

End-of-Sale and End-of-Life Announcement for the Cisco Wide Area Application Services (WAAS) Mobile Products

EOL9279 – Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco Wide Area Application Services (WAAS) Mobile Products. The last day to order the affected product(s) is February 28, 2014. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Cisco is integrating WAN optimization directly into the Cisco AnyConnect Mobile Security Solution. Cisco is a global market leader in providing network switching, routing, and security solutions for organizations and enterprises of all sizes. A key growth area for Cisco is in supporting and enabling mobility solutions, including those for the rapidly emerging markets in smartphone and tablet computing. These add to the existing mobile landscape of laptop and netbook computers and bring additional challenges and rewards.

Cisco recognizes that application and network security, performance, and reliability are critical to the success of any customer regardless of size and that it is essential to deliver solutions that meet the customer's requirements and desires. The tremendous adoption rates of mobile computing platforms have opened a massive growth opportunity to deliver industry-leading security and performance solutions to the mobile enterprise using the Cisco AnyConnect platform.

Early field trials (EFTs) of the new AnyConnect platform with integrated WAN optimization have been scheduled. Interested customers are encouraged to contact their account team or partner for further information.

Table 1. End-of-Life Milestones and Dates for the Cisco Wide Area Application Services (WAAS) Mobile Products

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	September 16, 2013
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 28, 2014
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 15, 2014
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 17, 2015

Milestone	Definition	Date
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 17, 2015
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	June 12, 2016
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2017

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product Migration

Early field trials (EFTs) of the new AnyConnect platform with integrated WAN optimization have been scheduled. Interested customers are encouraged to contact their account team or partner for further information.

Customers may be able to contact the Cisco OEM partner ViaSat for add-on licenses after the end-of-sale date. More information can be found here: <http://www.viasat.com/acceletenet>.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
WAAS-MBL-CLST-LIC	WAAS Mobile Cluster license	See the Product Migration Options section below for detailed information on replacing this product.		
WAAS-MBL-CLST-LIC=	WAAS Mobile Cluster license- Titan SKU Reduction	See the Product Migration Options section below for detailed information on replacing this product.		
WAAS-MBL-LIC100	WAAS Mobile 100 Concurrent user licenses	See the Product Migration Options section below for detailed information on replacing this product.		
WAAS-MBL-LIC100=	WAAS Mobile 100 Concurrent user licenses	See the Product Migration Options section below for detailed information on replacing this product.		
WAAS-MBL-LIC25	Cisco WAAS Mobile 25 concurrent user licenses	See the Product Migration Options section below for detailed information on replacing this product.		
WAAS-MBL-LIC25=	Cisco WAAS Mobile 25 concurrent user licenses	See the Product Migration Options section below for detailed information on replacing this product.		
WAAS-MBL-LIC500	Cisco WAAS Mobile 500 concurrent user license	See the Product Migration Options section below for detailed information on replacing this product.		
WAAS-MBL-LIC500=	Cisco WAAS Mobile 500 concurrent user license	See the Product Migration Options section below for detailed information on replacing this product.		
WAAS-MBL-PAK	WAAS Mobile Server Software package	See the Product Migration Options section below for detailed information on replacing this product.		
WAAS-MBL-SRV-SW	Cisco WAAS Mobile Server Software	See the Product Migration Options section below for detailed information on replacing this product.		

Product Migration Options

Cisco AnyConnect Mobile Optimization is planned for release in the first part of 2014, with beta testing to begin in late 2013. For further information about Cisco AnyConnect, please contact your Cisco account manager or Cisco partner.

Customers may be able to contact the Cisco OEM partner ViaSat for add-on licenses after the end-of-sale date. More information can be found here: <http://www.viasat.com/accelenet>

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html

Customers may be able to continue to purchase Cisco Wide Area Application Services (WAAS) Mobile Products through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End of Sale date

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>

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