End-of-Sale and End-of-Life Announcement for the Cisco Select Cisco Wide Area Application Services (WAAS) Software Versions earlier than 6.0

Contents

Overview

EOL13879

Cisco announces the end-of-sale and end-of-life dates for the Cisco Select Cisco Wide Area Application Services (WAAS) Software Versions earlier than 6.0. The last day to order the affected product(s) is November 1, 2021. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-Life Milestones and Dates for the Cisco Select Cisco Wide Area Application Services (WAAS) Software Versions earlier than 6.0

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 3, 2021
End-of-Sale Date: OS SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 1, 2021
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 30, 2022
End of SW Maintenance Releases Date: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 1, 2022
End of New Service Attachment Date: OS SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 1, 2022
End of Service Contract Renewal Date: OS SW	The last date to extend or renew a service contract for the product.	January 27, 2026
Last Date of Support: OS SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2026

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Product part numbers

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
AK-WAAS-4.0-K9=	WAAS 4.0 Software Accessory Kit, spare
AK-WAAS-5.5-K9=	WAAS 5.5 Software Accessory Kit, spare
AK-WAAS5.5-NPE=	WAAS 5.5 Software Accessory Kit, spare (No Payload Encryptio
DVD-I44-5.4-K9	Cisco ISRWAAS release 5.4 for ISR4400 Series
DVD-I44-NPE-5.3	ISR WAAS Release 5.3 NO PAYLOAD ENCRYPTION-2500 Conns on DVD
DVDVCM100N-5.5-K9	Cisco vCM Software Release 5.5 on DVD - 100 Nodes
DVDVCM100NNPE-5.5	VCM Release 5.5 NO PAYLOAD ENCRYPTION-100 Nodes on DVD
DVDVCM2KN-5.5-K9	Cisco vCM Software Release 5.5 on DVD - 2000 Nodes
DVDVCM2KNNPE-5.5	VCM Release 5.5 NO PAYLOAD ENCRYPTION-2000 Nodes on DVD
DVDVCM500N-5.5-K9	Cisco vCM Software Release 5.5 on DVD - 500 Nodes
DVDVWS12KNPE-5.5	Cisco VWAAS NPE Software Release 5.5 - 12000 Connections
DVDVWS200-5.5-K9	Cisco VWAAS Software Release 5.5 - 200 Connections
DVDVWS50K-5.5-K9	Cisco VWAAS Software Release 5.5 on DVD - 50000 Connections
DVDVWS750-5.5-K9	Cisco VWAAS Software Release 5.5 on DVD - 750 Connections
SF-I4320-5.5-NPE	ISR WAAS Release 5.5 NO PAYLOAD ENCRYPTION for ISR4300
SF-I4330-5.5-NPE	ISR WAAS Release 5.5 NO PAYLOAD ENCRYPTION for ISR4300
SF-I4350-5.5-NPE	ISR WAAS Release 5.5 NO PAYLOAD ENCRYPTION for ISR4300
SF-I4430-5.5-NPE	ISR WAAS Release 5.5 NO PAYLOAD ENCRYPTION for ISR4300
SF-I44-5.3-NPE-K9	ISR WAAS Release 5.3 NO PAYLOAD ENCRYPTION -2500 Conns
SF-I44-5.5-NPE-K9	ISR WAAS Release 5.5 NO PAYLOAD ENCRYPTION -2500 Conns
SF-UCVW1300NPE5.3	VWAAS Release 5.3 NO PAYLOAD ENCRYPTION-1300 Conns
SF-UCVW1300NPE5.5	VWAAS Release 5.5 NO PAYLOAD ENCRYPTION-1300 Conns
SF-UCVW200-5.5-K9	Cisco VWAAS Software Release 5.5 - 200 Connections
SF-UCVW2500-5.5-K9	Cisco VWAAS Software Release 5.5 - 2500 Connections
SF-UCVW6K-5.5-K9	Cisco VWAAS Software Release 5.5 - 6000 Connections
SF-UCVW6KNPE-5.5	VWAAS Release 5.5 NO PAYLOAD ENCRYPTION-6000 Conns
SF-UCVW750-5.5-K9	Cisco VWAAS Software Release 5.5 - 750 Connections
SF-WAAS-5.5-SM-K9	Cisco WAAS 5.5 SRE SW image (separate license required)
SFWAAS5.5SM-NPE	WAAS 5.5 NPE (No paylod encryption) SW image for SRE SM

Product migration options

There is no replacement available for the Cisco Select Cisco Wide Area Application Services (WAAS) Software Versions earlier than 6.0 at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at
https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Select Cisco Wide Area Application Services (WAAS) Software Versions earlier than 6.0 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: https://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to:
https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
https://www.cisco.com/cisco/support/notifications.html.

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