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End-of-Sale and End-of-Life Announcement for the Cisco Catalyst 4948 Switch Accessories

EOL9744

Cisco announces the end-of-sale and end-of-life dates for the Cisco Catalyst 4948 Switch Accessories. The last day to order the affected product(s) is January 23, 2015.Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 25, 2014
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 23, 2015
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 23, 2015
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	January 23, 2016
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 23, 2016
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	April 20, 2019
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2020

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HW = Hardware OS SW = Operating System Software

App. SW = Application Software

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C4948-BKT-KIT=	C49xx front and rear mount brackets	See the Product Migration Options section below for detailed information on replacing this product.		
C4948-BKT-REC=	C49xx front 2inch rec mounting brackets	See the Product Migration Options section below for detailed information on replacing this product.		
C4948-REAR-BKT=	C49xx rear mount brackets	See the Product Migration Options section below for detailed information on replacing this product.		
PWR-C49-300AC	Catalyst 4948 300-Watt AC Power Supply	See the Product Migration Options section below for detailed information on replacing this product.		
PWR-C49-300AC/2	Catalyst 4948 300-Watt AC Power Supply Redundant	See the Product Migration Options section below for detailed information on replacing this product.		
PWR-C49-300AC=	Catalyst 4948 300-Watt AC Power Supply (Spare)	See the Product Migration Options section below for detailed information on replacing this product.		
WS-X4948-19CNTR	4948, 4948-10G, 4928, ME4924 Center Mount 19 Inch Rack Kit L/R	See the Product Migration Options section below for detailed information on replacing this product.		
WS-X4948-19CNTR=	4948, 4948-10G, 4928, ME4924 Center Mount 19 Inch Rack Kit L/R	See the Product Migration Options section below for detailed information on replacing this product.		
WS-X4948-23CNTR	4948, 4948-10G, 4928, ME4924 Center Mount 23 Inch Rack Kit L/R	See the Product Migration Options section below for detailed information on replacing this product.		
WS-X4948-23CNTR=	4948, 4948-10G, 4928, ME4924 Center Mount 23 Inch Rack Kit L/R	See the Product Migration Options section below for detailed information on replacing this product.		
WS-X4991=	Catalyst 4948 Fan Tray (Spare)	See the Product Migration Options section below for detailed information on replacing this product.		

Table 2. Product Part Numbers Affected by This Announcement

Product Migration Options

Customers are encouraged to migrate to the Cisco Catalyst 4948E switch platform, which has equivalent accessories. Information about this product can be found at: http://www.cisco.com/c/en/us/products/switches/catalyst-4948e-ethernet-switch/index.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase Cisco Catalyst 4948 Switch Accessories through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Catalyst 4948E Ethernet Switch and Accessories, visit http://www.cisco.com/c/en/us/products/collateral/switches/catalyst-4948e-ethernet-switch/data_sheet_c78-598933.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html.

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Printed in USA