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Product End-of-Life Notice Cisco public

# End-of-Sale and End-of-Life Announcement for the Cisco Business Edition 6000 Software Version 10.5 for User Addons and Featurelevel Upgrades

# Contents

Overview	3
End-of-life milestones	3
Product part numbers	3
Product migration options	11
For more information	12

#### Overview

#### EOL12775

Cisco announces the end-of-sale and end-of life dates for the Cisco Business Edition 6000 Software Version 10.5 for User Addons and Feature-level Upgrades. The last day to order the affected product(s) is January 23, 2021. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

This bulletin only applies to Business Edition 6000-specific 10.5 perpetual licenses under toplevel product ID R-CBE6K-K9, for 10.5 addon users and 10.5 feature-level-upgrades on existing 10.5 deployments. For end-of-life milestones of overall version 10.5, see bulletin EOL12641. This bulletin does NOT apply to Business Edition 6000/7000 appliances or the overall Business Edition 6000 solution.

# End-of-life milestones

 Table 1.
 End-of-Life Milestones and Dates for the Cisco Business Edition 6000 Software Version 10.5 for User Addons and Feature-level Upgrades

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 25, 2020
End-of-Sale Date License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 23, 2021
Last Ship Date License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 23, 2021

For end-of-life milestones of overall version 10.5, see bulletin EOL12641. This bulletin applies to addon users and feature-level-upgrades with extended orderability beyond end-of-sale for version 10.5 new purchases and version upgrades.

# Product part numbers

Table 2.	Product part numbers	affected	by this	announcement
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End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MIG-10X- BAS2MTG	BE6000 Upgrade 10.x Basic license to CUWL Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MIG-10X- ENH2MTG	BE6000 Upgrade 10.x Enhanced license to CUWL Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-10X- ENHP2MTG	BE6000 Upgrade 10.x Enhanced Plus license to CUWL Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-10X- STD2MTG	BE6000 Upgrade 10.x CUWL Std license to CUWL Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE-UWL-10X- MTG	BE6000 CUWL Meetings 10.x Users - Service Use Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN-10X- UWLPRO	BE6000 Unity Connection v10 CUWL Professional License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCM-10X- UWLMTG	BE6000 UCM v10 CUWL Meetings User License	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UCM-90-ENH- UCL	BE6K UCM 90 Enhanced User Connect License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ER10-USR-1	EMRGNCY RSPNDR USR LIC 1 PHN FOR NEW 10X SYSTEM	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCM- 9TO10-BAS	Upg to UCM 10.x Basic from 9.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCM- 9TO10-ENH	Upg to UCM 10.x Enhanced from 9.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCM- 9TO10-ENHP	Upg to UCM 10.x Enhanced Plus from 9.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCM- 9TO10-ESS	Upg to UCM 10.x Essential from 9.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UCM-90-ENHP- UCL	BE6K UCM 90 Enhanced Plus User Connect License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-ADV-UPG	Cisco Business Edition 6000 Advanced UCL - SW Upg w/o UCSS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UWL- BE2PRE	Cisco Business Edition 6000 - Upg CUWL BE to CUWL PRE Lic	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UWL- CM2PRE	Cisco Business Edition 6000 - Upg CM only to CUWL Premium	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UWL- CMAPPS2PR	Cisco Business Edition 6000 - Upg CM + Apps to CUWL Premium	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UWL-PRE	Cisco Business Edition 6000 - CUWL Premium License	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
BE6K-VM-UPG	BE6000 Messaging UCL - Standard SW Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CMBE6K-ADDON	Add On User Licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-BE6K CCLSFT OPT	Call Control Software Options	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-UCMBE6K EXPAND	Autoexpand	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-BE6K-ADV	Cisco Business Edition 6000 Advanced UCL - SW Upg with UCSS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE-UWL-10X-STD	BE6000 CUWL Standard 10.x Users - Service Use Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UCM-10X-TP-UCL	BE6000 UCM 10X Telepresence Room User Connect License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCM-10X- UWLSTD	BE6000 UCM v10 CUWL Standard User License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCN-10X-VM- UCL	BE6000 Unity Connection 10x Basic Voicemail License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN-10X- UWLSTD	BE6000 Unity Connection v10 CUWL Standard License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-10X-UCN- BTOS	BE6000 Unity Connection v10 Ugrade Basic license to UWLStd	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-10X- BAS2STD	BE6000 Upgrade 10.x Basic license to CUWL Standard	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MIG-10X- BAS2ENH	BE6000 Upgrade 10.x Basic license to Enhanced	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-10X- BAS2ENHP	BE6000 Upgrade 10.x Basic license to Enhanced Plus	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-10X- ENHP2STD	BE6000 Upgrade 10.x Enhanced Plus license to CUWL Standard	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-10X- ENH2STD	BE6000 Upgrade 10.x Enhanced license to CUWL Standard	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-10X- ENH2ENHP	BE6000 Upgrade 10.x Enhanced license to Enhanced Plus	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-10XESS2BAS	BE6000 Upgrade 10.x Essential license to Basic	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MIG-10X- ESS2ENH	BE6000 Upgrade 10.x Essential license to Enhanced	See the Product Migration Options section below for detailed information on replacing this product.	_	-
MIG-10X- ESS2ENHP	BE6000 Upgrade 10.x Essential license to Enhanced Plus	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN-10X- SCPORTS	BE6K - Unity Connection 10x - VM Speech Connect Ports	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCM-10X-BAS- UCL	BE6K UCM 10X Basic User Connect License - Single Fulfillment	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCM-10X-ENHP- UCL	BE6K UCM 10X Enhanced Plus User Connect License - Single	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCM-10X-ENH- UCL	BE6K UCM 10X Enhanced User Connect License - Single	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UCM-10X-ESS- UCL	BE6K UCM 10X Essential User Connect License - Single	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6000-V10- ADDON	Business Edition 6000 v10 Add-on licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-CUCM-10X- TPR	UC Manager TP Room 10.x License	See the Product Migration Options section below for detailed information on replacing this product.	-	-

### Product migration options

Customers may migrate to a Cisco Collaboration Flex Plan subscription using A-FLEX-3, which will also require an application version upgrade.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: <a href="http://www.cisco.com/web/about/ac227/ac228/ac231/about\_cisco\_takeback\_recycling.html">http://www.cisco.com/web/about/ac227/ac228/ac231/about\_cisco\_takeback\_recycling.html</a>.

## For more information

For more information about the Cisco End-of-Life Policy, go to: <a href="http://www.cisco.com/en/US/products/products\_end-of-life\_policy.html">http://www.cisco.com/en/US/products/products\_end-of-life\_policy.html</a>.

For more information about the Cisco Product Warranties, go to: <a href="http://www.cisco.com/en/US/products/prod">http://www.cisco.com/en/US/products/prod</a> warranties listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <u>http://www.cisco.com/cisco/support/notifications.html</u>.

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