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End-of-Sale and End-of-Life Announcement for the Cisco Prime Service Catalog 10.1

EOL10385

Cisco announces the end-of-sale and end-of-life Cisco Prime Service Catalog 10.1. The last day to order the affected product(s) is November 17, 2015. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 19, 2015
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 17, 2015
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 15, 2016
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 16, 2016
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 16, 2016
End of Service Contract Renewal Date: App. SW	wal Date:	
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2018

Table 1.	End-of-Life Milestones and Dates for the Cisco Prime Service Catalog 10.1
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HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2.	Product Part Numbers	Affected by	/ This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-PSC101-K9	Cisco Prime Service Catalog 10.1	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-PSC101-NP-K9	Cisco Prime Service Catalog 10.1	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-PSC10XCH200-K9	51 To 200 Hypervisor Or Single OS Blades/Servers	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-PSC10XCH200P-K9	201 And Higher Hypervisor Or Single OS Blades/Servers	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-PSC10XCH50-K9	1 To 50 Hypervisor Or Single OS Blades/Servers	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-PSC10XCH50-NP-K9	1 To 50 Hypervisor Or Single OS Blades/Servers	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-PSC10XCS200-K9	51 To 200 Single OS Blades/Servers	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-PSC10XCS200P-K9	201 And Higher Single OS Blades/Servers	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-PSC10XCS50-K9	1 To 50 Single OS Blades/Servers	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-PSC10XCS50-NP-K9	1 To 50 Single OS Blades/Servers	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-PSC10XSER-K9	Cisco Prime Service Catalog 10.X Per Server	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-PSC10XSER-NP-K9	Cisco Prime Service Catalog 10.X Per Server	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-PSC10XUSER-K9	Cisco Prime Service Catalog 10.X Per User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-PSC10XUSER-NP-K9	Cisco Prime Service Catalog 10.X Per User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-PSC10XW10-K9	1 To 10,000 Users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-PSC10XW10-NP-K9	1 To 10,000 Users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-PSC10XW50-K9	10,001 To 50,000 Users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-PSC10XW50P-K9	50,001 And Higher Users	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product Migration Options

Customers are encouraged to migrate to Cisco Prime Service Catalog 11.0. Information about this product can be found at: http://www.cisco.com/c/en/us/products/cloud-systems-management/prime-service-catalog/index.html.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more Information Cisco Prime Service Catalog 11.0, visit <u>http://www.cisco.com/c/en/us/products/cloud-systems-management/prime-service-catalog/index.html</u>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html.

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