Product End-of-Life Notice Cisco public

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End-of-Sale and End-of-Life Announcement for the Cisco CRS Modular power for Legacy Chassis End of Sale Announcement

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Overview

EOL13231 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco CRS Modular power for Legacy Chassis End-of-Sale Announcement. The last day to order the affected product(s) is May 15, 2020. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of- life of a product is distributed to the general public.	November 15, 2019
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 15, 2020
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 13, 2020
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	May 15, 2021
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and- support contract, this is the last date to order a new service-and- support contract or add the equipment and/or software to an existing service-and-support contract.	May 15, 2021
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	August 10, 2024
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2025

 Table 1.
 End-of-life milestones and dates for the Cisco CRS Modular power for Legacy Chassis End-of-Sale

 Announcement
 Announcement

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product part numbers

End-of-Sale Product Part Number	Product Description
CRS-16-ACKIT-M	CRS Modular AC Power Kit for 16 slots Chassis
CRS-16-ACKIT-M=	CRS-1 Modular AC Power Shelf for 16 slots LCC, Spare
CRS-16-DCKIT-M	CRS Modular DC Power Kit for 16 slots Chassis
CRS-16-DCKIT-M=	CRS-1 Modular DC Power Shelf for 16 slots LCC, Spare
CRS-16LCC-PSH-AC	CRS Modular AC Power Shelf for 16 slots LCC
CRS-16LCC-PSH-AC=	CRS Modular AC Power Shelf for 16 slots LCC
CRS-16LCC-PSH-DC	CRS Modular DC Power Shelf for 16 slots LCC
CRS-16LCC-PSH-DC=	CRS Modular DC Power Shelf for 16 slots LCC
CRS-8-ACKIT-M	CRS Modular AC Power Kit for 8 slots Chassis
CRS-8-ACKIT-M=	CRS-1 Modular power AC kit for 8 slots Chassis, Spare
CRS-8-DCKIT-M	CRS Modular DC Power Kit for 8 slots Chassis
CRS-8-DCKIT-M=	CRS-1 Modular power DC kit for 8 slots Chassis, Spare
CRS-8-PSH-AC	CRS Modular AC Power Shelf for 8 slots Chassis
CRS-8-PSH-AC=	CRS Modular AC Power Shelf for 8 slots Chassis
CRS-8-PSH-DC	CRS Modular DC Power Shelf for 8 slots Chassis
CRS-8-PSH-DC=	CRS Modular DC Power Shelf for 8 slots Chassis
CRS-8-PW-GRILL	CRS Modular Power Grill for 8 slots Chassis
CRS-8-PW-GRILL=	CRS Modular Power Grill for 8 slots Chassis

 Table 2.
 Product part numbers affected by this announcement

Product migration options

There is no replacement available for the Cisco CRS Modular power for Legacy Chassis End-of-Sale Announcement at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to tradein eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco CRS Modular power for Legacy Chassis End-of-Sale Announcement through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <u>https://www.cisco.com/go/eos</u>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: <u>https://www.cisco.com/en/US/products/products_end-of-life_policy.html</u>.

For more information about the Cisco Product Warranties, go to: <u>https://www.cisco.com/en/US/products/prod_warranties_listing.html</u>.

To subscribe to receive end-of-life/end-of-sale information, go to: <u>https://www.cisco.com/cisco/support/notifications.html</u>.

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