



End of Sale and Migration Plan for Collaboration Experience Services Management

Cisco Systems© announces the end-of-sale and end-of life dates for the **Cisco Managed Solutions and Hosted Managed Services**. The last day to order the affected service is 3/15/18. Customers with active service contracts will continue to receive support until the termination date of their contract. Table 1 describes the end-of-life milestones, definitions, and dates for the affected service.

Table 1. End-of-Life milestones, definitions, and dates

Milestone	Definition	Date
End-of-Sale Announcement Date	The date that the document announcing the end-of-life and end-of-sale is made available to the general public	12/15/17
End-of-Sale date	This is the last date to order the affected service using Cisco point-of-sale mechanisms. The service is no longer for sale after this date.	3/15/18
End of new service attachment date	This is the last-date to order a new contract or add equipment and/or software to an existing contract for the affected service.	5/14/18
End of service contract renewal date	This is the last date to extend or renew an existing service contract for affected service.	5/14/18
Last Date of Support	The last-possible date to receive support for covered products. After this date, support under Cisco Collaboration Service for Webcasting and Cisco Collaboration for Webcasting – Multicast Delivery is not available, and the service becomes obsolete and End of Life.	NA

Service Migration Options

AS-MS-CNSLT, AS-MS-CNSLT-A, AS-MS-CNSLT-L (Cisco Managed Solutions for PDI Consulting) will be End of Lived with no replacement service

AS-CSG-MNGSVC (Day 3 Collaboration Services) and CON-AS-SOLN-CMS (Solution Support for Mobile Advisor) will be End of Lived and will be replace with CON-SWSMX-SUPT

For Additional Information

For additional information on the new services go to this [link](#) for more information



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