



External End-of-Sale Announcement for 3- and 5-year Cisco Technical Support for Cisco Ultra-Reliable Wireless Backhaul Products

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Overview

End of Sale (EOS) for 3- and 5-year Cisco Technical Support for Cisco Ultra-Reliable Wireless Backhaul Products options

Cisco Systems© announces the end-of-sale dates of the 3- and 5-year SKUs for Cisco Technical Support for Cisco Ultra-Reliable Wireless Backhaul Products globally. The last day to order the affected services is 08/01/2022. Customers with active service contracts will continue to receive support until the termination date of their contract.

Table 1 describes the end-of-sale milestones, definitions, and dates for the affected service.

End-of-life milestones

Table 1. End-of-life milestones and dates

Milestone	Definition	Date
Internal End-of-Sale Announcement Date	The date that the document announcing the end-of-life and end-of-sale is made available to Cisco internal	05/27/2022
External End-of-Sale Announcement Date	The date that the document announcing the end-of-life and end-of-sale is made available to the general public	06/22/2022
Last Day to Quote	This is the last day a quote can be given to a customer or partner	06/30/2022
End-of-Sale date	This is the last date to order the affected service using Cisco point-of-sale mechanisms. The service is no longer for sale after this date.	08/01/2022
End of new service attachment date	This is the last date to order a new contract or add equipment and/or software to an existing contract for the affected service.	08/01/2022
End of service contract renewal date	This is the last date to extend or renew an existing service contract for affected service	08/01/2022
Last Date of Support:	The last-possible date to receive support for affected service. After this date, support for these services is not available, and the service becomes obsolete and End of Life.	Expiration date of existing active contract.

Service Migration Options

Cisco will no longer offer 3-year and 5-year term SKUs for Cisco Technical Support for Cisco Ultra-Reliable Wireless Backhaul Products. Technical Support for Cisco Ultra-Reliable Wireless Backhaul Products can continue to be procured through the 1-year term SKUs and renewed upon expiration of the contract.

Table 2. SKUs affected by this announcement

End-of-Sale SKU Name	SKU Description	Replacement SKU
SVS-FMS-3Y-3425	3 year TS for Cisco FM3200, FM3500, FM4200, FM4500, FM4800	No replacement SKU available
SVS-FMS-3Y-GWY10K	3 year TS for Cisco FM10000 Gateway	No replacement SKU available
SVS-FMS-3Y-GWY1K	3 year TS for Cisco FM1000 Gateway	No replacement SKU available
SVS-FMS-3Y-MON-10	3 year TS for Cisco FM Monitor 10	No replacement SKU available
SVS-FMS-3Y-MON-100	3 year TS for Cisco FM Monitor 100	No replacement SKU available
SVS-FMS-3Y-MON-25	3 year TS for Cisco FM Monitor 25	No replacement SKU available
SVS-FMS-3Y-MON-250	3 year TS for Cisco FM Monitor 250	No replacement SKU available
SVS-FMS-3Y-MON-50	3 year TS for Cisco FM Monitor 50	No replacement SKU available
SVS-FMS-3Y-MON-500	3 year TS for Cisco FM Monitor 500	No replacement SKU available
SVS-FMS-3Y-PONTE	3 year TS for Cisco FM Ponte Kit	No replacement SKU available
SVS-FMS-3Y-VOLO	3 year TS for Cisco FM1200 Volo	No replacement SKU available
SVS-FMS-3YMON-1000	3 year TS for Cisco FM Monitor 1000	No replacement SKU available
SVS-FMS-3YMON-2500	3 year TS for Cisco FM Monitor 2500	No replacement SKU available
SVS-FMS-3YMON-5000	3 year TS for Cisco FM Monitor 5000	No replacement SKU available
SVS-FMS-5Y-3425	5 year TS for Cisco FM3200, FM3500, FM4200, FM4500, FM4800	No replacement SKU available
SVS-FMS-5Y-GWY10K	5 year TS for Cisco FM10000 Gateway	No replacement SKU available
SVS-FMS-5Y-GWY1K	5 year TS for Cisco FM1000 Gateway	No replacement SKU available
SVS-FMS-5Y-MON-10	5 year TS for Cisco FM Monitor 10	No replacement SKU available
SVS-FMS-5Y-MON-100	5 year TS for Cisco FM Monitor 100	No replacement SKU available
SVS-FMS-5Y-MON-25	5 year TS for Cisco FM Monitor 25	No replacement SKU available
SVS-FMS-5Y-MON-250	5 year TS for Cisco FM Monitor 250	No replacement SKU available
SVS-FMS-5Y-MON-50	5 year TS for Cisco FM Monitor 50	No replacement SKU available
SVS-FMS-5Y-MON-500	5 year TS for Cisco FM Monitor 500	No replacement SKU available
SVS-FMS-5Y-PONTE	5 year TS for Cisco FM Ponte Kit	No replacement SKU available
SVS-FMS-5Y-VOLO	5 year TS for Cisco FM1200 Volo	No replacement SKU available
SVS-FMS-5YMON-1000	5 year TS for Cisco FM Monitor 1000	No replacement SKU available
SVS-FMS-5YMON-2500	5 year TS for Cisco FM Monitor 2500	No replacement SKU available
SVS-FMS-5YMON-5000	5 year TS for Cisco FM Monitor 5000	No replacement SKU available

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://www.cisco.com/cisco/support/notifications.html>.

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Printed in USA. 07/20