View Answered Calls Through Web Interface on SPA300/SPA500 Series IP Phone

Objectives

Whenever a call is answered, the name of the caller, extension number of the caller, date and time of the call is recorded. The answered calls can be viewed without being directly in front of the phone by using the web interface of the IP Phone.

This document explains how to view answered calls through the web interface on the SPA300/SPA500 Series IP Phone.

Applicable Devices

- SPA300 Series IP Phone
- SPA500 Series IP Phone

Step-by-Step Procedure

View Answered Calls Through the Web Interface

Step 1. Connect the computer to the IP phone through the PC port on the back of the phone, or to a port on the device that manages the IP phone.

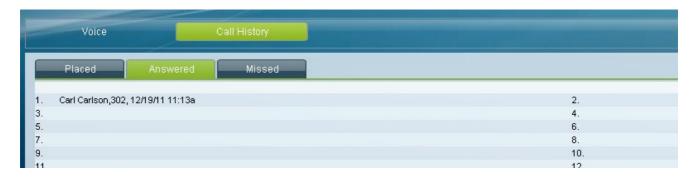
Step 2. Enter the IP address of the phone into the web browser to access the web interface of the phone.

Voice		Call History	J	
Info	System	Regional	Phone	User
Ext 1				

Step 3. Choose the Call History tab. The Call History page opens.

Voice		Call History	
Placed	Answered	Missed	
1.			
-			

Step 4. Choose the Answered Calls tab. The Answered Calls page opens.



Step 5. The name of the caller, extension number of the caller, date, and time of each answered call is displayed.