

# End-of-Sale and End-of-Life Announcement for the Cisco Select Cisco 800 series software PIDs

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## Overview

### EOL13255

Cisco announces the end-of-sale and end-of life dates for the Cisco Select Cisco 800 series software PIDs. The last day to order the affected product(s) is May 8, 2020. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco Select Cisco 800 series software PIDs

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 8, 2019
End-of-Sale Date: OS SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 8, 2020
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 6, 2020
End of SW Maintenance Releases Date: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 8, 2021
End of New Service Attachment Date: OS SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 8, 2021
End of Service Contract Renewal Date: OS SW	The last date to extend or renew a service contract for the product.	August 3, 2024
Last Date of Support: OS SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2025

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

## Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description
800-SW-SPARECD	Cisco 800 Series Software Spare CD
MC-3G-EVDO-B	3G 1xEV-DO Rev A MC5728V with SMS/GPS for BSNL Networks
MC-3G-HSPA-U	3.5G (non-US) HSPA MC8795V with SMS/GPS
S181AISK9-12411XJ	Cisco 181x Series IOS ADVANCED IP SERVICES
S801K9W7-15204JA	Cisco 801 Series IOS WIRELESS LAN
S801W7K9-15202JA	Cisco 801 Series IOS WIRELESS LAN
S802K9W7-15204JA	Cisco 802 Series IOS WIRELESS LAN
S805CHK8-12321	Cisco 805 Series IOS IP/FW PLUS IPSEC 56
S805CHP-12321	Cisco 805 Series IOS IP/FW PLUS
S815AISK9-12411T	Cisco 800 Series IOS ADVANCED IP SERVICES
S815IPB-12411T	Cisco 800 Series IOS IP BASE W/O CRYPTO
S836CHPK9-12411T	Cisco 836 Series IOS IP/FW/PLUS 3DES
S836CHSK9-12411T	Cisco 836 Series IOS IP/FW/PLUS ISDN DIAL BKUP 3DES VPN
S870ASK9-12404T	Cisco 870 Series IOS ADVANCED SECURITY
S870ASK9-12415T	Cisco 870 IOS ADVANCED SECURITY
S880DUDK9-12420T	Cisco 880 Series IOS UNIVERSAL DATA
S880DUDK9-12422T	Cisco 880 Series IOS UNIVERSAL DATA
S8BP-12321	Cisco 800 Series IOS IP/IPX PLUS
S8CHK8-12321	Cisco 800 Series IOS IP/FW PLUS IPSEC 56
S8CHP-12321	Cisco 800 Series IOS IP/FW PLUS

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## Product migration options

There is no replacement available for the Cisco Select Cisco 800 series software PIDs at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at: [https://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco Select Cisco 800 series software PIDs through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: [https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For more information

For more information about the Cisco End-of-Life Policy, go to: [https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to: [https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <https://www.cisco.com/cisco/support/notifications.html>.

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Cisco Systems, Inc.  
San Jose, CA

**Asia Pacific Headquarters**  
Cisco Systems (USA) Pte. Ltd.  
Singapore

**Europe Headquarters**  
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