

End-of-Sale and End-of-Life Announcement for the Cisco Business Edition 6000 Software & Perpetual Licenses Version 11.5

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Overview

EOL13464

Cisco announces the end-of-sale and end-of life dates for the Cisco Business Edition 6000 Software & Perpetual Licenses Version 11.5. The last day to order the affected product(s) is January 23, 2021. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

This bulletin applies to all Business Edition 6000-specific 11.5 perpetual licenses under toplevel product ID R-CBE6K-K9, including 11.5 starter packs for new deployments, 11.5 addon users for new or existing deployments, and version / feature-level upgrades on existing deployments. This bulletin does NOT apply to Business Edition 6000/7000 appliances or the overall Business Edition 6000 solution.

Renewing to Collaboration Flex Plan

Cisco is committed to long-term support for our customers with on-premises calling deployments. We are also committed to supporting our customers as they move to cloud calling. Our Collaboration Flex Plan supports both deployment models. In September 2021, we announced that customers with perpetual on-premises calling deployments should renew to Collaboration Flex Plan. Some of the customer benefits of Flex Plan include:

- Flexible payment methods - monthly, annual, and full
- Software Support that is included - never find yourself uncovered
- Simplified licensing structure
- Better license entitlements to Cisco Collaboration solutions
- An easy migration to the cloud

The last day to renew Software Support Services (SWSS) for perpetual on-premises calling has been moved up to October 30, 2021. Customers who need additional licensing and / or to renew software support after this date will be able to get full support for their on-premises calling deployments by renewing to Collaboration Flex Plan.

For more information about Collaboration Flex Plan 3.0, reference the ordering guides at this link:

<https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html>

End-of-life milestones

Table 1. End-of-Life Milestones and Dates for the Cisco Business Edition 6000 Software & Perpetual Licenses Version 11.5

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 25, 2020
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 23, 2021
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 23, 2021
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 23, 2022
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 30, 2021
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	October 30, 2021
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2024

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
BE-11X-UCL-STR	BE6000 v11 UCL Starter licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE-11X-UWLS-STR	BE6000 v11 UWL Standard Starter licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6000-V11-ADDON	Business Edition 6000 v11 Add-on licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
BE6K-PAK	Cisco Business Edition 6000 - PAK - Single Fulfillment	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-SW-11.5	Business Edition 6000 v11.5 export restricted software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-SW-11.5-XU	Business Edition 6000 v11.5 export unrestricted software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-SW-11.X	Business Edition 6000 v11 export restricted software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-SW-11.X-XU	Business Edition 6000 v11 export unrestricted software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6S-SW-11.5	Business Edition 6000S v11.5 export restricted software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6S-SW-11.5-XU	Business Edition 6000S v11.5 export unrestricted software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6S-SW-11.X	Business Edition 6000S v11 export restricted software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6S-SW-11.X-XU	Business Edition 6000S v11 export unrestricted software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE-UWL-11X-STD	BE6000 CUWL Standard 11.x Users - Service Use Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-CUCM-11X-TPR	UC Manager TP Room 11.x License	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MIG-11X-BAS2ENH	BE6000 Upgrade 11.x Basic license to Enhanced	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-11X-BAS2ENHP	BE6000 Upgrade 11.x Basic license to Enhanced Plus	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-11X-BAS2STD	BE6000 Upgrade 11.x Basic license to CUWL Standard	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-11X-ENH2ENHP	BE6000 Upgrade 11.x Enhanced license to Enhanced Plus	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-11X-ENH2STD	BE6000 Upgrade 11.x Enhanced license to CUWL Standard	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-11X-ENHP2STD	BE6000 Upgrade 11.x Enhanced Plus license to CUWL Standard	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-11XESS2BAS	BE6000 Upgrade 11.x Essential license to Basic	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-11X-ESS2ENH	BE6000 Upgrade 11.x Essential license to Enhanced	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-11X-ESS2ENHP	BE6000 Upgrade 11.x Essential license to Enhanced Plus	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-11X-UCN-BTOS	BE6000 Unity Connection v10 Upgrade Basic license to UWLStd	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCM-11X-BAS-UCL	BE6K UCM 11X Basic User Connect License - Single Fulfillment	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UCM-11X-ENHP-UCL	BE6K UCM 11X Enhanced Plus User Connect Lic - Single Fulfill	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCM-11X-ENH-UCL	BE6K UCM 11X Enhanced User Connect Lic - Single Fulfillment	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCM-11X-ESS-UCL	BE6K UCM 11X Essential User Connect Lic-Single Fulfillment	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCM-11X-TP-UCL	BE6000 UCM 11X Telepresence Room User Connect License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCM-11X-UWLSTD	BE6000 UCM v11 CUWL Standard User License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCM-11X-VM-UCL	BE6000 Unity Connection 11x Basic Voicemail License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCN-11X-VM-UCL	BE6000 Unity Connection 11x Basic Voicemail License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN-11X-SCPORTS	BE6K - Unity Connection 11x - VM Speech Connect Ports	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN-11X-UWLPRO	BE6000 Unity Connection v11 CUWL Professional License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN-11X-UWLSTD	BE6000 Unity Connection v11 CUWL Standard License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCM10TO11-BAS	BE6000 Upgrade 10.x Basic license to 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UPG-UCM10TO11-ENH	BE6000 Upgrade 10.x Enhanced license to 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCM10TO11-ENHP	BE6000 Upgrade 10.x Enhanced Plus license to 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCM10TO11-ESS	BE6000 Upgrade 10.x Essential license to 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCM10TO11-TP	BE6000 Upgrade 10.x Telepresence Room license to 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCM9TO11-BAS	BE6000 Upgrade 9.x Basic license to 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCM9TO11-ENH	BE6000 Upgrade 9.x Enhanced license to 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCM9TO11-ENHP	BE6000 Upgrade 9.x Enhanced Plus license to 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCM9TO11-ESS	BE6000 Upgrade 9.x Essential license to 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCM9TO11-TP	BE6000 Upgrade 9.x Telepresence Room license to 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCN10TO11-VM	BE6000 Upgrade 10.x Basic Voicemail license to 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCN9TO11-VM	BE6000 Upgrade 9.x Basic Voicemail license to 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ER11-USR-1	EMRGNCY RSPNDR USR LIC 1 PHN FOR NEW 11X SYSTEM	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ER11-USR-1-UPG	EMRGNCY RSPNDR USR LIC 1 PHN UPGD TO 11X FROM 9X OR EARLIER	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

Customers who need additional licensing or to attach / renew software support after October 30, 2021 will be able to get full support for their on-prem calling deployments with Collaboration Flex Plan.

For more information about Collaboration Flex Plan 3.0, reference the ordering guides at this link:

<https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html>

Service prices for Cisco products are subject to change after the product End-of-Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to:

<https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
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Europe Headquarters
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