Cisco Software Application Service plus Upgrades (SASU) End-of-Sale Announcement

To simplify our software support offers, Cisco announces the end-of-sale date for Cisco® Software Application Service plus Upgrades (SASU). On July 29, 2017, SASU will reach end of sale and will no longer be orderable. Cisco Software Support Service (SWSS) will be the replacement software support for all new and renewal quotes. SWSS has the same deliverables as SASU. Table 1 describes SASU end-of-sale milestones, definitions, and dates. Table 2 provides the SASU to SWSS replacement service levels.

Table 1. SASU End-of-Sale Milestones, Definitions, and Dates

Milestone	Definition	Date
End-of-sale announcement date	The date that the document announcing the end of sale was available to the public.	February 20, 2017
No longer quotable	The last date SASU can be quoted.	May 29, 2017
Last date to order SASU	The last date that SASU can be ordered.	July 29, 2017
Last day to renew SASU	The last date to renew SASU in Cisco point-of-sale mechanisms. After this date, the service is no longer renewable.	July 29, 2017
Last date of support	The last date to receive support for covered products. After this date, no support under Cisco Software Application Service plus Upgrades is available, and the service becomes obsolete.	Expiration date of existing active contracts

Table 2. SASU to SWSS Replacement Service Levels

Service Programs	SASU Service Level	SASU SKU Prefix	SWSS Service Level	SWSS SKU Prefix
Cisco Branded Services	**SAU**	**CON-SAU**	**EMCU**	**CON-ECMU**
Partner Support Services	PSUU	CON-PSUU	PSBU	CON-PSBU
Service Provider	SPSAU	SP-SPSAU	SPCMU	SP-ECMU
	SBSAU	SP-SBSAU	SBCMU	SP-SBCMU
	SPSSSAU	SP-SPSSSAU	ECMUS	CON-ECMUS
Solution Support Services	SSSAU	CON-SSSAU	ECMUS	CON-ECMUS
Ericsson Market Solutions	IVSU	CON-IVSU	IVMU	CON-IVMU
Combined Services	NCCAU (SKU-less)	CON-NCCAU	NCCMU (SKU-less)	CON-NCCMU
	NCDAU	CON-NCDAU	NCDMU	CON-NCDMU
	NCEAU (SKU-less)	CON-NCEAU	NCEMU (SKU-less)	CON-NCEAU
	NCFAU	CON-NCFAU	NCFMU	CON-NCFAU
	NCGAU (SKU-less)	CON-NCGAU	NCGMU (SKU-less)	CON-NCGMU
	NCHAU	CON-NCHAU	NCHMU	CON-NCHMU
	NCIAU (SKU-less)	CON-NCIAU	NCIMU (SKU-less)	CON-NCIAU
	NCJAU	CON-NCJAU	NCJMU	CON-NCJAU

For additional information, contact your local Cisco representative or partner.