

Error Invoked When Web Service is Used with xmlsoap Request in Action Library

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Introduction

This document describes the error invoked when the web service is used with XML content type.

Prerequisites

Requirements

Cisco recommends that you have knowledge of these topics:

- CloudCenter 4.8.1 / 4.8.2
- XMLSOAP requests
- Action Library

Components Used

The information in this document is based on CloudCenter 4.8.1 / 4.8.2.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Problem

When a web service is invoked with the use of **xmlsoap envelop** request with Action Library, it throws this exception:

```
VENDOR_ID::1::USER_ID::2::2018-02-21 14:30:39,237 ERROR handlers.CCActionHandler
[actionAsyncTaskExecutor-4] - Unable to Invoke Web Service with reason: 415 Unsupported Media
Type
org.springframework.web.client.HttpClientErrorException: 415 Unsupported Media Type
    at
org.springframework.web.client.DefaultResponseErrorHandler.handleError(DefaultResponseErrorHandl
```

```
er.java:91)  
    at org.springframework.web.client.RestTemplate.handleResponse(RestTemplate.java:641)
```

Solution

Cloud Center does not support the content type XML (text/xml) hence, it fails with the mentioned exception.

Bug Reference: [CSCvi09031](#)