

End-of-Sale and End-of-Life Announcement for the Cisco Industrial Ethernet 2000, 2000U and 2000- IP67-PoE Series Switches

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Overview

EOL15266 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Industrial Ethernet 2000, 2000U and 2000-IP67-PoE Series Switches. The last day to order the affected product(s) is July 26, 2024. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Industrial Ethernet 2000, 2000U and 2000-IP67-PoE Series Switches

| Milestone | Definition | Date |
|--|---|------------------|
| End-of-Life Announcement Date | The date the document that announces the end of sale and end of life of a product is distributed to the general public. | January 26, 2024 |
| End-of-Sale Date: HW,Licence | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | July 26, 2024 |
| Last Ship Date: HW,Licence | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | October 24, 2024 |
| End of SW Maintenance Releases Date: HW | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | July 26, 2025 |
| End of Vulnerability/Security Support: HW | The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue. | July 26, 2027 |
| End of Routine Failure Analysis Date: HW | The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect. | July 26, 2025 |
| End of New Service Attachment Date: HW | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | July 26, 2025 |
| End of Service Contract Renewal Date: HW | The last date to extend or renew a service contract for the product. | October 21, 2028 |

| Milestone | Definition | Date |
|-------------------------------------|---|---------------|
| Last Date of Support: HW | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | July 31, 2029 |

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product Part Numbers

Table 2. Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---------------------------------|--|---|--|------------------------|
| IE-2000-16PTC-G-E | IE2000 with 16FE Copper (4 PoE+) and 2GE uplinks (Lan Base) | IE-3200-8P2S-E | Catalyst IE3200 with 8 GE PoE+ & 2 GE SFP, Fixed System, NE | - |
| IE-2000-16PTC-G-L | IE2000 w/ 16FE Copper (4 PoE+) & 2GE uplinks (Lan Lite Base) | IE-3200-8P2S-E | Catalyst IE3200 with 8 GE PoE+ & 2 GE SFP, Fixed System, NE | - |
| IE-2000-16PTC-G-NX | IE2000 w/ 16FE Copper (4 PoE+) & 2GE uplinks (Enh. Lan Base) | IE-3200-8P2S-E | Catalyst IE3200 with 8 GE PoE+ & 2 GE SFP, Fixed System, NE | - |
| IE-2000-16T67P-G-E | IE2000 IP67 with 16 FE M12 ports (8 PoE+) and 2GE (Lan Base) | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| IE-2000-16TC-B | IE2000 w/ 16FE Copper, 2FE SFP/T and 2FE uplinks (Lan Base) | IE-3100-18T2C-E | IE3100 w/18GE Copper, 2GE Combo,Fixed sys,Network Essentials | - |
| IE-2000-16TC-G-E | IE2000 with 16FE Copper, 2GE SFP/T and 2FE SFP (Lan Base) | IE-3100-18T2C-E | IE3100 w/18GE Copper, 2GE Combo,Fixed sys,Network Essentials | - |
| IE-2000-16TC-G-L | IE2000 with 16FE Copper, 2GE SFP/T and 2FE SFP (Lan Lite) | IE-3100-18T2C-E | IE3100 w/18GE Copper, 2GE Combo,Fixed sys,Network Essentials | - |
| IE-2000-16TC-G-N | IE2000 with 16FE Copper, 2GE SFP/T & 2FE SFP (Enh. Lan Base) | IE-3105-18T2C-E | IE3105 w/18GE Copper,2GE Combo,Adv feat,Fixed sys,Net Essent | - |
| IE-2000-16TC-G-X | IE2000 with 16FE Copper, 2GE SFP/T and 2FE SFP (Lan Base) CC | See the Product Migration Options section below for detailed information on replacing this product. | - | - |

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---------------------------------|--|---|--|------------------------|
| IE-2000-16TC-L | IE2000 with 16FE Copper, 2FE SFP/T and 2FE SFP (Lan Lite) | IE-3100-18T2C-E | IE3100 w/18GE Copper, 2GE Combo,Fixed sys,Network Essentials | - |
| IE-2000-4S-TS-G-B | IE2000 with 4 FE SFP ports and 2 GE SFP ports (Lan Base) | IE-3100-8T4S-E | IE3100 w/8GE Copper, 4GE SFP,Fixed sys,Network Essentials | - |
| IE-2000-4S-TS-G-L | IE2000 with 4 FE SFP ports and 2 GE SFP ports (Lan Lite) | IE-3100-8T4S-E | IE3100 w/8GE Copper, 4GE SFP,Fixed sys,Network Essentials | - |
| IE-2000-4T-B | IE2000 Switch with 6 FE Copper ports (Lan Base License) | IE-3100-4T2S-E | IE3100 w/4GE Copper, 2GE SFP, Fixed system,Network Essential | - |
| IE-2000-4T-G-B | IE2000 with 4 FE Copper ports & 2 GE Copper ports (Lan Base) | IE-3100-4T2S-E | IE3100 w/4GE Copper, 2GE SFP, Fixed system,Network Essential | - |
| IE-2000-4T-G-L | IE2000 with 4 FE Copper ports & 2 GE Copper ports (Lan Lite) | IE-3100-4T2S-E | IE3100 w/4GE Copper, 2GE SFP, Fixed system,Network Essential | - |
| IE-2000-4T-L | IE2000 Switch with 6 FE Copper ports (Lan Lite License) | IE-3100-4T2S-E | IE3100 w/4GE Copper, 2GE SFP, Fixed system,Network Essential | - |
| IE-2000-4TS-B | IE2000 with 4 FE Copper ports and 2 FE SFP ports (Lan Base) | IE-3100-4T2S-E | IE3100 w/4GE Copper, 2GE SFP, Fixed system,Network Essential | - |
| IE-2000-4TS-G-B | IE2000 with 4 FE Copper ports and 2 GE SFP ports (Lan Base) | IE-3100-4T2S-E | IE3100 w/4GE Copper, 2GE SFP, Fixed system,Network Essential | - |
| IE-2000-4TS-G-L | IE2000 with 4 FE Copper ports and 2 GE SFP ports (Lan Lite) | IE-3100-4T2S-E | IE3100 w/4GE Copper, 2GE SFP, Fixed system,Network Essential | - |
| IE-2000-4TS-L | IE2000 with 4 FE Copper ports and 2 FE SFP ports (Lan Lite) | IE-3100-4T2S-E | IE3100 w/4GE Copper, 2GE SFP, Fixed system,Network Essential | - |
| IE-2000-8T67P-G-E | IE2000 IP67 with 8 FE M12 ports (8 PoE+) and 2GE (Lan Base) | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| IE-2000-8TC-B | IE2000 with 8FE Copper ports and 2FE uplinks (Lan Base) | IE-3100-8T2C-E | IE3100 w/8GE Copper, 2GE Combo,Fixed sys,Network Essentials | - |
| IE-2000-8TC-G-B | IE2000 with 8FE Copper ports and 2GE uplinks (Lan Base) | IE-3100-8T2C-E | IE3100 w/8GE Copper, 2GE Combo,Fixed sys,Network Essentials | - |

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---------------------------------|--|---------------------------------|--|------------------------|
| IE-2000-8TC-G-E | IE2000 with 8FE Copper ports and 2GE Combo (Lan Base) - 1588 | IE-3100-8T2C-E | IE3100 w/8GE Copper, 2GE Combo,Fixed sys,Network Essentials | - |
| IE-2000-8TC-G-L | IE2000 with 8FE Copper ports and 2GE Combo (Lan Lite) | IE-3100-8T2C-E | IE3100 w/8GE Copper, 2GE Combo,Fixed sys,Network Essentials | - |
| IE-2000-8TC-G-N | IE2000 with 8FE Copper ports and 2GE Combo (Enhan. Lan Base) | IE-3105-8T2C-E | IE3105 w/8GE Copper,2GE Combo,Adv feat,Fixed sys,Net Essent | - |
| IE-2000-8TC-L | IE2000 with 8FE Copper ports and 2FE Combo (Lan Lite) | IE-3100-8T2C-E | IE3100 w/8GE Copper, 2GE Combo,Fixed sys,Network Essentials | - |
| IE-2000U-16TC-G | IE2000U with 16FE Copper ports, 2GE + 2FE Combo (Lan Base) | IE-3100-18T2C-E | IE3100 w/18GE Copper, 2GE Combo,Fixed sys,Network Essentials | - |
| IE-2000U-16TC-G | IE2000U with 16FE Copper ports, 2GE + 2FE Combo (Lan Base) | IE-3400-8T2S-E | Catalyst IE3400 with 8 GE Copper and 2 GE SFP, Modular, NE | - |
| IE-2000U-16TC-G-X | IE2000U with 16FE Copper, 2GE + 2FE Combo (Lan Base) - CC | IE-3400-8P2S-E | Catalyst IE3400 with 8GE PoE/PoE+, 2GE SFP, Adv. Modular, NE | - |
| IE-2000U-16TC-GP | IE2000U with 16FE Copper ports and 2GE Combo (Lan Base) | IE-3200-8P2S-E | Catalyst IE3200 with 8 GE PoE+ & 2 GE SFP, Fixed System, NE | - |
| IE-2000U-16TC-GP | IE2000U with 16FE Copper ports and 2GE Combo (Lan Base) | IE-3400-8P2S-E | Catalyst IE3400 with 8GE PoE/PoE+, 2GE SFP, Adv. Modular, NE | - |
| IE-2000U-4S-G | IE2000U Switch with 2GE + 4 FE SFP Ports (Lan Base) | IE-3100-4T2S-E | IE3100 w/4GE Copper, 2GE SFP, Fixed system,Network Essential | - |
| IE-2000U-4S-G | IE2000U Switch with 2GE + 4 FE SFP Ports (Lan Base) | IE-3100-8T4S-E | IE3100 w/8GE Copper, 4GE SFP,Fixed sys,Network Essentials | - |
| IE-2000U-4T-G | IE2000U Switch with 2 GE + 4 FE Copper Ports (Lan Base) | IE-3100-4T2S-E | IE3100 w/4GE Copper, 2GE SFP, Fixed system,Network Essential | - |
| IE-2000U-4TS-G | IE2000U with 4FE Copper ports and 2GE SFP ports (Lan Base) | IE-3100-4T2S-E | IE3100 w/4GE Copper, 2GE SFP, Fixed system,Network Essential | - |
| IE-2000U-8TC-G | IE2000U with 8FE Copper ports and 2GE combo ports (Lan Base) | IE-3100-8T2C-E | IE3100 w/8GE Copper, 2GE Combo,Fixed sys,Network Essentials | - |

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---------------------------------|--|---|--|------------------------|
| IE-2000U-8TC-G | IE2000U with 8FE Copper ports and 2GE combo ports (Lan Base) | IE-3400-8T2S-E | Catalyst IE3400 with 8 GE Copper and 2 GE SFP, Modular, NE | - |
| IE-SW-SPARE | SPARE IOS software for IE2000U, CGS2520, IE3000, IE3010, ESM | There is currently no replacement product available for this product. | - | - |
| L-IE2000-B-E= | IE2000 LAN Base to Enhanced LAN Base E-License | There is currently no replacement product available for this product. | - | - |
| L-IE2000-L-B | IE2000 LAN Lite Base to LAN Base E-License | There is currently no replacement product available for this product. | - | - |
| L-IE2000-L-B= | IE2000 LAN Lite Base to LAN Base E-License spare for upgrade | There is currently no replacement product available for this product. | - | - |
| LIC-IE2000-IP-L= | IE2000 LAN Base to IP Lite spare for upgrade | There is currently no replacement product available for this product. | - | - |
| LIC-IE2000-L-IP= | IE2000 LAN Lite to IP Lite spare for upgrade | There is currently no replacement product available for this product. | - | - |

Product migration options

PoE enabled as well as the Conformal Coated migration options, under Cisco Industrial Ethernet 3100 Series, are expected to be available by third quarter of calendar year 2024. The IP67-PoE migration options are expected to be available by first quarter of calendar year 2025.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Industrial Ethernet 2000, 2000U and 2000-IP67-PoE Series Switches through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<https://www.cisco.com/go/eos>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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San Jose, CA

Asia Pacific Headquarters
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Singapore

Europe Headquarters
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