	SNMDv3 Groups				
 Administration 	Crown Name	Convrite Loval	Mrite Viewe	Dead Views	
► LAN	Group Name	Security Lever	write views	Redu views	
 Wireless 	RO	authPriv 🖌	view-none	view-all	
 System Security 	RW	authPriv 🗸	view-all	view-all	
 Client QoS 	Add Edit	Delete			
▼ SNMP					
General	Save				
Views					
Groups					
Users					
Targets					
 Captive Portal 					
 Single Point Setup 					

Step 2. Push soft-key for received or placed calls.



Note: The user can also use the navigation arrows to highlight "Placed Calls" or "Received Calls" then push the button below the word "Select."

Call Back Using Placed Calls or Received Calls Menu

Getting Started Groups Run Setup Wizard Status and Statistics SNMPv3 Groups Administration Group Name Security Level Write Views Read Views LAN \checkmark \checkmark view-none < view-all authPriv Wireless RW authPriv V \checkmark \checkmark view-all view-all System Security Client QoS Add SNMP General Save Views Groups Users Targets Captive Portal Single Point Setup

Step 1. Push the Setup button.

Step 2. Push the soft-key for placed or received calls.



Step 3. Push the button under the word "Dial" to dial the number back.

Placed Calls						
1	David 311, 1	id Davidson , 12/15/11 3:35p				
₹2	2 David Davidson					
UC5	40		_			
Dia	I	EditDial]	Exit		

Note: If the user wishes to edit the number before dialing, push the button under the word "EditDial".