

## End-of-Sale and End-of-Life Announcement for the Cisco IP Conference Phone 8831 for on-premise and accessories

EOL12402

Cisco announces the end-of-sale and end-of-life dates for the Cisco IP Conference Phone 8831 for on-premise and accessories. The last day to order the affected product(s) is October 7, 2019. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco IP Conference Phone 8831 for on-premise and accessories

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	April 8, 2019
<b>End-of-Sale Date: HW</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 7, 2019
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 5, 2020
<b>End of SW Maintenance Releases Date: HW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 6, 2020
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 6, 2020
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 6, 2020
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	January 2, 2024
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2024

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CP-8831-BASE-S	Spare Cisco 8831 Base for North America	CP-8832-K9	Cisco 8832 in Charcoal with accessories for North America	-
CP-8831-BASE-S-BR	Spare Cisco 8831 Base for Brazil	CP-8832-NR-K9	Cisco IP Conference Phone 8832 No Radio version	-
CP-8831-BASE-S-BR=	Spare Cisco 8831 Base for Brazil	CP-8832-NR-K9	Cisco IP Conference Phone 8832 No Radio version	-
CP-8831-BASE-S-EU	Spare Cisco 8831 base for APAC, EMEA, and Australia	CP-8832-EU-K9	8832 base in charcoal color for APAC, EMEA, and Australia	-
CP-8831-BASE-S-EU=	Spare Cisco 8831 Base for APAC, EMEA, and Australia	CP-8832-EU-K9	8832 base in charcoal color for APAC, EMEA, and Australia	-
CP-8831-BASE-S-LA	Spare Cisco 8831 Base for Latin America	CP-8832-LA-K9	8832 base in charcoal color for Latin America	-
CP-8831-BASE-S-LA=	Spare Cisco 8831 Base for Latin America	CP-8832-LA-K9	8832 base in charcoal color for Latin America	-
CP-8831-BASE-S=	Spare Cisco IP Phone 8831 Base for North America	CP-8832-K9	Cisco 8832 in Charcoal with accessories for North America	-
CP-8831-BR-K9=	Cisco 8831 Base/Control Panel for Brazil	CP-8832-NR-K9	Cisco IP Conference Phone 8832 No Radio version	-
CP-8831-DC-BR-K9=	Cisco 8831 Daisy Chain Kit for Brazil	There is currently no replacement product available for this product.	-	-
CP-8831-DC-CBL	Spare Cisco 8831 Daisy Chain Cable	CP-8832-DC=	8832 Daisy Chain Kit for North America	-
CP-8831-DC-CBL=	Spare Cisco 8831 Daisy Chain Cable	CP-8832-DC=	8832 Daisy Chain Kit for North America	-
CP-8831-DC-EU-K9=	Cisco 8831 Daisy Chain Kit for APAC, EMEA, and Australia	There is currently no replacement product available for this product.	-	-
CP-8831-DC-J-K9=	Cisco 8831 Daisy Chain Kit for Japan	There is currently no replacement product available for this product.	-	-
CP-8831-DC-K9=	Cisco 8831 Daisy Chain Kit for North America	There is currently no replacement product available for this product.	-	-
CP-8831-DC-LA-K9=	Cisco 8831 Daisy Chain Kit for Latin America	There is currently no replacement product available for this product.	-	-
CP-8831-DC-NR-K9=	Cisco 8831 Daisy Chain Kit No Radio	There is currently no replacement product available for this product.	-	-
CP-8831-DCU-S	Spare Cisco 8831 Display Control Unit (DCU)	There is currently no replacement product available for this product.	-	-
CP-8831-DCU-S=	Spare Cisco 8831 Display Control Unit (DCU)	There is currently no replacement product available for this product.	-	-
CP-8831-EU-K9=	Cisco 8831 Base/Control Panel for APAC, EMEA, & Australia	CP-8832-EU-K9	8832 base in charcoal color for APAC, EMEA, and Australia	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CP-8831-K9++=	Cisco 8831 Base/Control Panel for North America	CP-8832-K9++	8832 base TAA in charcoal color for North America	-
CP-8831-K9++=	Cisco 8831 Base/Control Panel for North America	CP-8832-NR-K9++	No Radio 8832 base TAA in charcoal color for North America	-
CP-8831-K9=	Cisco 8831 Base/Control Panel for North America	CP-8832-K9	Cisco 8832 in Charcoal with accessories for North America	-
CP-8831-LA-K9=	Cisco 8831 Base/Control Panel for Latin America	CP-8832-LA-K9	8832 base in charcoal color for Latin America	-
CP-8831-MIC-BATT=	Spare Batteries for Wireless Satellite Microphones	There is currently no replacement product available for this product.	-	-
CP-8831-MIC-WLS-A=	Cisco 8831 Wireless Microphone Kit	CP-8832-MIC-WLS-E=	Optional Cisco 8832 Wireless Microphone Kit for EMEA, APAC	-
CP-8831-MIC-WLS-E=	Cisco 8831 Wireless Microphone Kit	CP-8832-MIC-WLS-E=	Optional Cisco 8832 Wireless Microphone Kit for EMEA, APAC	-
CP-8831-MIC-WLS-J=	Cisco 8831 Wireless Microphone Kit	CP-8832-MIC-WLS-J=	Optional Cisco 8832 Wireless Microphone Kit for Japan	-
CP-8831-MIC-WLS=	Cisco 8831 Wireless Microphone Kit	CP-8832-MIC-WLS=	Cisco 8832 Wireless Microphones Kit for North America	-
CP-8831-MIC-WRLS=	Wireless Microphone Kit for Cisco IP Conference Phone 8831	CP-8832-MIC-WLS=	Cisco 8832 Wireless Microphones Kit for North America	-
CP-8831-NR-K9=	Cisco 8831 Base/Control Panel With No DECT Radio	CP-8832-NR-K9	Cisco IP Conference Phone 8832 No Radio version	-

## Product Migration Options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

[https://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco IP Conference Phone 8831 for on-premise and accessories through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

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## For More Information

For more information about the Cisco End-of-Life Policy, go to:

[https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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