

# End-of-Sale and End-of-Life Announcement for the Cisco IWAN Release 2.X.X

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## Overview

Cisco announces the end-of-sale and end-of-life dates for the Cisco IWAN Release 2.X.X. The last day to order the affected product(s) is August 31, 2021. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

## End-of-life milestones

**Table 1.** End-of-Life Milestones and Dates for the Cisco IWAN Release 2.X.X

| Milestone   | Definition   | Date              |
|---|--|-------------------|
| <b>End-of-Life Announcement Date</b>                | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.  | November 25, 2020 |
| <b>End-of-Sale Date: OS SW</b>                      | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.  | August 31, 2021   |
| <b>Last Ship Date: OS SW</b>                        | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.  | August 31, 2021   |
| <b>End of SW Maintenance Releases Date: OS SW</b>   | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.  | August 31, 2022   |
| <b>End of Vulnerability/Security Support: OS SW</b> | The last date that Cisco Engineering may release bug fixes for Vulnerability or Security issues. After this date, bug fixes for Vulnerability or Security issues identified in may be provided through later supported software releases. Note that there will be no rebuild releases of provided after this End of Vulnerability/Security Support milestone date. | August 31, 2023   |
| <b>Last Date of Support: OS SW</b>                  | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.  | August 31, 2026   |

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

## Product Migration Options

Customers are encouraged to migrate to Cisco's Viptela SD-WAN solution. Release IOS XE SD-WAN 17.3.1 or above is the recommended release for migrating to SD-WAN from IWAN. 17.3 is the last release of IWAN support.

Cisco SD-WAN Team has IWAN-migration offerings to ease the transition to Cisco's Viptela SD-WAN solution, with particular focus for current IWAN customers, including exclusive commercial offers and technical resources. Please reach out to your Cisco representative to share it with you

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## Resources for IWAN-SDWAN Migration:

An Elaborate “IWAN-SDWAN Migration Guide–A Customer Journey” is available at:

<https://www.cisco.com/c/dam/en/us/td/docs/routers/sdwan/migration-guide/iwan-to-sdwan-migration-guide.pdf>.

Cisco SD-WAN Solution Overview: <https://www.cisco.com/c/en/us/solutions/collateral/enterprise-networks/sd-wan/nb-06-sd-wan-sol-overview-cte-en.html>.

Cisco SD-WAN Release Notes: <https://www.cisco.com/c/en/us/support/routers/sd-wan/products-release-notes-list.html>.

Cisco SD-WAN Onboarding Guide: <https://www.cisco.com/c/en/us/solutions/collateral/enterprise-networks/sd-wan/guide-c07-742221.html>

Cisco SD-WAN Landing Page: [https://www.cisco.com/c/en\\_in/solutions/enterprise-networks/sd-wan/index.html](https://www.cisco.com/c/en_in/solutions/enterprise-networks/sd-wan/index.html).

Service prices for Cisco products are subject to change after the product End-of-Sale date.

## For more information

For more information about the Cisco End-of-Life Policy, go to:

[https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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