

Enable Feature Key Synchronization on the Cisco IP Phone 7800 or 8800 Series Multiplatform Phone

Objective

The Feature Key Synchronization feature on the Cisco IP Phone 7800 or 8800 Series Multiplatform Phone synchronizes services like Do Not Disturb (DND) and Call Forwarding with the call manager, when one is being used. Feature Key Synchronization is also enabled when the call forwarding and DND features are enabled.

This article aims to show you how to enable Feature Key Synchronization on the Cisco IP Phone 7800 or 8800 Series Multiplatform Phone.

Applicable Devices

- 7800 Series
- 8800 Series

Software Version

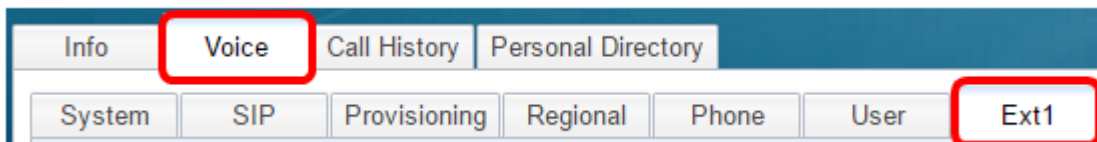
- 10.4

Enable Caller ID Blocking

Step 1. Log in to the web-based utility of the IP phone and choose **Admin Login > Advanced**.



Step 2. Choose **Voice > Ext 1**.



Step 3. Under Call Feature Settings, choose **Yes** from the Feature Key Sync 1 drop-down menu.

Call Feature Settings	
Message Waiting 1:	No ▾
Conference Bridge URL 1:	<input type="text"/>
Voice Mail Subscribe Interval 1:	86400
Feature Key Sync 1:	No ▾
	Yes
Supplementary Services	
DND Setting Line 1:	No ▾

Step 4. Click **Submit All Changes**.

<input type="button" value="Undo All Changes"/>	<input type="button" value="Submit All Changes"/>
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You should now have successfully enabled feature key synchronization on your phone.