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Cisco TelePresence MX200 G2 MX300 G2 MX700 MX800 SX10 SX20 SX80

CE 8.0

User Guide

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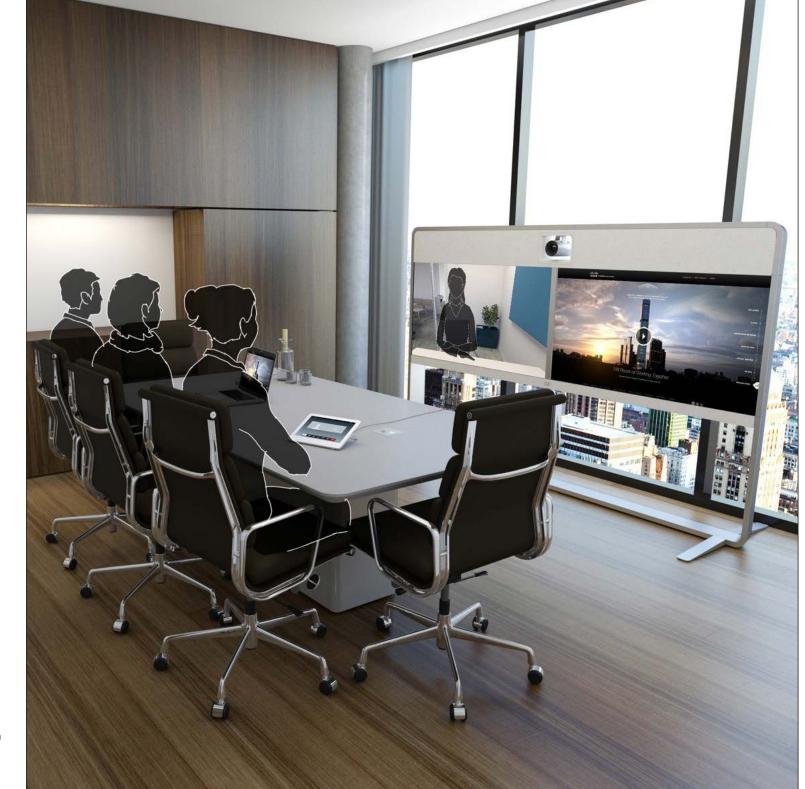
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Settings

All entries in the table of contents are clickable hyperlinks that will take you to the corresponding article.

To go between chapters, you may also click on any of the icons in the sidebar.

Note! Some of the features described in this user guide are optional and they may therefore not be present on your system.



i Introduction to Video Conferencing

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Introduction to Video Conferencing Best Practice

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A successful video conference provides a face-to-face meeting, even if the participants are miles or continents apart. Keep in mind that it still is a meeting– normal etiquette and dress code apply even here.

General

- Consider setting the unit to *Automatic Answer.*
- Do not forget to rehearse "the noble art of operating a video system" to the extent needed.

In the Meeting Room

- Make sure the microphone is placed at the front of the table to ensure that all speech will be detected. The best position is at least 2 m (6.5') in front of the system, on a flat surface with at least 0.3 m (1') of table in front.
- Directive microphones should point away from the video system.
- Make sure that no speaking participant experience obstacles blocking the view to the microphone at all times.
- Microphones should always be placed away from noise sources like computer

and projector fans placed on the table. The noise from such sources is often perceived as surprisingly loud by the remote participants.

- If you use a document or whiteboard camera try to arrange the participants so that the camera is close to the leader of the meeting, or alternatively, close to a designated controller.
- When a whiteboard is used, the meeting will be perceived as better to the remote participants if the whiteboard is visible through the main camera, as well as through a dedicated whiteboard camera. Broadcasting companies normally do this to let viewers see that the presenter actually is in the same room.
- Remember to arrange all the peripherals so that one participant can reach each of them to point, change the display, record or perform other functions during the conference.
- To help ensure the most natural meeting environment, position the camera on the top center of the receiving monitor, if possible. The camera should point directly at the meeting participants to guarantee eye contact with those at the far end. Check this out by means of the Selfview feature of your video system.

The Selfview shows what the remote party can see from your system (the outgoing video).

- If you are going to share content you will normally make use of duo video. That implies the use of two video streams, one showing the presentation and the other showing the presenter—or the group of presenters. Smaller systems may force you to choose between showing the presentation or the presenter.
- For duo video some attention is needed. Duo video is sometimes shown side-byside with half the screen showing the presentation and the other half showing the presenter. Provide the impression that you seem to look towards the presentation instead of the impression that you sit with your back towards it, when all is viewed on the remote monitor. If in doubt, look straight into the camera to avoid this situation.

Ease of Use

 To help meeting participants dial, add presentations and use other functionality during a call, consider stationing a poster, table tent or other quickreference guide in the room.

Other Tips

Use Camera Presets

Cisco TelePresence systems let you create predefined zoom and camera pointing directions (pan and tilt). Use these to zoom into the person speaking, if appropriate. Do not forget to zoom out again afterwards.

Loudspeaker Volume

The audio system will use the loudspeakers built into the monitor or the Cisco Digital Natural Audio Module.

For some systems you can set the default volume level by adjusting the volume on the monitor with the monitor remote.

Brightness Control

To adjust brightness, colors or other settings of the monitor, use the monitor's own remote control. Adjust the monitor to suit the conditions of the conference room. The monitors supplied by Cisco have on-screen menus that are very easy to use. For more information on configuring the monitor as such, see the corresponding user guides and administration manuals.

Introduction to Video Conferencing Tour the Touch Screen

Settings.

Tap the touch screen

if needed

to wake up the system,

Tap the upper left corner to activate/ Tap the ? to deactivate the Do Not Disturb contact or Tap Camera to activate selfview feature, to activate /deactivate the access the Standby feature, and to access the Help desk, if and camera applicable. settings. 7037188@itvm.tandberg.com () IN 10: 10:10 1 00 1 31 -(1) (+ Tap **Dial** to Tap Contacts Press and hold Tap Тар invoke the dial to invoke the Meetings to Messages the left side of the pad. list of contacts invoke a list to invoke the **Volume** button including *Favorites*, of upcoming voice mail to decrease the Directory and scheduled system, if loudspeaker volume Recents. meetings. applicable. and the right side to increase the volume.



Tap a button to activate its function.



Scroll in lists as on a smart phone.

Time of day is

Tap Share to

start sharing

content and

to conduct

Press the

button to mute/unmute

Microphone

microphone.

presentations.

indicated in the

upper right corner.

About Do Not Disturb

When set to Do Not Disturb. ringtones are muted and call attempts made by others to reach you will appear as missed calls.

You may, however, place calls as much as you like.

As default, there is a 60 minutes timeout on the Do Not Disturb (after which the system will return to normal operation), but this may have been changed to a different setting by your video support team.

Note! Your video system may, or may not, display all the icons shown here. Some of the features described in this user guide are optional in certain markets and they may therefore not be present on your system.

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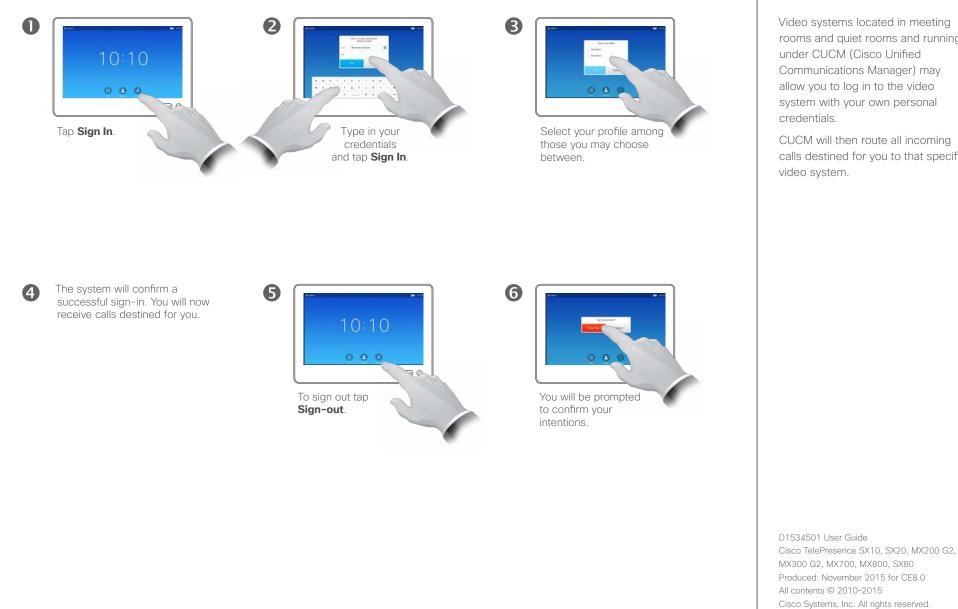
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Introduction to Video Conferencing Log Onto a System with Your Own Credentials

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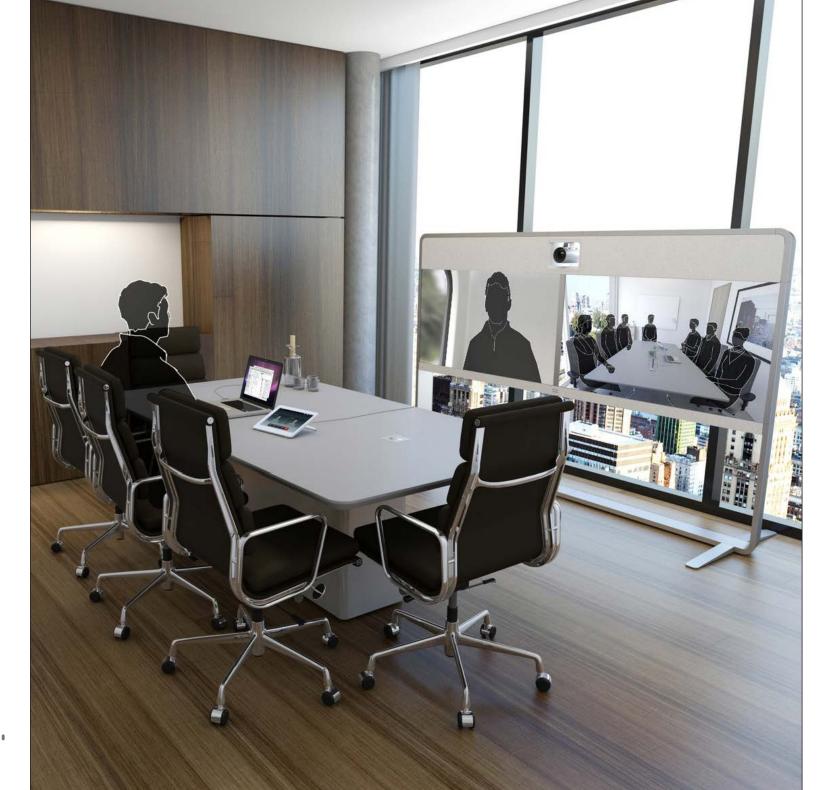


About Hot-desking

Video systems located in meeting rooms and quiet rooms and running under CUCM (Cisco Unified Communications Manager) may allow you to log in to the video system with your own personal

CUCM will then route all incoming calls destined for you to that specific





Video Calls

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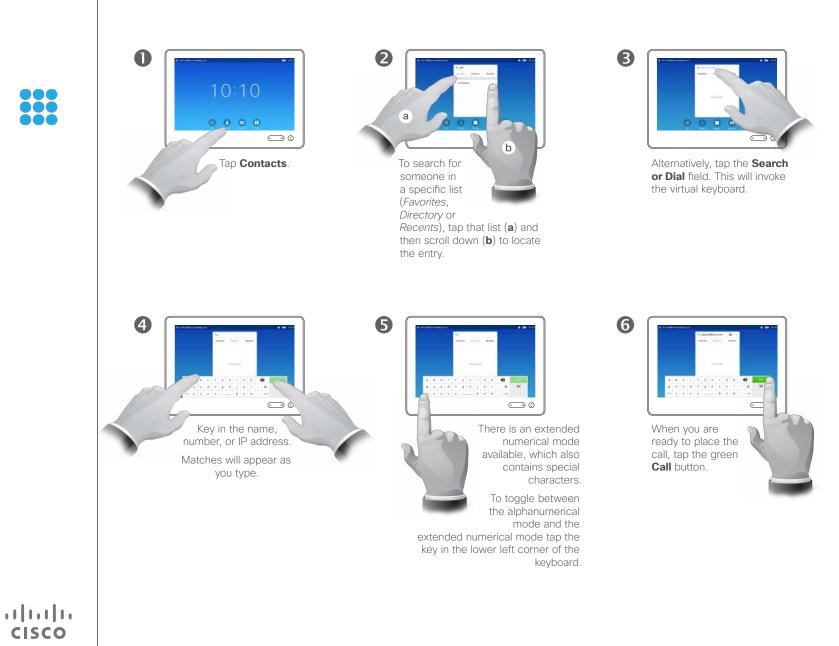
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Place Call Place Call From Contact List



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About the Lists of Contacts

Your lists of Contacts consist of three parts:

Favorites. These contacts have put there by you. These entries will typically be someone you call frequently or otherwise need to access in a swift and convenient manner from time to time.

Directory will typically be a corporate directory installed on your system by your video support team.

Recents is a list of calls you have placed, received or missed earlier.

You may clear the Recents list for privacy reasons, see <u>"Call Recents"</u> on page 43.

The following options apply:

- You may key in a name, number or an IP address and the system will look in all lists for you.
- You may tap a tab and then scroll through the list or key in a name or number. Your search will then be restricted to that specific list.
- You may add the entry to the list of *Favorites*; edit aspects of the entry before calling; change the call rate and remove the entry from Recents.

Edit a Contact List Entry, then Place the Call

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place the call.



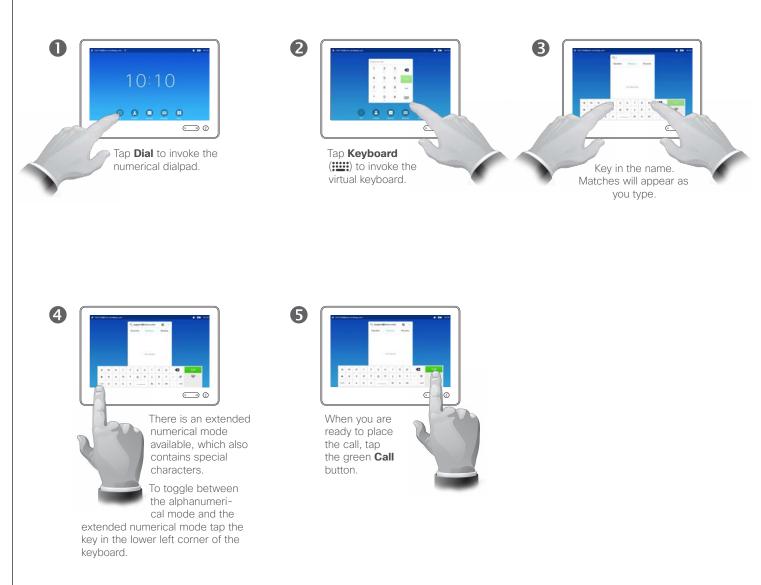
About Entry Edits

For how to enter the Contact list, see the previous page.

You may have to edit an entry in one of the Contact lists before you place the call. There may be a need to add a prefix, a suffix or otherwise alter the entry to ensure success.

Place Call Using Name





About Placing Calls

You may call someone who is not listed in your list of contacts by keying in their name, address or number using the virtual keyboard of the Touch pad.

Anyone you have previously called will appear in the *Recents* list (until you clear that list) and you may then transfer any of them to your list of *Favorites*. This is described in the section *Contacts*.

Calling extensions. Sometimes you may be urged to enter numbers during a call, typically to reach extensions or to provide a pin code.

Tap **Keypad** (this button appears as soon as the call is placed) to invoke the keypad needed for this.

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Place Call Using an IP Address



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Type the IP address. Tap and hold \star to type the point sign used in IP-addresses.

About Placing Calls

You may call someone who is not listed in your list of contacts by keying in their name, address or number using the virtual keyboard of the Touch pad.

Anyone you have previously called will appear in the *Recents* list (until you clear that list) and you may then transfer any of them to your list of *Favorites*. This is described in the section *Contacts*.

Calling extensions. Sometimes you may be urged to enter numbers during a call, typically to reach extensions or to provide a pin code.

Tap **Keypad** (this button appears as soon as the call is placed) to invoke the keypad needed for this.



When you are ready to place the call, tap the green **Call** button.

Place Call Using Number

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Type the number.



When you are ready to place the call, tap the green **Call** button.

About Placing Calls

You may call someone who is not listed in your list of contacts by keying in their name, address or number using the virtual keyboard of the Touch pad.

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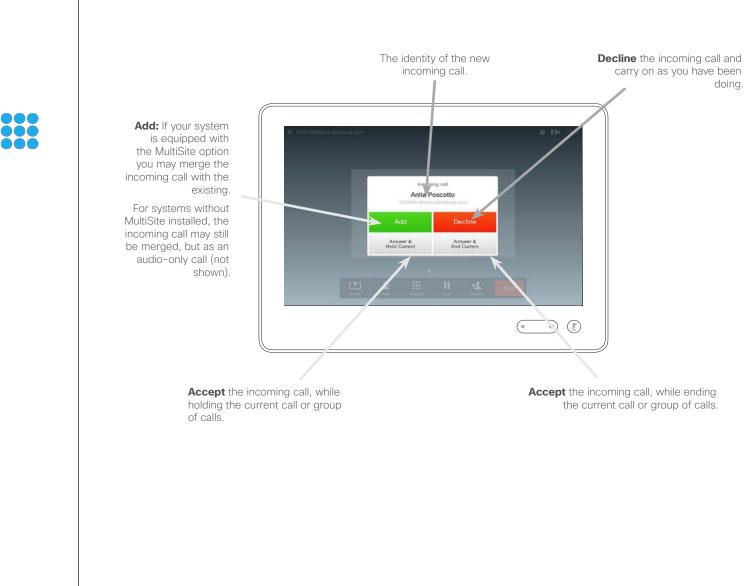
If your system permits automatic response to incoming calls (*Auto Answer*) you may want to mute the system microphone(s), to preserve privacy.

Microphone(s) are muted if this symbol is illuminated. To mute / unmute the microphone(s), tap the symbol.

If Someone Calls You

- If someone calls you, you may accept, decline or ignore the call.
- If you decline the call, busy information will be sent to the calling party.
- If you ignore the call, the calling party will perceive this as if you were absent (you did not pick up the call.
- You may want to set your system to respond automatically to an incoming call (*Auto Answer*). This is described in <u>"Administrator Settings–Call Details" on page</u> <u>70</u>. Observe that your video support team may have password protected this menu.
- If you choose to activate Auto Answer you may want to mute the microphone to preserve privacy. This must be set up manually every time.

Receive Call While in Another Call



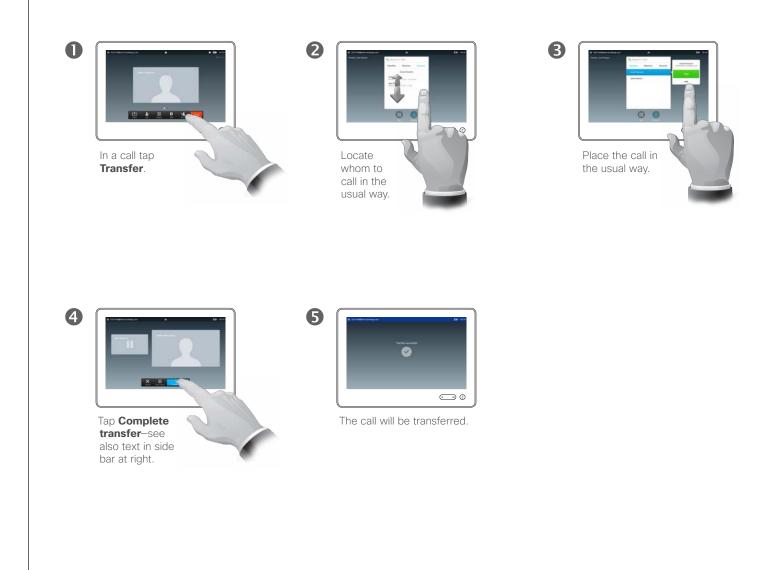
About the Options

If you already are in a call, you may accept another incoming call under certain circumstances.

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Transfer Call Transfer



About Transfer

Basically, you have two options when transferring calls; viz. unattended and consultative transfer.

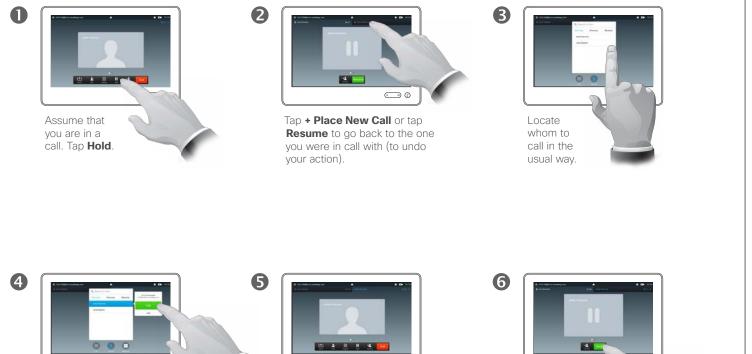
The scenario described on this page is the unattended transfer, where you transfer the call to someone else without consulting that person before the transfer is carried out.

If you consult the person first, you will transfer after having used the swap feature—see the next page for more on this.

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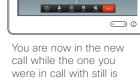
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Transfer Call Consult and Transfer



Place the call in the usual way.

• • ©



on hold.

Tap **Swap** to go between the two parties and Transfer to connect the two together, while you leave the call.

About Consult and Transfer

This feature allows you to be in a call with two parties, but one at a time only.

You may swap whom you are in call with, and you may connect the two together, while you leave the call.

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About Disconnecting Yourself

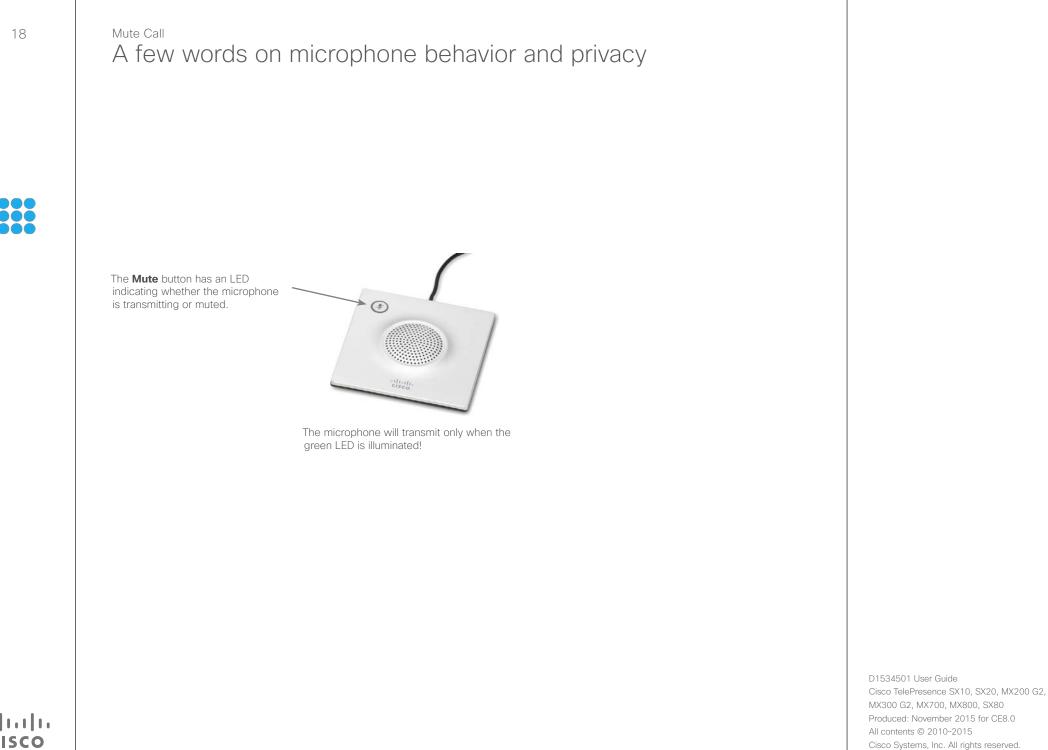
Tapping **End** in a call will disconnect yourself from a call. In a call with two parties only, this will then terminate the call.

In a conference call with multiple participants tapping **End** will terminate your participation only if you are a regular participant.

However, if you are the host of such a conference, i.e. the one who initiated it, tapping **End** will cause the entire conference to terminate.

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Put Call on Hold and Resume a Call on Hold

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About Putting on Hold

Putting someone on hold is typically something you do as an initial step when transferring someone to another person, but it may also be used when you need to consult a person or as an alternative to muting also including stopping the video transmission.

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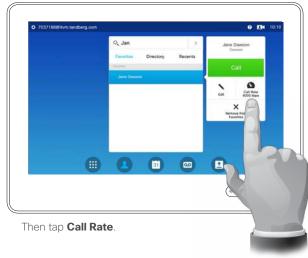
Change Call Rate

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About Call Rate

Call rate is the term used to express the amount of bandwidth allocated to the call and is measured in kbps (kilobits per second).

The higher the call rate is, the better the quality will be, but on the expense of higher bandwidth consumption.

The system comes with a default call rate. This is set by your video support team as a part of the *Administrator Settings* (password protected).

Why would you like to temporarily change this setting? In most cases you will use it to avoid choking the video call when you try to call someone at a higher rate than their system and connection support.

Call rate cannot be changed during a call, but you may change it just before you place a call, as outlined here.

Availability Enable Do Not Disturb

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Tap the field in the upper left corner.



Tap **Do not Disturb**, as shown. The feature will now be active.

About Do Not Disturb

Your system can be set to not respond to incoming calls. You may, however, use it to call others as much as you want.

Your video support team may have set a time-out on this feature, after which the system will return to respond to incoming calls as usual. Default time-out setting is 60 minutes.



Tap **Hide** to remove the message that appears, telling you that *Do not disturb* has been activated.



To deactivate the feature, repeat the procedure.

Availability Enable Standby

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Tap the field in the upper left corner.



Tap **Standby**.



The screen will turn itself off after a few seconds. Tap the screen to wake it up.

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About Standby

Your system can be set to *Standby* to save electrical energy. You will still be able to receive calls as usual.

7037188@itvm.tandberg.com · IN 10:10 • (**†**) 1 -1 I ••• In a call, tap Keypad.

Using Keypad in a Call

In a call you may get prompted to submit numbers to be able to reach an extension or otherwise gain entrance to something (for example by means of a PIN-code).

To be able to submit this you will need to invoke the keypad on the touch screen.

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Conference Calls with Multiple Participants Add Additional Participants to Existing Call



Assume that you already are in a call. This call may have been initiated by you or by someone else (someone called you).





Place the call, in the usual way. You may alter the *Call settings* of that call before you place it—see side bar for more.



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This new call will now be added to the existing, thus creating a conference. You may cancel this call without terminating the first call you were in.

About Video Conferences

Your video system may be equipped with the capability to initiate a video conference with several participants.

The maximum number of participants supported by your video system will depend on system configuration and the video infrastructure. If in doubt, contact your video support team.

If you want to initiate a video conference, you must call each participant one by one.

If you are the one who initiated the conference you will be able to terminate the entire conference. The other participants, however, may only disconnect themselves from the conference.

Call settings. Those you call may have video systems with different bandwidths. You are not constrained to set all participants to a bandwidth that all systems support. The *Call rate* may be set individually for all participants in order to provide everyone with the best quality available for their system. See <u>"Change Call Rate" on page 20</u>.

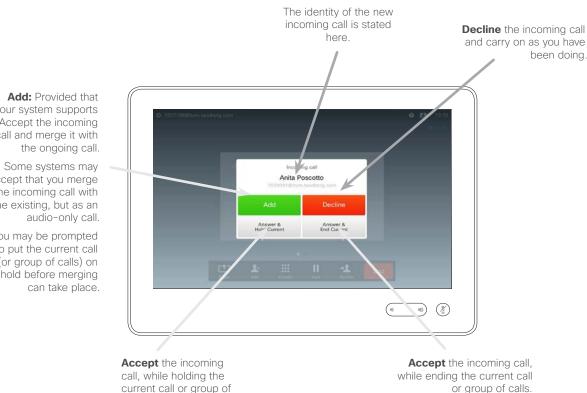
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Place the call, in t way. You may alte

 IIIIII
 This is an optional if

This is an optional feature that may, or may not, be installed on your system.

Conference Calls with Multiple Participants Add Incoming Call to Existing Call



your system supports it: Accept the incoming call and merge it with the ongoing call.

accept that you merge the incoming call with the existing, but as an audio-only call.

You may be prompted to put the current call (or group of calls) on hold before merging

calls.

About Adding Incoming Calls

Assume that you are already in a call. If you then receive another incoming call, you will have the following options:

- You may decline the call and continue with what you were doing.
- You may put the current call on hold and accept the new call. At any time you may swap between the two.
- You may transfer the incoming call to someone else, including the one you were talking to.
- You may, after putting the incoming call on hold, later decide to merge this call with the existing (optional feature).
- You may merge the incoming call directly with the ongoing call (ACCEPT & MERGE). This applies to MultiSite equipped systems only.

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Conference Calls with Multiple Participants View Meeting Participant List

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Using Participant List

This is a convenient way to obtain information about all the participants and their current status.

In addition, you may use the list to disconnect participants from the conference or to grant them certain rights, such as to retain the position as prominent speaker even if someone else starts speaking. These features are outlined on the following pages.

Conference Calls with Multiple Participants Manage Conference Call Layout

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To change the existing layout on your video screen, tap **Layout**.



Tap the new preferred layout.



The new layout will now be put in effect.

About Layout Options

You may alter the screen layout when you are in a call. The Touch pad will show the options available. The actual options may differ from what is shown here, but the Touch device will always show you what is available.

The WYSIWYG (what you see is what you get) principle applies even here.

Including a Selfview

Selfview (what the others see from your video system) may be added to any layout in the usual way. To invoke the selfview See <u>"Manage</u> <u>Selfview" on page 52</u>.

If needed, you may also move the selfview to a different location.

See <u>"Move the Selfview PiP" on</u> page 54.

Conference Calls with Multiple Participants



one the participants as the prominent speaker, and tap that speaker's avatar. This is an example of a layout with one of the participants shown as the prominent speaker, i.e. shown larger than the other(s).



About Lock speaker

In a video conference with several participants the one who speaks will, as default, be shown as the large image (provided you haven't set up the layout otherwise). This is referred to as *voice switching*.

However, you may want to keep showing one of the participants as the prominent speaker, typically shown larger than the others.

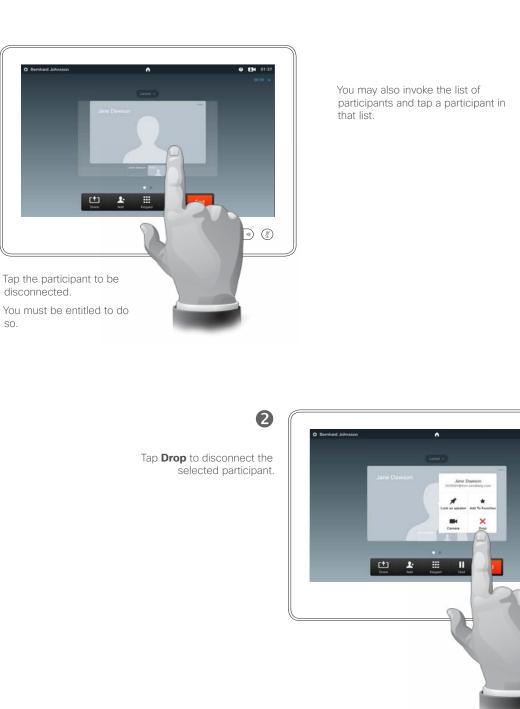
To make this happen activate the function *Lock as speaker*, as shown on this page.

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Conference Calls with Multiple Participants Disconnect Participant from Call

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About Disconnect

Any participant entitled to it may disconnect any of the other participants. Tap the participant, either in the view as shown, or in the list of participants (see <u>"View</u> <u>Meeting Participant List" on page</u> <u>26</u>). Then tap **Drop**.

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Cisco video endpoints emit ultrasound as part of the Intelligent Proximity feature.

Most people are exposed to ultrasound more or less daily in many environments, including industry, commercial applications and home appliances.

In our systems MX200/300/700/800, the ultrasound sound pressure level is below 75 dB at a distance of 30 cm or more from the loudspeaker.

Even if airborne ultrasound may cause subjective effects for some individuals, it is very unlikely that any effects will occur for levels below 75 dB.



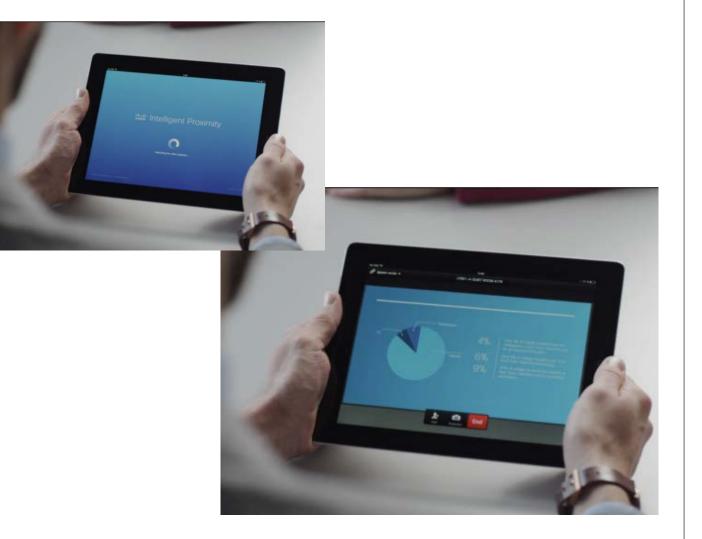
Intelligent Proximity

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Control Your System Wirelessly Intelligent Proximity



About Intelligent Proximity

The Intelligent Proximity feature allows you to share, see and capture content from a video system wirelessly on your own device. You can also use your own device to control calls on the video system.

Observe the following:

- You will need to download (free of charge) the Cisco Intelligent
 Proximity app from App Store or
 Google Play. Windows or OS X users,
 go to <u>http://www.cisco.com/go/</u> proximity.
- Your video support team may have activated all of the features or just a subset of them.
- Intelligent Proximity makes use of ultrasound when connecting users.
 Do not block the microphone of your smart phone or tablet.
- Intelligent Proximity has been designed not to work outside the meeting room.
- However, when privacy dictates, always keep the meeting room entrance doors closed to avoid possible eavesdropping from adjacent rooms.

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Control Your System Wirelessly Activate and Deactivate Intelligent Proximity



Tap in the upper left corner of the display.



About Activation

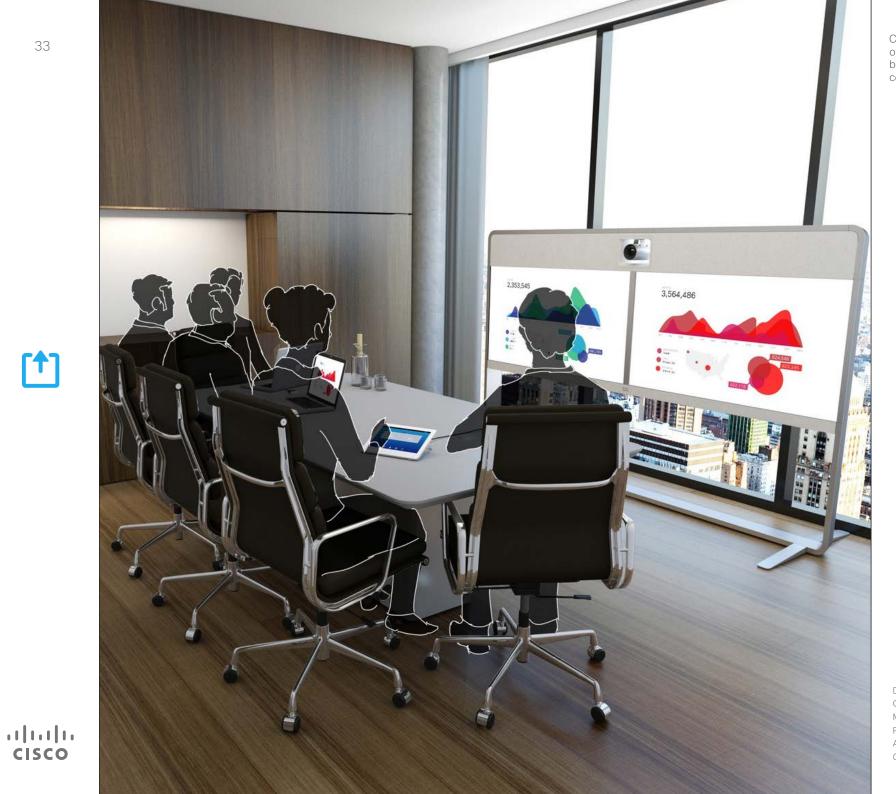
The Intelligent Proximity feature allows you to share, see and capture content from a video system wirelessly on your own device. You can also use your own device to control calls on the video system.

To activate the feature, do as shown at left.

Observe that your video support team may have activated all of the features or just a subset of them.

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Contents can be shared in a call-or outside a call. In the latter case you will be using your video system to share contents in your local meeting room.

> Share Content

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Share content Start and Stop Presentation in a Call



Tap **Preview**, if you want to check what you will share before you share it, and then tap **Share** to actually start sharing the content of your source. 20371850/tem.tandberg.com
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2

Tap the three small dots (---), to access the menu allowing you to preview or to share the content of the selected source.



Your content will now be viewable by all connected participants. to stop sharing content tap **Stop Sharing**, as shown.

About Content Sharing

Your video system supports the ability to show presentations in a video call or video conference as well as outside a call. The latter ability allows the system to be used for local presentations in a meeting room, thus extending the use of the video system and the room itself.

Note that you may change the layout of the screen during presentations, see the next page for more on this.

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Share content Change Presentation Layout In a Call



Tap **Layout** to invoke the layout options.

Select your preferred layout by tapping it.



About Presentation Layout

You may change the layout of the screen during presentations. Typical options available will be with or without showing the presenter and showing the presenter as either a PiP (Picture in Picture) or PoP (Picture outside Picture).

The layout options available on your system may differ from those shown here, but the layouts shown are always those you may choose between.

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Share content Presentation Outside Calls





Tap the source avatar to display this source on you video system's display. For a dual screen system tap another source avatar (if applicable) to display that one as well.

About Local Sharing

You may show content on the system's screen(s), even if the system is not in a call.

What you then do is to utilize the Preview function (see also "Start and Stop Presentation in a Call" on page 34).

On video systems with dual screens you may share contents from two independent sources simultaneously. This can be done outside calls only. The option is not available in a call.

At left we use the dual display as example, but the principle applies to single screen systems as well.

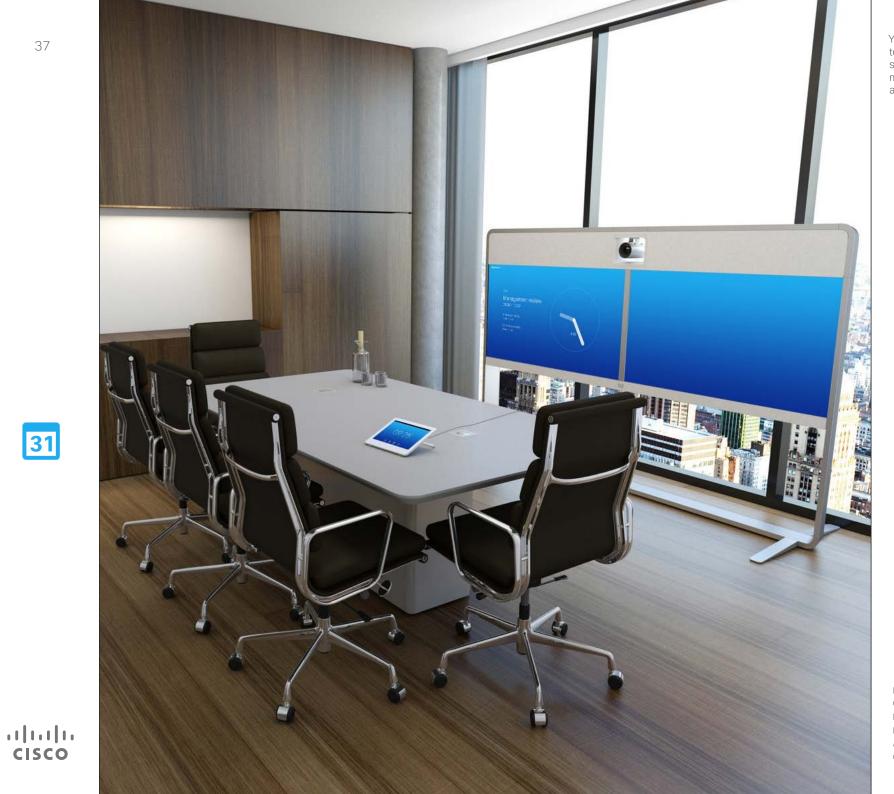
3

Tap again to stop displaying the corresponding source, as shown.

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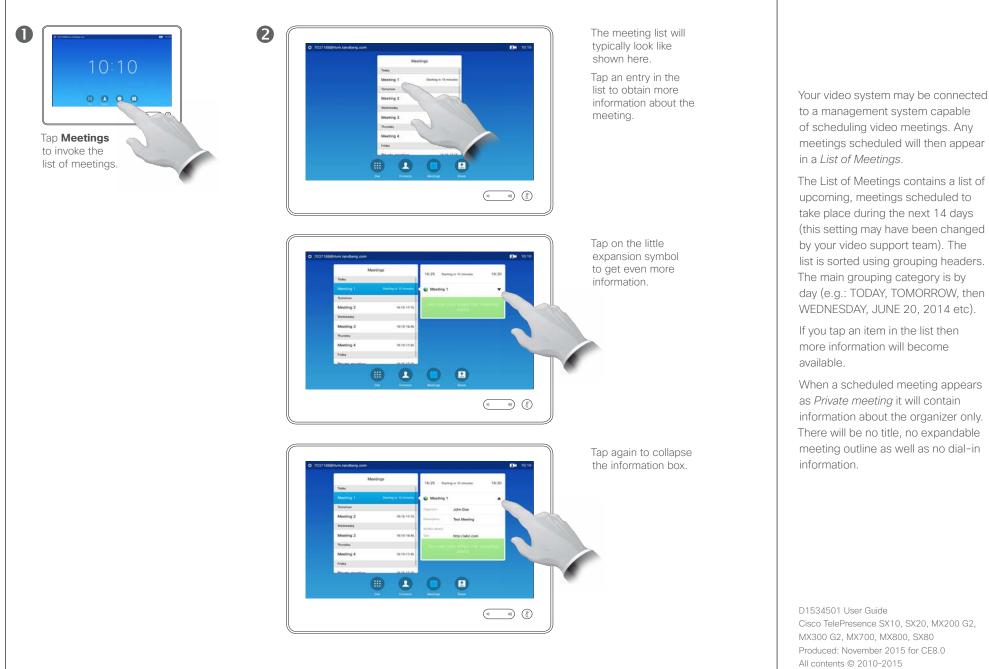
Your video system may be connected to a management system capable of scheduling video meetings for you. Any meetings scheduled will then appear in a *List of Meetings* on your Touch device.



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Scheduled Meetings View Meeting List



Meeting List Basics

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Scheduled Meetings Join Scheduled Meeting



Extending an ongoing meeting

Scheduled meetings have a fixed start and end time. You may want to extend an ongoing meeting. This will be accepted by the system if no other meeting is scheduled for any of the video systems involved, during the period of possible extension.

If an extension is sustainable, the *Meeting will end* notification will include an *Extend* and a *Dismiss* option.

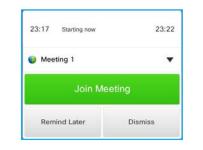
To extend a meeting, tap the **Extend** button.

You can join when the meeting starts

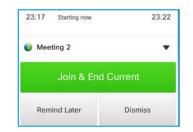
Although the default setting lets you join in up to 10 minutes in advance, your video support team may have implemented a different setting.

Join Meeting

A scheduled meeting may connect you automatically, or you may have to tap **Join Meeting**.



When the meeting starts you will be offered to join in, to postpone the offer to join in for 5 minutes, or to just dismiss the offer.



If you are in a call when the meeting starts you will also be offered to join in while at the same time end the current call, just like any other situation where someone calls you while you already are in a call.

About Joining

On your video system the *Meeting Reminder* will appear once it is possible to join a meeting. Exactly when that will be depends on the *Start time buffer* setting. Default buffer setting is 10 minutes, but your video support team may have changed this. It is not possible to join the meeting earlier than the setting dictates.

The meeting reminder contains a time indicator stating when the meeting starts, or alternatively for how long the meeting has been going on (an ongoing meeting is referred to as a *Meeting in progress*).

The text *Starting now* will be shown during a time interval spanning from 30 seconds before to 30 seconds after the scheduled start time of the meeting.

Scheduled Meetings Parallel Meetings



Choose Your Meeting

Whenever *Parallel meetings* occur (two or more meetings taking place simultaneously), the reminder will be displayed in context of the meeting list, displaying all upcoming meetings. Choose which meeting to join and then join the selected meeting.

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Contacts consists of three parts; a *Directory*, which typically is your corporate phone book; *Recents* which is a list of recent calls and finally Favorites, which is your personalized list of people you call frequently or otherwise need to get easy access to.



Contacts Directory

Finding an entry in the Directory by scrolling through the list:

2

2





Tap **Directory**, if needed.



Finding an entry in the Directory by searching for it:





Tap **Directory**, if needed.



B

Tap **Search or Dial** to invoke the virtual keyboard and key in a name, number or address. Possible matches will appear as you type.

About Directory

The *Directory* serves as your corporate phone book. This directory cannot be edited by you. You may, however, copy entries to your list of *Favorites* and edit them there.

Tap a folder to show its contents, scroll, if needed, to locate a folder or an entry within a folder.

Once located, tap the entry to call, edit or add to your list of favorites in the same way as with the *Recents* list (see the previous page for more on this).

When searching within the corporate Directory, the search will apply to the current directory folder and its subfolders only. To go one level up, tap Back. To make the search apply to the entire corporate directory, do not enter (tap) any folder before the search is commenced.

It may happen that an entry copied from the directory to the list of favorites later is updated in the directory. This update will not be reflected in your list of favorites—you must then manually update the entry in the list of favorites.

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Contacts Call Recents

Gaining access to the Recents list:





Tap Recents.

Jane Dawson

*

Add to Favorites

0

Call Rate 768 kbps

Tap Remove from

Recents to remove

the entry. You will be prompted to confirm your intentions.

son@itym.tandbo

1+

Edit & Call

X

Remove from Recents

2

Removing a single entry:

O Select an entry in the Recents list by tapping it. Then tap More (•••).

Clearing the entire Recents list:







For privacy reasons you may want to remove an entry from the *Recents* list or

The same persons may have called you (or you called them) several times. Each such call will create an entry in the *Recents* list.

Note that if you choose to remove a single entry in the list, any other instances of that entry will not be removed from the list.

clear the entire list.

About Recents

The *Recents* lists the received, placed and missed calls since the last time the list was cleared.

Tap an entry and you may:

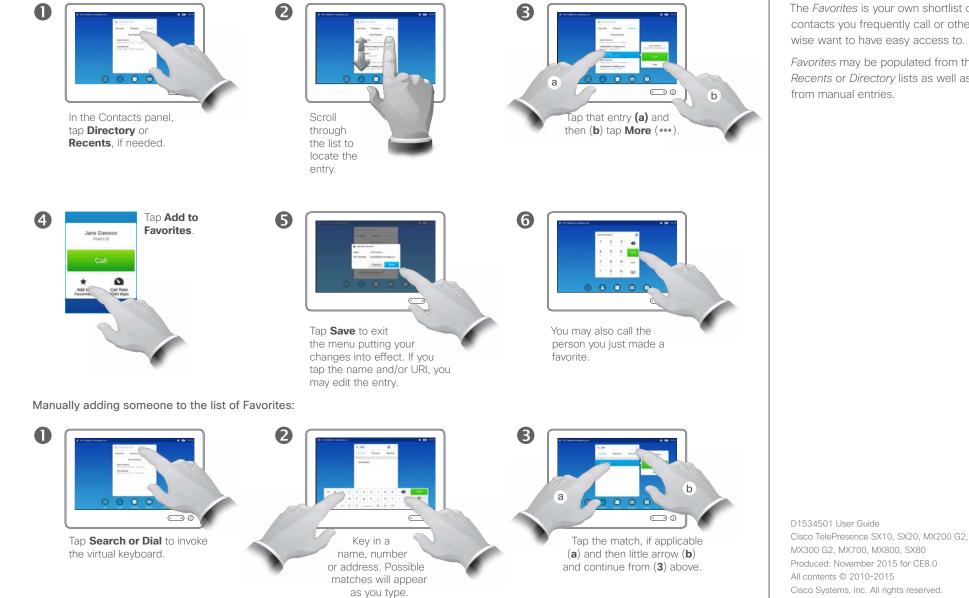
- Call the entry by tapping CALL.
- Add the entry to an ongoing call (optional).
- Add the entry to *Favorites*.
- Edit the entry information and then place the call.
- Change the call rate settings.
- Remove the entry from the list.
- Clear the entire list.

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Contacts Favorites

Adding someone from Directory or Recents to the list of Favorites:



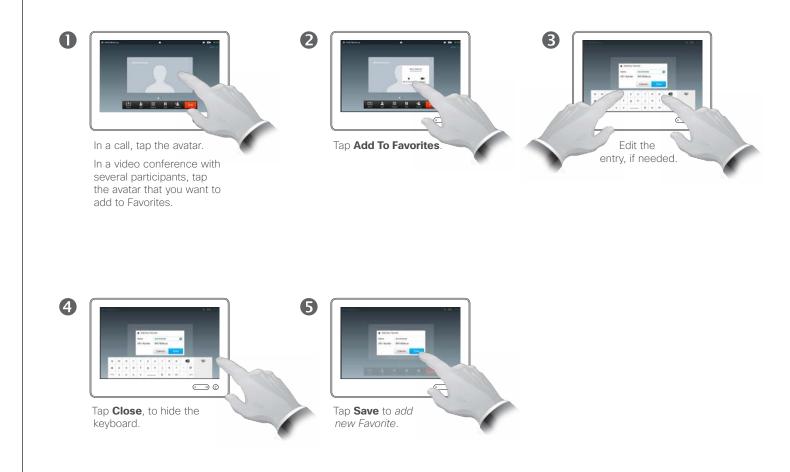
About Favorites

The Favorites is your own shortlist of contacts you frequently call or otherwise want to have easy access to.

Favorites may be populated from the Recents or Directory lists as well as from manual entries.

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Add Someone to Favorites, While in a Call



About this feature

There are several ways to add someone to the list of Favorites and one of them allows you to do this while in a call.

You may, after a call, realize that you should have added the one you were in call with to the list of Favorites. To do this use *Recents* and *Add To Favorites* from there, see <u>"Call Recents" on page 43</u>.

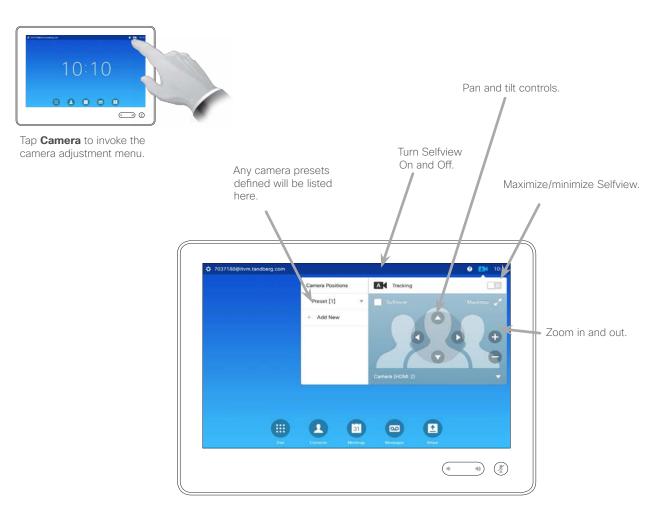
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The video system camera can be controlled at all times during a video meeting. It can even be controlled by the far end to make sure the far end get the best experience.

The system allows you to predefine camera presets to easily switch between camera views.





<--> Pan Tilt **≺→** Zoom

About Camera Settings

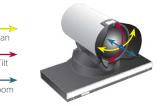
The camera settings let you control the zoom, pan and tilt of the camera as well as define and edit camera position presets.

In addition selfview (the image that the others see from your system) can be turned on and off as well as be shown minimized or maximized.

If the position of the selfview blocks important parts of the image on your screen, it can be moved. How to do this is shown in "Move the Selfview PiP" on page 54.

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Add Camera Position Preset



Tap **Camera** to invoke the camera adjustment menu.



Tap Selfview to activate it.

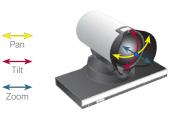


Adjust **Tilt**, **Pan** and **Zoom**, as required.

any changes.



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About Camera Presets

Your video system lets you create predefined zoom and camera pointing directions (also known as pan and tilt). Use these to zoom into the person speaking, if appropriate. Do not forget to zoom out again afterwards.

This means that if you want to create one or more *zoom-in* presets you should also create a *zoom-out* (overview) preset to conveniently switch back to overview mode.

Although you may control the far end camera, i.e. the camera of any of the other participants (given that those cameras are remotely controllable), you cannot define nor make use of their presets.

Edit Existing Camera Position Preset



Tap **Camera** to see the effects of your camera adjustments.



Tap **Selfview** to activate it.



Adjust **Pan**, **Tilt** and **Zoom**, as required.

About Preset Editing

Preset editing is all about taking an existing preset, altering it and then saving it under the same name.

If you want to change the name, we recommend that you delete the preset and create a new one with the preferred name.

Tap the little arrowhead of the preset to be edited.



Tap **Update to current position** to put your changes into effect.

6

To delete an existing preset tap **Remove**.

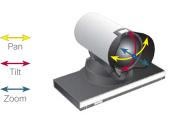


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Tap anywhere outside the menu to close it.

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Speaker Tracking



To enable *Speaker Tracking*, tap **Camera**, in the upper right corner.



Activate the *Speaker Tracking* feature by tapping the button in the upper right corner of the appearing menu.



Tap anywhere outside the menu to exit. To deactivate *Speaker Tracking*, repeat the procedure. **Tip** Systems with speaker tracking may include the Snap to Whiteboard feature. This feature must have been activated by your video support team to work.

Snap to Whiteboard will cause the camera to display a predefined whiteboard area as well as a person standing by the whiteboard.

If Snap to Whiteboard has not been activated, the camera will zoom in on the person only and not show the whiteboard.

Snap to Whiteboard will only work if a person is standing by the whiteboard and speaking. This has been implemented by design to make it possible to sit in front of the whiteboard without triggering the snap feature.

About Speaker Tracking

Systems equipped with a speaker tracking camera system use two cameras working together with a built-in microphone array. The system will track and show the person speaking so that you won't have to use the Camera Control menu or Camera Presets to zoom in and out.

When speaker tracking has been activated, the camera position presets will still be available. However, if you tap a camera position preset while in speaker tracking mode, one of the cameras will respond accordingly and the speaker tracking will be deactivated.

Activate speaker tracking as shown on this page again, if needed.

Note that speaker tracking will not work if the microphones are muted.

Speaker tracking may be expanded to include the Snap to Whiteboard feature, as discussed in the tip at left.

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Control Own Camera

Using your camera presets:





Select the preset to use.

2



Tap anywhere outside the menu to exit.

Adjusting your camera's pan, tilt and zoom:



Pan

Tilt

 \longleftrightarrow

Zoom



Tap **Selfview** (**a**) and then adjust **Pan**, **Tilt** and **Zoom** (**b**).



Tap anywhere outside the menu to exit.



Existing camera presets can be used right away during a call.

Your video system may have more than one camera, for example one camera showing the participants, while another shows the whiteboard.

If you need to add new or modify existing camera presets, this is done in the same way as you do outside a call-turn to <u>"Edit Existing Camera</u> <u>Position Preset" on page 49</u> for details.

As an alternative to adding or editing presets, a simple adjustment of your camera's pan tilt and zoom should also be considered.

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Camera Manage Selfview

Outside a call:



Tap Camera.



Tap **Selfview** to turn it on.

2

You may now resize the selfview image (see the following page for more), or control the camera's pan, tilt and zoom (see the previous page for more).



Tap anywhere outside the menu to exit.

About Selfview

The Selfview shows what others see from your video system. You will normally use it to confirm that they see what you want them to see.

The Selfview appears as a PiP (Picture-in-Picture).

The position of Selfview PiP can be changed if you wish-see <u>"Move</u> <u>the Selfview PiP" on page 54</u> for details on this.

In a call:





You may now switch the selfview off, maximize or minimize it, or select **Camera** to gain access to the camera control (see the previous page for more on camera control).



Tap anywhere outside the menu to exit.

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Resize the Selfview PiP



Tap Camera.



Tap **Selfview** to turn it on.

2



B

You may now tap **Maximize** to get a full-screen Selfview.

Repeat the process to minimize, or deactivate the selfview by tapping the **Selfview** icon again.

You may also use this to gain access to controlling your own camera.

Why Resize the Selfview?

The selfview shows what others see from your video system. You will normally use it to confirm that they see what you want them to see.

The selfview appears as a PiP (Picture-in-Picture).

From time to time you may want to have the selfview activated during the meeting.

You may want to zoom, pan or tilt your camera to provide a better view for the other participant(s). To get a better view, you may want to maximize the selfview.



To exit this menu, putting changes into effect, tap anywhere outside the active menu.

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Move the Selfview PiP



Tap **Selfview** in the upper right part of the screen to invoke the selfview, if needed.



2

Press and hold your finger within the selfview area.



As soon as it turns blue drag the selfview to the new location. Possible locations are indicated.

Once you reach the location you want to have it in, lift your finger from the touchscreen.

0



The selfview will now assume its new location.

Why Move the Selfview?

The Selfview shows what others see from your video system. You will normally use it to confirm that they see what you want them to see.

The Selfview appears as a PiP (Picture-in-Picture).

From time to time you may want to have the Selfview activated during the meeting. This could, for example, be to ensure that a lecturer in your room remains seen on the screen despite constantly moving around.

It may happen that the current position of the Selfview blocks important parts of the image on your screen. You may therefore want to move it.

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Control the Camera of the Other Participant



In a call, tap the avatar representing the other participant.

In a video conference with several participants, tap the avatar representing the participant whose camera you want to control.





Adjust the camera's pan, zoom and tilt.



Within video conferencing the term *far end* is often used to refer to the one you are talking to.

Likewise, the term *near end* is often used to refer to your side of the video meeting.

The ability to control the far end camera requires that the far end system camera is remotely controllable. The feature cannot be applied to systems with a manual camera adjustment.

You will not have access to any presets that may exist on the far end video system.

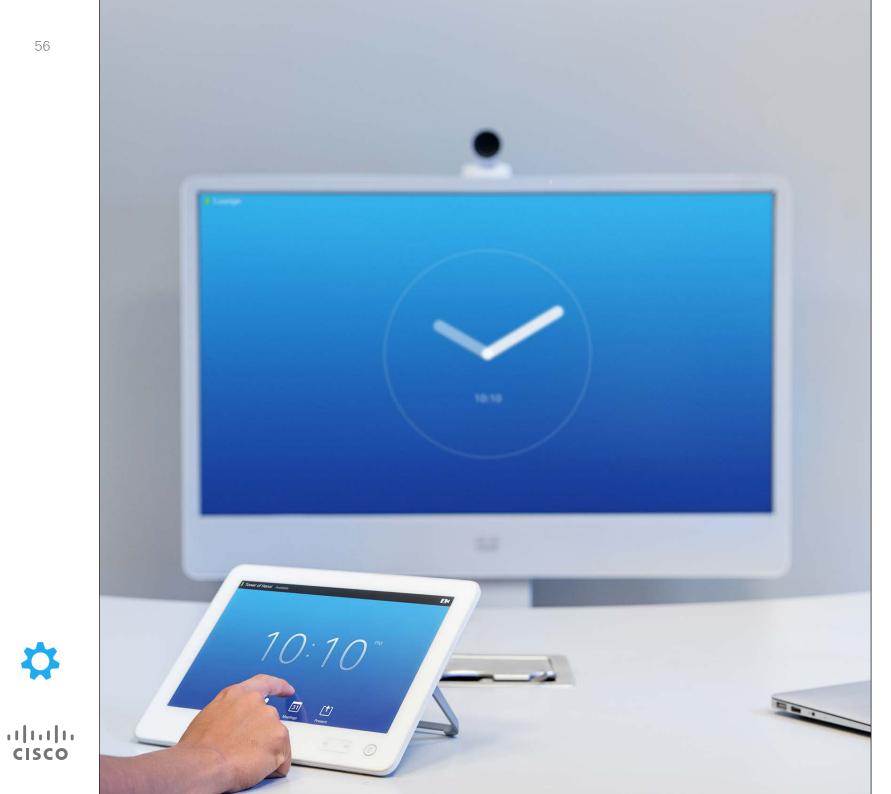
Tap anywhere outside the menu to exit.

4



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The video endpoints whose use is described in this guide can be configured via the Touch screen controller or via its web interface. For full access to all configurable parameters the web interface must be used-the Touch pad provides access to a limited set of parameters only.



Gain Access to the Settings



Tap the field in the upper left corner.



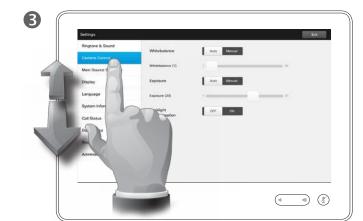
Tap Settings.



Care must be taken when altering the *Settings* to avoid that the system stops working. If in doubt, contact your video support team.

For security reasons, access to the Administrator Settings may have been password protected by your video support team.

To enter the *Settings*, tap the **Settings** icon in the upper left corner of the touchpad.



Scroll through the list to locate what you are looking for.

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Ringtone & Sound	Keytones	OFF ON	1	
Camera Control			1	
Main Source Selection	Ringtone Volume (50)	0	100	
Display	Ringtone	O Sunrise	Mischief	
Language		Ripples	Reflections	
System Information		Vibes	O Delight	
Call Status		C Evolve	O Playful	
Diagnostics		Ascent	Calculation	
Restart		Mellow	Ringer	
Administrator 🔒 >				

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About Ringtone & Sound

The Ringtone & Sound Settings window lets you specify:

- **Keytones** *On* or *Off.* When set to on you will hear a sound every time you tap a field on the Touch controller.
- Ringtone volume. How loud your ringtone shall sound.
- **Ringtone**. Select among several ringtones. You will hear a sample every time you tap a ringtone.

Note how the settings chosen are indicated. In the example shown, **Keytones** is set to *On*.

To exit this menu putting any changes into effect, tap **Exit**. Note that there is no *Cancel* function letting you exit the menu undoing any changes you have made. Take care!

Ringtone & Sound	Whitebalance	Auto Manual		
Camera Control	Willebalance	Auto Manuar		
Main Source Selection	Whitebalance (1)	1	16	
Display	Exposure	Auto Manual		
Language	Exposure (20)	1	31	
System Information	Backlight	OFF ON		
Call Status	Compensation			
Diagnostics				
Restart				
Administrator				

About Camera Control

The *Camera Control* window lets you set the whitebalance and exposure of the camera. If you do not want to tweak this yourself, just leave it up to the system by tapping **Auto**.

Backlight compensation comes in handy when there is much light behind you. Without compensation you will easily appear very dark to the far end.

Note how the settings chosen are indicated. In the example shown, *Backlight compensation* is set to *Off.*

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Settings			Exit
Ringtone & Sound		Camera (HDMI 1) Camera (HDMI 2)	
Main Source Selection		PC (HDMI 3)	
Display	00	PC (DVI) PC	
Language			
System Information			
Call Status			
Diagnostics			
Restart			
Administrator			

About Source Selection

Select what shall be the main source. You may still choose another when working with the system, but what you specify here will be the default setting.

The options available are system dependent, your system may show more options or less options.

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Settings					Exit
Ringtone & Sound	DVI Mode	Auto	Digital	Analog	
Camera Control					
Main Source Selection					
Display					
Language					
System Information					
Call Status					
Diagnostics					
Restart					
Administrator					

About DVI Mode

This menu allows you to set the DVI mode to Analog, Digital or Automatic detection.

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Settings				Exit
Ringtone & Sound				
Camera Control	O English	() 简体中文	○ 繁糖中文	Català
Main Source Selection	Cesky	O Dansk	Nederlands	🔘 Suomi
Display	O Français	O Deutsch	Magyar	🔘 Italiano
Language	○ 日本語	🔘 한국어	O Norsk	O Polski
System Information	Português do Brasil	О Русский	Español	Svenska
Call Status	Türkçe	العربية	🔘 עברית	
Diagnostics				
Restart				
Administrator				

About Language Setting

The *Language* page lets you specify the Touch interface menu language.

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System Information

Settings		Exit
Ringtone & Sound	SYSTEM	
	Name:	n/a
Camera Control	Uptime:	11 hours, 28 minutes
Main Source Selection	NETWORK	
	IPv4 Address:	10.47.37.188
Display	IPv6 Address:	
Display	Touch Screen IPv4 Address:	
	Touch Screen IPv6 Address:	2001:420:44ff:fd0f:8a43:e1ff:fec5:f1ee
Language	Voice VLAN ID:	Off
	H323	
	H323 Number:	5037188
	ID:	5037188@itvm.tandberg.com
Call Status	Gatekeeper:	n/a
	Status:	Inactive.
Diagnostics	Giblus.	INCLUS.
Diagnostics	SIP	
	Address:	7037188@itvm.tandberg.com
Restart	Ртоху:	10.47.8.209
	Status:	Registered. Secured. Not verified.
Administrator 🔒 >		
	SOFTWARE	
	Version:	ce8.0.0 Beta14 (TEST SW, ce-8.0.0-beta14-28-g82ef7d6)
	Touch Screen:	TI8.0.0 Beta14 82ef7d6 2015-10-09 10:15:27 mazachri
	Options Installed:	Encryption, MultiSite, PremiumResolution, RemoteMonitoring

About System Information

The *System Information* window contains information on the system's software and hardware versions and connections, SIP and H.323 status etc.

This information is typically what you will be asked by the technical staff to provide in the unlikely event of system malfunction.

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PARTICIPANT(S)					
URI:					
Call Rate:	n/a	Media Encryption:	n/a		
Protocol:	n/a	Encryption Type:	n/a		
VIDEO	Transmit	Presentation	Receive	Presentation	
Protocol:	n/a	n/a	n/a	n/a	
Resolution:					
Frame Rate:	n/a	n/a	n/a	n/a	
Channel Rate:	n/a		n/a		
Total Packet Loss (%):					
Current Packet Loss (%):	S				
Jitter:	n/a		n/a		
1100					
And a second sec					
waters and a second sec					
Jitter:	n/a		n/a		
	Protocol: VIDEO Protocol: Resolution: Frame Rate: Channel Rate: Channel Rate: Current Packet Loss (%): Jutter: AUDIO Protocol: Channel Rate: Total Packet Loss (%): Current Packet Loss (%):	Protocol: n/a VIDEO Transmit Protocol: n/a Resolution: - Frame Rate: n/a Total Packet Loss (%): - Current Packet Loss (%): - Jitter: n/a ALDIO Transmit Protocol: n/a Charnel Rate: n/a Current Packet Loss (%): - Charnel Rate: n/a Current Packet Loss (%): n/a	Protocol: n/a Encryption Type: VIDEO Transmit Presentation Protocol: n/a n/a Resolution: - - Frame Rate: n/a n/a Channel Rate: n/a - Channel Rate: n/a - Current Packet Loss (%): - - Jitter: n/a - AUDIO Transmit - Protocol: n/a - Channel Rate: n/a - Channel Rate: n/a - Channel Rate: n/a - Current Packet Loss (%): n/a -	Protocol: n/a Encryption Type: n/a VIDEO Transmit Presentation Receive Protocol: n/a n/a n/a Resolution:	Protocol: n/a Encryption Type: n/a VIDEO Transmit Presentation Receive Presentation Protocol: n/a n/a n/a n/a Protocol: n/a n/a n/a n/a Protocol: n/a n/a n/a n/a Frame Rate: n/a n/a n/a n/a Channel Rate: n/a n/a n/a m/a Channel Rate: n/a n/a n/a m/a Jitter:

About Call Status

The *Call Status* window provides information on call rate, encryption, as well as important video and audio parameters.

This information is typically what you may be asked by the technical staff to provide in the unlikely event of system malfunction.

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Settings	Exit
Ringtone & Sound	Diagnostics Mode OFF ON
Camera Control	Diagnostics Mode enables additional system logging for 10 minutes.
Main Source Selection	Follow these steps if you have a scenario you would like to report:
Display	 Tap "On" above to enable Diagnostics Recreate the scenario you would like to report Open the system's web interface and download the log files
Language	 Open the system's web interface and download the log lines Send the log files to the support engineer or attach them to the service request
System Information	
Call Status	
Diagnostics	
Restart	
Administrator	

About Diagnostics

For troubleshooting purposes you may enable additional system logging. Follow the on-screen instructions.

Note that system performance may be influenced by an ongoing system logging.

This information is typically what you may be asked by the technical staff to provide in the unlikely event of system malfunction.

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Settings			Exit
Ringtone & Sound	Restart System	Restart	
Camera Control	Restarting the system will make	t unavailable for a	
Main Source Selection	few minutes.		
Display			
Language			
System Information			
Call Status			
Diagnostics			
Restart			
Administrator			

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ıı|ııı|ıı cısco About Restart

Use this to restart your system in an orderly and controlled manner. No settings are lost.

Settings			Exit
Ringtone & Sound	Usemame		
Camera Control	Passphrase		
Main Source Selection		Log In	
Display			
Language			
System Information			
Call Status			
Diagnostics			
Restart			
Administrator			

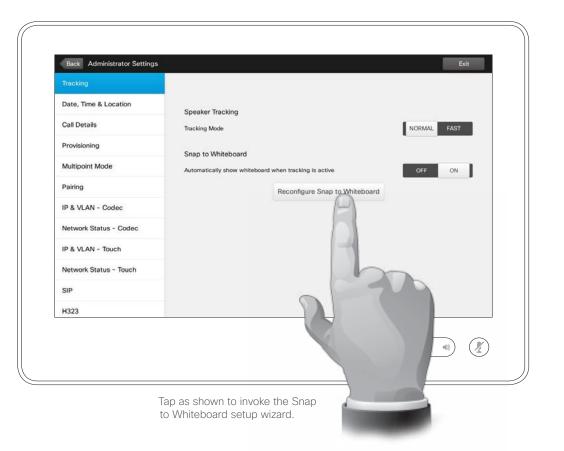
The Administrator settings will normally have been password protected by your video support team.

Enter Username and Password followed by tapping **Log in**.

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Settings Administrator Settings–Tracking



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About Tracking

For systems with two cameras set up for speaker tracking, this window lets you specify the tracking mode. Select between Normal and Fast.

In addition, this window lets you configure the *Snap to Whiteboard* feature.

Just follow the wizard to set up this feature.

Note! Speaker tracking microphones are height-above-floor sensitive. This is used to make the system respond to a speaking person standing by the whiteboard only. A person sitting in front of the whiteboard will then avoid invoking the snap feature.

To make this work the system will look and listen for a face located in the upper half of the defined whiteboard area.

The whiteboard must be located on the wall opposing the camera system. The feature has not been designed for any other angle of incidence.

For a more detailed discussion on the Snap to Whiteboard feature, see the Administrator Guide for your video system.

Administrator Settings–Set Date and Time

Administrator Settings, tap **Back**. To exit Settings as such, tap **Exit**. Note that there is no Cancel function letting you exit the menu undoing any

changes you have

To exit

made.

Take care!

Back Administrator Settings Time Format 24h 12h Call Details Date Format mm.dd.yy Provisioning Time Zone Area - Europe + Multipoint Mode Time Zone Location - Oslo + Pairing Date & Time Mode Auto Manual IP & VLAN - Codec NTP Mode Auto Manual Network Status - Codec 10,47,1,15 NTP Servers IP & VLAN - Touch Network Status - Touch SIP H323 **EMC Resilience** ((ا

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About Time Setting

This window lets you specify your preferred date and time formats, as well as the time zone.

If you set the *Date and Time Mode* to *Auto* (as has been done in this example), the system will look for an NTP server and get date and time from there.

If you choose to set *NTP mode* to *Manual* (as has been done in this example), you must specify the NTP server address to make things work.

Administrator Settings–Call Details

Administrator Settings, tap **Back**. To exit Settings as such, tap **Exit**. Note that there is no Cancel function letting you exit the menu undoing any changes you have made.

To exit

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Back Administrator Settings					Exit	
Call Details	Auto Answer	OFF	ON			
Provisioning	Auto Answer Delay		15 +			
Multipoint Mode	rate retories being					
Pairing	Call Rate					
IP & VLAN - Codec	Default Call Rate	100	6000	+		
Network Status - Codec	Max Incoming Bandwidth	-	6000	+		
IP & VLAN - Touch	Max Outgoing Bandwidth	-	6000	+		
Network Status - Touch	Default Call					
SIP	Protocol	Auto	H323	SIP		
H323						
EMC Resilience						
Reset						

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About Call Details

If you enable *Auto Answer* the system will respond by itself to incoming calls after a delay specified by you. Note that an activated auto answer may not provide you with the privacy desired. In the example shown here *Auto Answer* is set to *Off.*

On certain occasions you may have to change the bandwidth (and hence the quality) of the call. Some configurations may have different incoming and outgoing bandwidths (typically ADSL connections), and you may specify the default call rate to ensure a stable video quality.

The default protocol may also be specified. In the example shown, the protocol has been set to *SIP*.

Caution! There is no *Cancel* function letting you exit the menu undoing any changes you have made. Take care!

Settings Administrator Settings–Provisioning Wizard

To exit Administrator Settings, tap	Back Administrator Settings			Exit	
Back. To exit <i>Settings</i>	Call Details			Exit	
as such, tap	Provisioning	Provisioning Wizard	Start		
Note that there	Multipoint Mode				
is no <i>Cancel</i> function letting	Pairing				
you exit the	IP & VLAN - Codec				
menu undoing ny changes you	Network Status - Codec				
have made.	IP & VLAN - Touch				
Take care!	Network Status - Touch				
	SIP				
	H323				
	EMC Resilience				
	Reset				

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About the Wizard

There is a *Provisioning Wizard* available to get your system online. Tap **Start** and follow the on-screen instructions.

Caution! There is no *Cancel* function letting you exit the menu undoing any changes you have made. Take care!

Settings Administrator Settings–Multipoint Mode

To exit Administrator Settings, tap					
Back.	Back Administrator Set	ttings		Exit	
To exit <i>Settings</i>	Call Details	Multipoint mode	Auto MultiSite	Off	
as such, tap Exit .	Provisioning				
Note that there	Multipoint Mode				
is no <i>Cancel</i>	Pairing				
function letting you exit the	IP & VLAN - Codec				
menu undoing any changes you	Network Status - Codec				
have made.	IP & VLAN - Touch				
Take care!	Network Status - Touch				
	SIP				
	H323				
	EMC Resilience				
	Reset				

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About Multipoint

There are basically two modes of video conferencing; viz. MultiWay and MultiSite.

- To enable MultiWay, a MultiWay address must have been entered.
- If a MultiWay address has been specified and MultiWay is selected, MultiWay will always be used for video conferencing.
- If a MultiWay address has been specified, but MultiSite is selected, MultiSite will be used.
- If set to Auto, MultiWay will be used if a MultiWay address has been specified, otherwise MultiSite will be used.
- If set to Off, no video conferencing will be possible.
- Any use of the MultiSite feature requires the presence of the MultiSite option.

Caution! There is no Cancel function letting you exit the menu undoing any changes you have made. Take care!

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Settings Administrator Settings–Pairing

To exit Administrator Settings, tap Back Administrator Settings Back. Call Details To exit Settings Paired with: Cisco TelePresence SX80 as such, tap Provisioning Product: Cisco TelePresence SX80 Exit. Multipoint Mode SIP URI: 7037188@itvm.ta Note that there is no Cancel ce8.0.0 Beta14 (TEST SW, ce-8.0.0-beta14-28-Software: g82ef7d6) function letting IP & VLAN - Codec you exit the 10.47.37.188 IP address: menu undoing Network Status - Codec Serial number: FTT1742004A any changes you have made. IP & VLAN - Touch Take care! Network Status - Touch SIP Unpair H323 EMC Resilience Reset (() **II**()

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About Pairing

This window shows relevant pairing information.

Administrator Settings–IP & VLAN, Codec

Administrator Settings, tap **Back**. To exit Settings as such, tap **Exit**. Note that there is no Cancel function letting you exit the menu undoing any changes you have made.

Take care!

To exit

Call Details	IP & VLAN	O Default (rec	mmandadi			
Provisioning	ir a vera	Advanced	Annie Roedy			
Multipoint Mode	IP Settings	IPv4			•	
Pairing						
IP & VLAN - Codec		IPv6			*	
Network Status - Codec	Link Settings					
IP & VLAN - Touch	Voice VLAN Mode		Auto M	anual	m	
Network Status - Touch	Link Speed		O Auto 🔵 10	half		
SIP				Ohalf OOfull		
H323				oorun		
EMC Resilience						
Reset						

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About IP Settings

You may specify whether to use IPv4 or IPv6 and whether to use static IP address or DHCP.

When set to *Static*, applicable addresses must be set accordingly.

To change these from default values, tap **Advanced** (not shown).

Caution! There is no *Cancel* function letting you exit the menu undoing any changes you have made. Take care!

Administrator Settings–Network Status Codec

Administrator Settings, tap Back. To exit Settings as such, tap Exit. Note that there is no Cancel function letting you exit the menu undoing any changes you have made.

Take care!

To exit

Call Details	Network Status - Codec
Provisioning	Detailed report of the current network status of the codec. This gives troubleshooting information to the administrator.
Multipoint Mode	The administrator can assess network status and relevant information.
Pairing	Refresh
IP & VLAN - Codec	IFCONFIG
Network Status - Codec	br0: flags=69699 <up broadcast="" multicast="" running=""> RX packets 1227508 bytes 235543941 RX errors 0 dropped 0</up>
IP & VLAN - Touch	TX packets 1315609 bytes 285484477 TX errors 0 dropped 0 inet 169,254.1, 1 netmask 255,255,255,0 broadcast 169,254,1,255
Network Status - Touch	inet6 fe80::e6c7:22ff;fe60:a3e5 scopeid 6
SIP	gbe0: flags=69699 <up broadcast="" multicast="" running=""> RX packets 3142956 bytes 2890216309 RX errors 0 dropped 0</up>
H323	TX packets 3926685 bytes 3501868647 TX errors 0 dropped 0 inet 10.47.37.188 netmask 255.255.255.0 broadcast 10.47.37.255
EMC Resilience	gbe1: flags=69699 <up broadcast="" multicast="" running=""></up>
Reset	RX packets 1227508 bytes 252729053 RX errors 0 dropped 0 TX nackets 1405266 bytes 233236877

About Network Status

This is designed to provide your video support team with information about the current network status of the codec of your system in the unlikely case of system malfunction.

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Administrator Settings–IP & VLAN, Touch

To exit Administrator Settings, tap Back Administrator Settings Back. Call Details To exit Settings **IP** Settings as such, tap Provisioning Exit. IP Version IPv4 Multipoint Mode Note that there DHCP Static IP Assignment is no Cancel Pairing IP Address 10.47.38.171 function letting IP & VLAN - Codec you exit the Subnet Mask 255.255.254.0 menu undoing Network Status - Codec Gateway 10.47.38.1 any changes you have made. Link Settings Take care! Network Status - Touch Auto Manual Off Voice VLAN Mode SIP Voice VLAN ID 5 H323 EMC Resilience Reset

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About IP Settings

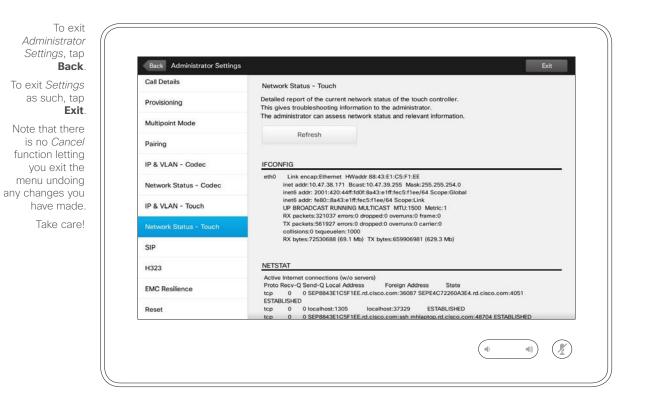
You may specify whether to use IPv4 or IPv6 and whether to use static IP address or DHCP.

When set to *Static*, applicable addresses must be set accordingly.

Caution! There is no *Cancel* function letting you exit the menu undoing any changes you have made. Take care!

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Administrator Settings–Network Status Touch



About Network Status

This is designed to provide your video support team with information about the current network status of the Touch Controller in the unlikely case of system malfunction.

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Administrator Settings–SIP

Administrator Settings, tap **Back**. To exit Settings as such, tap **Exit**. Note that there is no Cancel function letting you exit the menu undoing any changes you have made. Take care!

To exit

Call Details	URI	7037188@itvm.tandberg.com		
Provisioning	Defent Transit			
Multipoint Mode	Default Transport	TCP UDP TLS	Auto	
Pairing	Proxy Type	- Standard	+	
IP & VLAN - Codec	Proxy Address	vcs-1.qa.rd.tandberg.com		
Network Status - Codec	Login Name			
IP & VLAN - Touch	Password			
Network Status - Touch				
SIP				
H323				
EMC Resilience				
Reset				

About SIP Settings

Use this page to set up SIP.

Caution! There is no *Cancel* function letting you exit the menu undoing any changes you have made. Take care!

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Settings Administrator Settings–H323

Administrator Settings, tap **Back**. To exit Settings as such, tap **Exit**. Note that there is no Cancel function letting you exit the menu undoing any changes you have made. Take care!

To exit

Call Details	H323 Number	5037188	
Provisioning	H323 ld	5037188@itvm.tandberg.com	
Multipoint Mode	Gatekeeper Address	vcs-1.qa.rd.tandberg.com	
Pairing	Authentication Mode	OFF ON	
IP & VLAN - Codec	Login Name		
Network Status - Codec			
IP & VLAN - Touch	Password		
Network Status - Touch			
SIP			
H323			
EMC Resilience			
Reset			

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About H323 Settings

Use this page to set up H323.

Caution! There is no *Cancel* function letting you exit the menu undoing any changes you have made. Take care!

Settings Administrator Settings–EMC Resilience Mode

Administrator Settings, tap					
Back.	Back Administrator Settings			Exit	
exit Settings	Call Details	EMC Resilience Mode:	OFF ON		
as such, tap Exit.	Provisioning				
te that there	Multipoint Mode				
is no Cancel	Pairing				
nction letting you exit the	IP & VLAN - Codec				
enu undoing changes you	Network Status - Codec				
have made.	IP & VLAN - Touch				
Take care!	Network Status - Touch				
	SIP				
	H323				
	EMC Resilience				
	Reset				
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About FMC Resilience

If the Touch controller is used in environments with considerable amounts of electromagnetic noise present, you may experience an appearance of false signals-as if someone tapped the Touch controller when obviously nobody did so.

To cope with this you may set the EMC Resilience Mode to On. You must then press and hold for a little while, rather than just tap, in order to make the system aware of your tapping. This will prevent the appearance of spurious signals.

Caution! There is no Cancel function letting you exit the menu undoing any changes you have made. Take care!

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Administrator Settings–Factory Reset

Administrator Settings, tap		er						
Back.	Back Administrator Settings			Exit				
exit Settings	Call Details	Factory Reset	Factory Reset					
as such, tap Exit.	Provisioning							
Note that there is no <i>Cancel</i> function letting you exit the menu undoing ny changes you have made. Take care!	Multipoint Mode	A factory reset will reset a						
	Pairing							
	IP & VLAN - Codec							
	Network Status - Codec							
	IP & VLAN - Touch							
	Network Status - Touch							
	SIP							
	H323							
	EMC Resilience							
	Reset							

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About Factory Reset

You may want to perform a *Factory Reset* your video system. Note that you will loose all configurations, the call history and your local list of contacts (Favorites and Recents). Release keys and options installed will be retained.

Caution! There is no *Cancel* function letting you exit the menu undoing any changes you have made. Take care!



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