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## Service Description Combined Services

This Service Description is part of the Services Agreement (as defined in the <u>Services Guide</u>) and describes various Services that Cisco will provide to You. Capitalized terms, unless defined in this document, have the meaning in the Services Guide.

## 1. Summary

Combined Services is an ordering model created to bundle existing Technical Services and Advanced Services subscription offerings. This model does not involve any new Services that are not available as a standalone offering outside of Combined Services. The Services that comprise any configured Combined Services deal may be accessed at <a href="https://www.cisco.com/go/servicedescriptions">www.cisco.com/go/servicedescriptions</a>. Cisco Services, including Technical Services and Advanced Services, are outlined in the Service Quote. Cisco will provide a Quote for Services setting out the extent of the Services and duration that Cisco will provide such Services. Cisco will receive a Purchase Order that references the Quote and terms agreed to between the parties. Cisco will provide the Combined Service as outlined in the Purchase Order and Quote for which Cisco has been paid the appropriate fee.

## 2. Cisco Responsibilities

 For each Service ordered, Cisco will provide the services described in the Cisco Responsibilities for applicable Technical Services and/or Advanced Services located at www.cisco.com/go/servicedescriptions, incorporated into this document by reference.

## 3. Customer Responsibilities

 For each Service purchased, You will comply with the Customer Responsibilities described in the applicable Technical Services and/or Advanced Services located at www.cisco.com/go/servicedescriptions, incorporated into this document by reference.